

## **Terms & Conditions**

**San Antonio Steel Company (StaTite50)**

**Effective Date: February 13, 2026**

These Terms and Conditions (“Terms”) govern your access to and use of the website and products offered by San Antonio Steel Company (“Company,” “we,” “our,” or “us”).

By using our website or purchasing products from us, you agree to these Terms.

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### **1. Use of Website**

You agree to use this website for lawful purposes only. You may not:

- Use the website for fraudulent purposes
- Attempt to gain unauthorized access to systems
- Disrupt or interfere with website functionality

We reserve the right to restrict access for violations.

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### **2. Product Information**

We specialize in barbed wire, fixed knot fencing, and related agricultural steel products.

We make reasonable efforts to ensure product descriptions and pricing are accurate; however:

- Pricing is subject to change without notice
  - Product availability is not guaranteed
  - We reserve the right to correct errors
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### **3. Orders & Payment**

All orders are subject to acceptance and availability.

- Prices are quoted in U.S. dollars
- Payment terms may vary depending on account status
- We reserve the right to refuse or cancel orders

If payment is declined, we may delay or cancel shipment.

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## **4. Shipping & Delivery**

- Shipping timelines are estimates and not guarantees
- Risk of loss transfers upon delivery to the carrier (unless otherwise agreed in writing)
- Customer is responsible for verifying shipment condition upon receipt

We are not liable for delays caused by carriers, weather, or circumstances beyond our control.

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## **5. Returns & Claims**

Due to the nature of steel and fencing products:

- Returns may require prior written authorization
- Restocking fees may apply
- Custom or special orders may not be eligible for return

Any claims for damaged goods must be reported within a reasonable timeframe after delivery.

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## **6. Limitation of Liability**

To the maximum extent permitted by law:

San Antonio Steel Company shall not be liable for indirect, incidental, special, or consequential damages arising from the use of our products or website.

Our total liability shall not exceed the purchase price of the product in question.

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## **7. Warranties**

Unless otherwise stated in writing:

- Products are provided “as is”
- We disclaim implied warranties of merchantability or fitness for a particular purpose

Some products may carry manufacturer warranties, where applicable.

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## **8. Intellectual Property**

All website content, including logos, text, graphics, and product descriptions, is the property of San Antonio Steel Company and may not be reproduced without written permission.

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## **9. Governing Law**

These Terms shall be governed by the laws of the State of Texas. Any disputes shall be resolved in the courts located in Bexar County, Texas.

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## **10. Changes to Terms**

We reserve the right to update these Terms at any time. Continued use of the website constitutes acceptance of any changes.

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## **11. SMS Communications & Consent**

**By providing your mobile phone number to San Antonio Steel Company, you expressly consent to receive recurring automated and non-automated text messages related to:**

- **Account notifications**
- **Order confirmations and delivery updates**
- **Customer service communications**
- **Marketing and promotional offers (if applicable)**

**Consent to receive marketing text messages is not a condition of purchase.**

**Message frequency varies. Standard message and data rates may apply.**

**You may opt out at any time by replying STOP to any message. For help, reply HELP or contact us at 800-375-4040.**

**We comply with applicable federal and Texas laws governing text communications, including the Telephone Consumer Protection Act (TCPA).**