



## Shipment and Payment Memo

### Shipping Information

**International and Local Shipping Options** We offer both international and local shipping options to meet the needs of our customers worldwide. All orders are processed and shipped from our fulfillment centers.

**Supported Shipping Zones** We ship to the following regions:

- North America
- Europe
- Asia
- Australia
- Africa

Please note that shipping availability may vary based on your location and product.

**Shipping Costs** Shipping costs are calculated at checkout based on the destination, weight, and dimensions of your order.

- Domestic Shipping (within the United States): Starts at \$5.00
- International Shipping: Varies by country and starts at \$10.00

### Order Processing and Delivery Times

- Order Processing: Orders are typically processed within 2-5 business days.
- Local Delivery: Once processed, domestic orders are usually delivered within 3-7 business days.
- International Delivery: International orders typically take 7-21 business days, depending on the destination and customs processing times.

### Returns, Exchanges, and Damages

**Returns and Exchanges** We accept returns and exchanges within 30 days of the delivery date. Items must be unused, in their original packaging, and accompanied by the receipt or proof of purchase. To initiate a return or exchange, please contact us at [your contact email].

### Damages and Lost Packages

- If your item arrives damaged, please contact us immediately with photos of the damage, and we will arrange for a replacement or refund.
- If your package is lost in transit, please contact us, and we will work with the shipping carrier to locate your package or issue a replacement.

## **Payment Information**

**Payment Options** We accept the following payment methods:

- Credit Cards (Visa, MasterCard, American Express, Discover)
- PayPal
- Apple Pay
- Google Pay

## **Payment Requirements and Instructions**

- All payments must be made at the time of order placement.
- Ensure that your billing and shipping information is accurate to avoid delays in order processing.
- Once your payment is processed, you will receive a confirmation email with your order details.

## **Contact Information**

If you have any questions or need assistance, please contact us at:

- Email: [support@ileadcompant.com](mailto:support@ileadcompant.com)

We are here to help and ensure you have a positive shopping experience with the Kingdom Fit Collection.