

SETTON

Effective September 06, 2024. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
Acronis	Security, Backup, Disaster Recovery	https://www.acronis.com/en-us/support/platform-terms-conditions.html	https://www.acronis.com/en-us/company/privacy/
Adobe Sign	Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
Agilebits	Password	https://1password.com/legal/terms-of-service/	https://1password.com/legal/privacy/
Amazon Web Services (hosts our N-able N-central RMM)	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=f_pr
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
Apple	Hardware Provider	https://www.apple.com/legal/	https://www.apple.com/privacy/
Aruba	Switches	https://www.arubanetworks.com/legal	https://www.arubanetworks.com/dataprivacy/
AT&T	Network Services	https://www.corp.att.com/agreement/	https://about.att.com/privacy/full_privacy_policy.html
Authanvil / Kaseya	Multifactor Authentication	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Authy	Multifactor Authentication	https://www.twilio.com/legal/tos	https://www.twilio.com/legal/privacy
Auvik	IT Asset Management, Performance Monitoring, Network Analysis, Configuration Backup	https://www.auvik.com/terms/	https://www.auvik.com/privacy-policy/
Avanan	E-mail Security	https://www.avanan.com/avanan-terms-of-service	https://www.checkpoint.com/privacy/
Axcient	Disaster Recovery	https://axcient.com/terms-and-conditions/	https://axcient.com/privacy-policy/
Axis	Network Cameras	https://www.axis.com/dam/public/64/2f/3b/axis-os-eula-en-US-353664.pdf	https://www.axis.com/en-us/privacy
Blackpoint	Security Services	https://blackpointcyber.com/privacy-policy/	https://blackpointcyber.com/privacy-policy/

Brivo	Surveillance and Access Control	https://www.brivo.com/terms-of-use-brivo-services/	https://www.brivo.com/privacy/
Carbon Systems	Systems	https://www.carbonsys.com/terms	https://www.carbonsys.com/privacy
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end-user-license-agreement.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller Wi-Fi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tou	https://meraki.cisco.com/support/#policies:privacy
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
ConnectWise / Sentinel One	Managed Detection and Response with SOC	https://www.sentinelone.com/legal/terms-of-service/	https://www.sentinelone.com/legal/privacy-policy/
Continuum	Recovery, RMM Agent	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
CyberPower	UPS	https://www.cyberpowersystems.com/company/terms/	https://www.cyberpowersystems.com/company/privacy-policy/
Datto	Backup and Disaster Recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Desktop, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
Dnsmadeeasy.com	DNS	https://dnsmadeeasy.com/about/policiesandtos	https://assets.website-files.com/6019c2730025bb47a28f7167/61a53d7ac874c1d2c08a2895_PrivacyPolicy-diff-2018-3-15.pdf
DocuSign	E-Signatures	https://www.docusign.com/legal/terms-and-conditions	https://www.docusign.com/privacy
DoorKing	Access Control	https://www.doorking.com/terms-of-use	https://www.doorking.com/privacy-policy
DropBox	File Sync	https://www.dropbox.com/terms	https://www.dropbox.com/privacy
DropSuite	O365 backup	https://dropsuite.us/terms	https://dropsuite.com/privacy-policy/
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://www.cisco.com/c/en/us/about/legal/privacy.html
DYN - Oracle	DNS	https://www.oracle.com/legal/terms.html	https://www.oracle.com/legal/privacy/
EaseUS	BDR	https://www.easeus.com/legal-counsel.htm	https://www.easeus.com/privacy.htm
EnGenius	Web Design, Digital Marketing	https://engeniustweb.com/wp-content/uploads/2018/10/Engenius-Terms-of-Service.pdf	https://engeniustweb.com/privacy/
Fortinet	Network Security	https://www.fortinet.com/content/dam/fortinet/assets/legal/Fortinet-Service-Offering-Terms.pdf	https://www.fortinet.com/corporate/about-us/privacy
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Gozynta	ConnectWise Sync Tool	https://www.gozynta.com/terms/	https://www.gozynta.com/privacy/

Grandstream	VOIP Equipment	http://www.grandstream.com/privideotalk_terms.html	http://www.grandstream.com/privacy-statement
Graybar	Hardware Provider	https://www.graybar.com/web-site-terms-of-use	https://www.graybar.com/privacy-policy
Hewlett Packard	Desktop, laptops	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
Hik-Vision	Surveillance	https://www.hikvision.com/en/policies/general-terms-of-use	https://us.hikvision.com/en/support-resources/privacy-policy
HP	Hardware Provider	https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html	https://www.hp.com/us-en/privacy/privacy.html
IngramMicro	Distributor/Cloud Provider	https://corp.ingrammicro.com/en-us/legal/terms_of_use	https://corp.ingrammicro.com/en-us/legal/privacy
Intellisys	ISP	https://intellisys-group.com/terms-and-conditions/	https://intellisys.com/privacy-policy/
Intermedia	VoIP, E-mail	https://www.intermedia.com/legal	https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf
Intuit	Accounting	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/statement/
Jabra	Wireless Accessories	https://www.jabra.com/	https://www.jabra.com/footer/pages/disclaimer
Keeper Security	Desktop Security	https://www.keepersecurity.com/termsfuse.html	https://www.keepersecurity.com/privacypolicy.html
Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F	https://www.lenovo.com/us/en/privacy/
Macrium	Backup, Disaster Recovery	https://www.macrium.com/terms-and-privacy-statement	https://www.macrium.com/terms-and-privacy-statement
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/licensing/docs/customeragreement	https://privacy.microsoft.com/en-us/privacystatement
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
NewEgg Business	Hardware Supplier	https://kb.neweggbusiness.com/knowledge-base/policy-agreement/#:~:text=5.2.1.&text=An%20order%20is%20not%20binding,is%20due%20prior%20to%20shipment	https://kb.neweggbusiness.com/knowledge-base/privacy-policy/
Nilear	ConnectWise Billing Integration Tool	https://www.nilearos.com/	https://www.nilearos.com/privacy-policy.html
OpenVPN	VPN	https://openvpn.net/terms/	https://openvpn.net/privacy-policy/
PAX8	Supplier	https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf	https://www.pax8.com/en-us/privacy-policy/
Paxton	LAN/WAN	https://www.paxton-access.com/wp-content/uploads/2020/06/Paxton10-End-User-License-Agreement.pdf	https://www.paxton-access.com/wp-content/uploads/2019/04/PaxtonAccessLtd_PrivacyStatement.pdf
PiHole	DNS Filter	https://pi-hole.net/	https://pi-hole.net/privacy/
Qnap	Network Attached Storage	https://www.qnap.com/en-us/legal/qnap-terms-of-use	https://www.qnap.com/en-us/legal/qnap-privacy-policy

RapidFire	Network evaluation	https://www.rapidfiretools.com/eula/	https://www.rapidfiretools.com/privacy-policy/
Register.com	Internet Hosting	https://www.register.com/	https://newfold.com/privacy-center
Ring	Video Surveillance	https://ring.com/terms	https://ring.com/privacy-notice
SaaSAlerts	Alerting Platform	https://saasalerts.com/terms/	https://saasalerts.com/privacy-policy/
ScalePad	Lifecycle Management	https://app.scalepad.com/pages/terms	https://app.scalepad.com/pages/privacy
Sentinel One	Security AL Platform	Legal & Compliance - SentinelOne	Privacy Policy - SentinelOne
Sherweb	CSP	https://www.sherweb.com/legal/	https://www.sherweb.com/legal/privacy/
SonicWall	Hardware Security / Firewall	https://www.sonicwall.com/legal/general-product-agreement/	https://www.sonicwall.com/legal/privacy-statement/
Star2Star	VOIP System	http://orion-cust.star2star.net/dogscrub/terms-conditions.html	https://s2s-support-files.s3.amazonaws.com/legal/star2star-communications-llc-privacy-policies.pdf
Teleco	Hardware Supplier	https://www.teleco.com/	https://www.teleco.com/privacy-policy/
TeleDynamics	Hardware Supplier	https://www.teledynamics.com/#/terms-and-conditions	https://www.teledynamics.com/#/privacy-policy
ThreatLocker	Ringfencing, Storage Control, Elevation Control, Network Access Control	https://threatlocker.com/legal	https://threatlocker.com/privacy-policy
Ubiquiti	Networking, Switching, Wi-Fi	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacy-policy/
VMWare	Software	https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf	https://www.vmware.com/help/privacy.html
Voip.ms	VoIP	https://voip.ms/terms-of-service	https://voip.ms/privacy-policy
Watchguard	Network Security and Multi-Factor Authentication	https://www.watchguard.com/wgrd-support/support-levels/terms-conditions	https://www.watchguard.com/wgrd-about/privacy-policy
Webroot	E-mail Security and Endpoint Protection	https://www.webroot.com/us/en/legal/service-terms-and-conditions	https://www.webroot.com/us/en/legal/privacy
Wesco	Hardware Supplier	https://www.wesco.com/us/en.htm	https://www.wesco.com/content/wesco/us/en/policies/privacy-policy
WinSCP	SFTP	https://winscp.net/eng/docs/license	https://winscp.net/eng/docs/privacy
WiseSync/WisePay	CreditCard Processing + Customer Portal	https://www.wise-sync.com/terms-of-service/	https://www.wise-sync.com/privacy-policy
Yealink	Meetings	https://www.yealink.com/onepage_67.html	https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us.
Zoom	Meetings	https://explore.zoom.us/en/terms/	https://explore.zoom.us/en/privacy/