



Terms of Service

Effective Date: November 8, 2025

Business Name: The Clarity Lab

Owner: Tanya Pentti

Contact Email: tanya.pentti@gmail.com

1. Acceptance of Terms

By accessing our website, registering for webinars, or purchasing any program or service from The Clarity Lab ("Company," "we," or "us"), you agree to be bound by these Terms of Service.

If you do not agree, please do not use our services.

2. Services Provided

The Clarity Lab provides business coaching, webinars, and digital training programs designed to help entrepreneurs and coaches improve operations, sales, and performance.

3. Payment and Billing

All payments are processed through secure third-party providers. You agree to pay all fees associated with your chosen plan.

Unless stated otherwise, payments are **non-refundable** except in cases of proven billing errors or when explicitly stated in a written agreement.

4. No Guarantees

We provide tools, education, and strategies for business growth. However, **we do not guarantee specific financial or performance results**. Individual results depend on factors beyond our control, including effort, experience, and market conditions.

5. Intellectual Property

All materials provided during webinars, programs, and within our systems—including videos, guides, SOPs, and templates—are protected by copyright and remain the exclusive property of The Clarity Lab.

You may not share, reproduce, or resell our materials without prior written consent.

6. Confidentiality

You agree to keep any proprietary methods, frameworks, or business strategies shared within our programs confidential and not disclose them to third parties.

7. Client Conduct

You agree to communicate respectfully with our team and other members. We reserve the right to remove participants from our programs or communities for harassment, abuse, or unprofessional behavior without refund.

8. Limitation of Liability

To the maximum extent permitted by law, The Clarity Lab shall not be liable for indirect, incidental, or consequential damages arising from your use of our services or participation in our programs.

9. Cancellations and Termination

We reserve the right to terminate or suspend access to our services at our discretion, including for non-payment or breach of these Terms.

10. Governing Law

These Terms are governed by and construed in accordance with the laws of the **Australie**. Any disputes shall be resolved in the appropriate courts of **Australia** (or the business owner's primary state of operation).

11. Contact

For any questions regarding these Terms, please contact:

 tanya.pentti@gmail.com

 <https://theclaritylabco.com/>