

Privacy Policy

Welcome to Strategic Leadership Design and Coaching. We are committed to protecting your personal information and your right to privacy. If you have any questions or concerns about this privacy notice or our practices concerning your personal information, please contact us at strategicleadership.vettjett.com.

Information We Collect

While providing career coaching services, we may collect personal information that you voluntarily provide us. This information includes, but is not limited to, your name, email address, phone number, resume details, employment history, and career aspirations.

How We Use Your Information

We use your information to provide and improve our services, communicate with you, and comply with legal obligations.

Sharing Your Information

We do not share or sell your personal information to third parties for marketing purposes. We may disclose your information where required by law or to protect our rights.

Data Security

We implement security measures to protect your personal information from unauthorized access, alteration, or destruction.

Your Rights

You have the right to access, correct, or delete your personal information that we hold. Please contact us to exercise these rights.

Changes to This Policy

We may update this privacy policy from time to time. The updated version will be indicated by an updated "Revised" date.

Contact Us

If you have questions or comments about this policy, you may contact us at strategicleadership@vettjett.com.

Terms and Conditions Template

These Terms and Conditions govern your use of the services provided by Strategic Leadership Design and Coaching. By accessing our services, you agree to be bound by them.

Services Provided

We offer career coaching services, including but not limited to career planning, resume critique, interview preparation, and job search strategy.

User Responsibilities

Users must provide accurate and complete information when requesting services. Users must use our services for lawful purposes only.

Payment for Services

Strategic Leadership Design and Coaching offers a variety of career coaching packages tailored to meet the needs of our clients. Our services and associated fees are as follows:

- Career Coaching Session: A one-hour, one-on-one coaching session priced at \$150.
- Custom Coaching Package: Tailored to the client's specific needs, with prices provided upon consultation.

All prices are in US dollars and are subject to change. Current clients will be notified of any fee changes with a 30-day notice.

Payment Methods

We accept the following methods of payment:

- Credit/Debit Cards (Visa, MasterCard, American Express)
- PayPal

Payment is required at the time of service booking. For ongoing services or packages, we may offer the option of installment payments, subject to our approval.

Refund Policy

Your satisfaction is our top priority. If you are unsatisfied with the service, please contact us within five days of your service date to discuss your concerns or request a refund. Refund eligibility will be determined on a case-by-case basis, considering the following:

- A full refund will be issued if the cancellation is made more than 4 hours before the scheduled session.
- If the cancellation is made less than 2 hours before the scheduled session, a 5% cancellation fee will apply.
- No refunds will be provided for services already rendered. However, we will strive to ensure your satisfaction with our services through additional support or coaching sessions, as appropriate.

Rescheduling

Clients may reschedule a session without penalty, provided notice is given at least 24 hours before the scheduled time. Sessions rescheduled with less notice will be subject to a 5% rescheduling fee.

Late Payments

For overdue payments, a late fee of \$50 will be applied 4 days after the invoice date. Continued non-payment may result in the suspension of services until the account is settled.

Intellectual Property

All materials provided by Strategic Leadership Design and Coaching, including website content, logos, and service materials, are the company's property and protected by copyright laws.

Limitation of Liability

Our liability to you for any cause whatsoever will be limited to the amount paid, if any, by you to us for the services during the term of membership.

Governing Law

These Terms and Conditions are governed by the laws of United States/Texas. Any disputes will be resolved in the jurisdiction of United States/Texas.

Changes to Terms

We reserve the right to modify these terms at any time. Your continued use of our services after any changes constitutes your acceptance of the new Terms.

Contact Us

For any questions or concerns regarding these terms, please contact us at strategicleadership@vettjett.com.