# **Privacy Policy**

Last updated: April 30, 2024

### **Commitment to Privacy**

The administration of AskNeal.org is committed to maintaining your privacy when using our attorney referral services.

We prioritize the protection of your personal data in accordance with legal requirements and industry standards.

Our primary purpose for collecting data is to connect individuals with trusted legal professionals and enhance the efficiency of our attorney referral services.

### **Collection and Use of Personal Data**

We collect and use personal data only with your voluntary consent.

By using AskNeal's attorney referral services, you authorize us to collect and use the following information:

- First and last name
- Email address
- Phone number
- Case details (limited information necessary for attorney matching)

We collect this data to facilitate attorney referrals, improve our services, and provide personalized legal assistance options.

Data collection and processing comply with all applicable U.S. laws and legal industry regulations.

# Data Storage, Modification, and Deletion

Users have the right to:

- Modify their personal information
- Request data deletion
- Withdraw consent for data usage

Your personal data will be stored for the duration necessary to fulfill our attorney referral services.

Upon request or when no longer needed, we will delete the data to protect user privacy.

To access or modify your personal data, contact us at: info@AskNeal.org

# **Technical Data Usage**

When visiting AskNeal.org, we automatically log technical data including:

- IP address
- Time of visit
- Browser settings
- Operating system details

This data helps optimize user experience but does not allow personal identification.

### **Use of Cookies**

To enhance functionality and user experience, we use cookies. These small files store information such as:

- Your preferred language
- Previously visited pages

Cookies improve navigation. You can configure your browser to accept or block cookies, but doing so may limit site functionality.

### **Use of Personal Data by Third Parties**

We do not sell, share, or disclose customer information to third parties.

Personal data collected through AskNeal.org is used solely for attorney referral purposes.

We only share your contact details with attorneys when you have explicitly agreed to a referral.

All partner attorneys are required to uphold strict confidentiality and data protection standards.

# **Changes to the Privacy Policy**

AskNeal.org may update this privacy policy periodically.

Any updates will be posted on this page, and we will notify users who have provided personal data.

We comply with evolving U.S. data protection laws and ensure transparency in our privacy practices.

### **Contact & Final Provisions**

For inquiries regarding this privacy policy, you may contact us at:

■ Email: info@AskNeal.org

Alternatively, you can reach us through the contact form on our website.

If you do not agree with this privacy policy, please refrain from using AskNeal.org.

By continuing to use our website and referral services, you acknowledge and accept these terms.