

PRIVACY POLICY

Effective Date: October 6, 2025

Company Name: Joe's Old School Pizza

Website: <https://www.joesoldschoolpizza.net/>

Contact: Pizzaspecado555@gmail.com | (954) 433-5757

1. Information We Collect

Joe's Old School Pizza may collect the following types of personal information:

- Name, email address, phone number, and delivery address.
- Order details, purchase history, and menu preferences.
- Information submitted through contact forms, online accounts, or web orders.
- Website usage data (pages visited, time spent, clicks, referrals) through cookies and analytics tools.
- Payment information processed through secure providers; we do not store full card numbers.

2. Use of Information

We use the collected information to:

- Process and manage your orders.
- Send confirmations, updates, or notifications about your orders.
- Respond to inquiries and provide customer support.
- Personalize your website experience and recommend products.
- Send promotions or offers if you have given consent.
- Comply with legal or regulatory obligations.
- Improve our products, services, and online experience.

3. Mobile Information, SMS Communication, and Compliance

- SMS messages are sent only with your explicit consent (opt-in).
- We do not share your mobile information with third parties or affiliates for marketing or promotional purposes.
- Your information may be shared only with service providers or subcontractors as necessary to deliver our services (e.g., customer support).
- SMS consent data and message origin details will not be shared under any other circumstances.

4. Data Security

We implement reasonable technical, physical, and administrative safeguards to protect your personal information.

While we strive to maintain security, no Internet transmission or electronic storage method is completely secure.

5. Your Privacy Rights

You have the right to:

- Request access to your personal data.
- Request correction or deletion of your information.
- Withdraw consent for promotional communications at any time.

To exercise these rights, please contact us at Pizzaspecado555@gmail.com.

6. Cookies and Tracking Technologies

- We use cookies to analyze traffic, personalize content, and enhance your browsing experience.
- You can disable or manage cookies in your browser settings.
- Some website features may not function properly if cookies are disabled.

7. Children's Privacy

Our services are not directed to individuals under the age of 18.

We do not knowingly collect personal information from minors. If we discover that we have received such data, we will delete it immediately.

8. Changes to This Policy

We may update this Privacy Policy at any time.

Any modifications will be posted on this page with a new effective date.

TERMS OF SERVICE

Effective Date: October 6, 2025

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1. Services

Joe's Old School Pizza provides food preparation, dine-in, takeout, and delivery services.

All menu items and services are subject to availability and may change without prior notice.

We reserve the right to refuse service to anyone in cases of inappropriate behavior, safety concerns, or violation of restaurant policies.

2. Orders & Cancellations

Once an order is placed online, by phone, or in person, it is considered final.

If you wish to modify or cancel your order, you must contact us immediately.

Refunds or cancellations are not guaranteed and depend on whether food preparation has already started.

Delivery orders made through third-party platforms (such as Uber Eats, DoorDash, or Grubhub) are subject to their respective policies.

3. SMS Notifications

By providing your mobile number, you agree to receive SMS messages regarding order confirmations, delivery updates, or promotional offers.

Consent to receive text messages is not a condition for purchase.

You may opt out at any time by replying STOP.

Message and data rates may apply depending on your carrier.

4. Customer Conduct

We expect all customers to behave respectfully toward our staff and other guests.

Disruptive, abusive, or inappropriate conduct may result in refusal of service or removal from the premises.

5. Allergies & Health Disclaimer

It is your responsibility to inform us of any food allergies or dietary restrictions before ordering.

While we take precautions, cross-contamination may occur in our kitchen.

Joe's Old School Pizza is not responsible for allergic reactions or health issues that may result from consuming our products.

6. Payments and Refunds

All orders must be paid in full at the time of purchase.

We accept major credit/debit cards and cash (in-store).

Refunds are not provided for completed or delivered orders unless required by law or in the case of a verified error on our part.

Promotional deals and gift cards may have expiration dates and cannot be redeemed for cash.

7. Intellectual Property

All content, images, menus, logos, and branding materials on our website and social media pages are the property of Joe's Old School Pizza.

You may not reproduce or use them without written authorization.

8. Limitation of Liability

Joe's Old School Pizza shall not be liable for any indirect, incidental, or consequential damages arising from the use of our website, services, or communication channels, including SMS.

9. Governing Law

These Terms are governed by and construed in accordance with the laws of the State of Florida, without regard to conflict of law principles.

10. Contact

If you have any questions about these Terms of Service or our policies, please contact us:

Pizzaspecado555@gmail.com | (954) 433-5757