

Privacy Policy

1. Introduction

- At Eleni Velonaki, we are committed to protecting your privacy and ensuring the security of your personal data. This privacy policy explains how we collect, use, disclose, and safeguard your information in accordance with GDPR and other applicable laws.

2. Information We Collect

- Personal Data: This includes your name, email address, phone number, and payment information collected when you register, subscribe, or purchase our services.
- Usage Data: Information about how you use our website, including IP address, geographical location, browser type, referral source, page views, and website navigation paths.
- Marketing Data: Preferences in receiving marketing from us and your communication preferences.

3. How We Use Your Information

- Providing Services: To process registrations and deliver our courses and coaching services.
- Communication: To send administrative information, marketing communications, and respond to inquiries.
- Improvement: To understand how users interact with our site to enhance user experience and service offerings.

4. Legal Basis for Processing

- We process your data based on consent, performance of a contract, legal obligations, and legitimate interests.

5. Sharing Your Information

- We do not sell or lease your personal data to third parties. We may share data with service providers who assist us with payment processing, email delivery, and analytics, all under strict contractual agreements.

6. Data Security

- We implement appropriate technical and organizational measures to protect your data against unauthorized access, accidental loss, or disclosure.

7. Your Rights

- Under GDPR, you have the right to access, rectify, or delete your personal data. You can also restrict processing, object to processing, and request data portability. To exercise these rights, please contact info@eleniyourcoach.com.

8. Data Retention

- We retain personal data only as long as necessary to fulfill the purposes we collected it for, including legal, accounting, or reporting requirements.

9. Cookies

- Our website uses cookies to improve your experience. You can set your browser to refuse cookies, but this may affect your ability to use certain features of our site.

10. Third-Party Websites

- Our website may include links to external sites. We are not responsible for the privacy practices of third-party websites.

11. Changes to This Policy

- We may update this Privacy Policy occasionally to reflect changes in our practices. Any changes will be posted on this page with an updated date.

12. Contact Us

- For any questions regarding this Privacy Policy, please reach out to us at info@eleniyourcoach.com

13. Acceptance

- By using our website and services, you consent to this Privacy Policy.