

# Sandhills Gymnastics Academy LLC Trial Class Terms & Conditions

*Effective: 07/09/2025*

1. Eligibility • Trial classes are exclusively for new families who do not have any current or prior enrollments at *Sandhills Gymnastics Academy LLC*. • Trial classes are non-transferable and may only be attended by the student named on the registration.

2. Registration Window • You may register for a trial class no more than seven (7) days before the desired trial date.

3. Booking Confirmation • Filling out the form doesn't guarantee a spot, due to popular demand. Registrations are reviewed by our office team. A confirmation email will be sent once your trial class is secured. • If we are unable to confirm the requested time, we will contact you with alternative options.

4. **Attendance & No-Show Fee** • A \$ no-show fee no-show fee will be charged if the participant fails to attend the scheduled trial without cancelling in advance. • To avoid the fee, cancellations or changes must be made at least 24 hours before the scheduled class start time.

5. Rescheduling • Each trial may be rescheduled one (1) time with at least 24 hours' notice. • The gym reserves the right to approve or deny additional rescheduling requests at its discretion.

6. Class Changes & Cancellations • With a minimum of 24 hours' notice, you may request to: – Reschedule the trial class – Change the class time or date – Cancel the trial booking • Requests received within 24 hours of the class start time are considered late and may incur the no-show fee.

7. Trial Spot Availability • **Trial classes are not guaranteed.** Enrolled members receive priority placement. • If an enrolled member claims your reserved time, we will work with you to arrange another suitable class as soon as possible.

8. Acceptance of Terms • By registering for a trial class, you acknowledge that you have read, understood, and agree to abide by these Trial Class Terms & Conditions.