

CV COACHING — TERMS & CONDITIONS

Effective Date: October 2025

Contact: caroline@getcvcoaching.com

1. Acceptance of Terms

By accessing or using this website and related services, you agree to comply with these Terms & Conditions. If you do not agree, please discontinue use of our website.

2. Services Provided

CV Coaching provides business coaching, consulting, group programs, and team trainings. These services are designed to offer education, support, and strategy, not guaranteed outcomes.

All information on this website and during sessions is for educational and informational purposes only.

3. Intellectual Property

All content, frameworks, graphics, downloads, and materials provided by CV Coaching are the intellectual property of Caroline Verploegen / CV Coaching. You may not reproduce, share, or distribute these materials without written permission.

4. Payments, Cancellations, and Refunds

- Payment for coaching and consulting services is due according to the agreed invoice or subscription terms.
- Clients may cancel coaching or consulting engagements with **30 days' written notice**.
- **Refunds:**
 - Services already rendered are non-refundable.
 - If payment was made in advance for services not yet delivered, the unused portion will be refunded.

5. Scheduling & Communication

Scheduling for sessions occurs through Calendly or mutual agreement. Timely communication and respect for appointment times are expected from both parties.

6. Limitation of Liability

CV Coaching makes no guarantees of business or financial results. You understand that implementation of strategies and systems is your responsibility. To the fullest extent permitted by law, CV Coaching is not liable for indirect, incidental, or consequential damages arising from the use of our website or services.

7. Confidentiality

All client information shared in coaching sessions is treated as confidential and will not be disclosed without consent, except as required by law.

8. Website Use

You agree not to misuse or disrupt our website or attempt unauthorized access. Any links to external sites are provided for convenience; CV Coaching is not responsible for third-party content or practices.

9. Governing Law

These Terms are governed by the laws of the **State of Idaho**, without regard to conflict of law principles. Any disputes shall be resolved in Idaho courts.

10. Updates

We may update these Terms & Conditions periodically. The updated version will be posted on this page with a revised "Effective Date."

11. Contact

For questions about these Terms, please contact:

 [**caroline@getcvcoaching.com**](mailto:caroline@getcvcoaching.com)