

9 January 2026

Dear Member

VOTING PROCEDURES AND PROCESSES FOR PURPOSES OF ELECTING TRUSTEES TO THE BOARD OF TRUSTEES OF BESTMED MEDICAL SCHEME (“BESTMED” / “THE SCHEME”)

As previously communicated to all members, the term of office of three (3) existing member-elected trustees, namely **one (1) Employee Member Representative, one (1) Individual Member Representative and one (1) Continuation / Retired / Widowed Member Representative**, will come to an end at the 2026 Annual General Meeting (“AGM”).

1. Composition of the Board of Trustees

In terms of the stipulations of Rule 18.1 of the Bestmed Rules, the affairs of the Scheme shall be managed according to these Rules and the applicable legislation by a Board of Trustees (“the Board”) consisting of not more than ten (10) persons, who are fit and proper to be trustees, and who shall be constituted as follows:

- A maximum of two (2) Employee Members of the Scheme who are nominated for election by the employee members and, thereafter, elected by all members of the Scheme,
- A maximum of two (2) Individual Members of the Scheme who are nominated for election by the individual members and, thereafter, elected by all members of the Scheme, and
- One (1) Continuation / Retired / Widowed Member of the Scheme who is nominated for election by Continuation / Retired / Widowed members and, thereafter, elected by all members of the Scheme.

2. The nomination process is finalised

On 1 August 2025, and as stipulated in Rules 18.3.1 and 18.3.2 of the Scheme Rules, principal members of the Scheme registered in the “Employee”, “Individual” and “Continuation / Retired / Widowed” membership categories, were requested to nominate not more than one (1) principal member of the Scheme to stand for election to fill the vacancies in their respective membership categories. The call for nominations closed at 23:59 on Sunday, 31 August 2025.

3. Appointed Independent Electoral Body (“IEB”)

PricewaterhouseCoopers Incorporated (“PwC”) has been appointed as the Independent Electoral Body (“IEB”) in respect of the following electoral processes and voting activities:

- the call for trustee nominations,
- receiving and vetting of nominations received from members, and
- overseeing the election processes.

4. The preliminary screening and vetting process is finalised

The IEB has vetted all nominations received within the specified time against the registered Scheme Rules. The vetting is done in accordance with the nomination criteria set out in the call for nominations in respect of the Employee Member Representative, Individual Member Representative and Continuation / Retired / Widowed Member Representative categories, respectively.

5. Voting process

In light of the fact that there are three (3) vacancies to be filled for the member-elected trustees, in terms of the Scheme Rules, all Bestmed principal members who are in good standing would be entitled to cast one (1) vote for a candidate in the Employee Member Representative category, one (1) vote for a candidate in the Individual Member Representative category and one (1) vote in the Continuation / Retired / Widowed Member Representative category.

However, following the vetting process that took place, only one (1) candidate emerged in the Continuation / Retired / Widowed Member Representative category. Therefore, in line with Scheme Rule 18.3.3, this candidate shall be declared as duly elected at the 2026 AGM.

Accordingly, all Bestmed principal members who are in good standing will be able to cast a total of two (2) votes, consisting of one (1) vote for a candidate in the Employee Member Representative category and one (1) vote for a candidate in the Individual Member Representative category. The aforementioned is in line with Scheme Rule 18.3.4, which requires that if more candidates are nominated than the number for which there are vacancies in a membership category, an election shall take place. The Principal Officer shall provide all principal members of the Scheme with a paper approved by the Board, which contains the names of all nominated candidates in each membership category, on or before 9 January of the year in which the election takes place, for members to vote for the candidates.

Voting will open on **Friday, 9 January 2026 at 12:00** (midday) and **close on Monday, 9 February 2026 at 16:00**.

THIS EMAIL CONSISTS OF THE FOLLOWING:

- voting information / instructions and Trustee Election Candidate List, including a summarised curricula vitae as submitted by each nominated candidate;
- a link to the PwC Online Voting Platform; and
- a link to a video demonstrating how to vote using the PwC Online Voting Platform.

To vote using the PwC Online Voting Platform, click on this link: <https://onlinevoting.za.pwc.com>
Please read the voting instructions attached carefully and click on this link to be redirected to a video demonstrating how to vote, using the PwC Online Voting Platform: <https://youtu.be/EV6uDpu9xII>

In determining the validity of any submitted ballot paper (provided in interactive form format on the Online Voting Platform) and in determining the election outcome, any decisions made by the IEB shall be final and binding.

6. IEB contact details

Kindly refer any election-related queries to PwC, the appointed IEB, as they will be the only party that will respond to any queries related to the electoral process. PwC's contact details are:

- Tel: **012 429 0505** or
- Email: za_bestmedelection2026@pwc.com

The IEB telephone and email contact details will only be operational between 08:00 and 16:30, Mondays to Fridays, excluding weekends and public holidays. Once the election has been completed, this number and email address will be closed.

We look forward to your continued support and participation in this election.

Personally Yours,
Bestmed Medical Scheme