

# Privacy Policy — Athens Floor Designer LLC

**Last Updated:** February 16, 2026

This Privacy Policy describes how **Athens Floor Designer LLC** (“we,” “us,” or “our”) collects, uses, and shares information when you visit our website, request an estimate, contact us, or use our services. By using our website or services, you agree to the practices described in this Privacy Policy.

## 1) Company Information

### **Athens Floor Designer LLC**

**Address:** 1107 Old Elberton Rd lot 20

**Website:** athens-floordesigner.com

**Email:** athensfloordesigner84@gmail.com

## 2) Information We Collect

### **A) Personal Information You Provide**

We may collect information you provide through forms, phone calls, texts, email, or in person, including:

- Name
- Phone number
- Email address
- Service address / project location
- Details about your project (service type, preferences, measurements, photos, notes)
- Any other information you choose to share with us

### **B) Automatically Collected Information (Usage Data)**

When you use our website, we may automatically collect:

- IP address
- Device and browser type
- Operating system
- Pages viewed and time spent
- Referring/exit pages
- Date/time stamps and basic diagnostic data

### **C) Cookies and Similar Technologies**

We may use cookies, pixels, and similar technologies to:

- Make the website work properly
- Remember preferences
- Understand website traffic and improve performance

You can control cookies through your browser settings. Disabling cookies may affect site functionality.

### 3) How We Use Your Information

We use information we collect to:

- Provide estimates and perform services
- Schedule appointments and communicate about your project
- Respond to requests, questions, and customer support needs
- Improve our website, advertising performance, and service quality
- Maintain security, prevent fraud, and protect our business and customers
- Comply with legal obligations and enforce our policies

### 4) Services We Provide

Information you provide may be used to support inquiries and estimates for services including:

- Epoxy Floor Coating
- Metallic Epoxy Floors
- Flake Epoxy Floors
- Concrete Polishing

### 5) How We Share Information

We may share information only as needed in the following situations:

- **Service Providers:** With vendors that help us operate our business (website hosting, analytics, CRM and scheduling tools, communications platforms, payment processors, etc.) strictly to perform services on our behalf.
- **Legal Requirements:** If required to comply with the law, a court order, or lawful government request.
- **Business Transfers:** If we are involved in a merger, acquisition, or sale of assets.
- **With Your Consent:** If you request or authorize us to share information.

#### **Mobile Data / SMS Compliance Notice:**

**No mobile information will be shared with third parties/affiliates for marketing or promotional purposes.**

**All categories above exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.**

## 6) Text Messaging (SMS) & Communication Preferences

If you provide your phone number and opt in, we may contact you by call or text regarding:

- Estimate requests and scheduling
- Appointment reminders
- Project updates and follow-up

Message frequency may vary. **Message and data rates may apply** depending on your carrier plan.

**Opt-Out:** Reply **STOP** at any time to stop receiving texts.

**Help:** Reply **HELP** or email us at [athensfloordesigner84@gmail.com](mailto:athensfloordesigner84@gmail.com).

## 7) Data Retention

We keep personal information only as long as necessary to:

- Provide our services and support
- Maintain business records
- Comply with legal obligations
- Resolve disputes and enforce agreements

We may retain certain information longer if required by law or for legitimate business purposes.

## 8) Data Security

We take reasonable administrative, technical, and physical steps to protect your information. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

## 9) Your Choices and Rights

You may:

- Request access to or correction of your personal information
- Request deletion of your personal information (subject to legal and business record requirements)
- Opt out of marketing communications (including SMS, if you previously opted in)

To make a request, email [athensfloordesigner84@gmail.com](mailto:athensfloordesigner84@gmail.com).

## 10) Children's Privacy

Our website and services are not intended for children under 13. We do not knowingly collect personal information from children under 13.

## **11) Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for their privacy practices. Please review their privacy policies before providing information.

## **12) Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Last Updated" date. Your continued use of our website after updates means you accept the revised policy.

## **13) Contact Us**

If you have questions about this Privacy Policy, contact:

**Athens Floor Designer LLC**

1107 Old Elberton Rd lot 20

athensfloordesigner84@gmail.com

athens-floordesigner.com