



Terms of Purchase: EMPOWER: Vibrantly Healthy Membership

By completing my EMPOWER purchase I acknowledge and give my express agreement to all of the terms below:

EMPOWER is a VIP membership space and community created by Clare Crouch, The Vibrant Health Coach, use of the terms 'I', 'Me' and 'My' below mean Clare Crouch, The Vibrant Health Coach.

By purchasing EMPOWER, I assume your agreement to the terms of purchase set out below, which has the same binding agreement as a signed contract.

In these terms I endeavour to be transparent and speak in plain English. Any queries about the contents of this agreement can be made to clare@vibrantlyhealthy.co.uk before you purchase.

What is EMPOWER?

EMPOWER is a health and wellness community for ambitious women which includes monthly community calls and carefully curated resources covering a range of health and wellness topics underpinned by the Vibrantly Healthy D.R.E.A.M.S. Framework.

The live element will be hosted via regular Zoom calls. Recordings may be made available if appropriate, for example when there are masterclasses or guest expert interviews.

The content is made up of a series of informational modules delivered through an online platform, via text, audio, video and/or downloadable pdf documents.

How do I access the content?

Once you have made payment, you will be given access to the VIP member area where your content is hosted. The member area can also be found at vibrantlyhealthy.co.uk via the Member Login button.

Upon payment for your EMPOWER, a user name and password will be created for you. Once you have logged in you will have unrestricted access to the member area until your membership expires.

The user name and password is yours alone. You must not share this with anyone else. I reserve the right to remove anyone who invites a non-paying user to access any products or services. If this happens the membership/subscription will be terminated, no refunds will be given and no further payment taken. In such cases My decision is final.

I reserve the right to refuse access or remove anyone from the member area as long as the reasons are not unlawful or contravene equality legislation. In such cases My decision is final.

Payment Terms

Payment is taken either:

- as a one off payment for a specific period of time or
- monthly payments, automatically taken on a recurring subscription basis,

Both options will be handled using the payment portal Stripe.

As long as you are a paying member, you will have access to the online member area.

The price of the subscription may increase over time, however, the price you pay at the time of purchase becomes your annual / monthly subscription amount and will not go up for you as long as you remain a continuous member. Essentially, you "lock in" the price that you pay when you first join EMPOWER.

If you leave EMPOWER and later choose to re-join you will then pay the rate prevailing at the time you re-join.

Additional products and services may be offered from time to time. These are not included in your membership fee.

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Refund Terms

You may request to cancel your membership if you change your mind but due to the digital nature of the EMPOWER content no refunds will be issued at any time after you have logged in to your EMPOWER member account.

Please see Terminating Your Membership below for more details.

Terminating Your Membership

Your membership subscription is a rolling monthly/annual contract and you have the right to cancel at any time by emailing clare@vibrantlyhealthy.co.uk. Upon receipt of your written request, your membership subscription will be terminated, and you will be emailed with confirmation.

Your membership will expire on the last day of the current paid-up period, which is usually the 1 month / 1 year anniversary of your last payment date, unless you have purchased a fixed period membership and in this case your membership will expire at the end of the fixed period.

No payments will be taken in future no refunds will be given (see Refund Terms above).

You will no longer have access to the member area, or any of the content contained within, after the end of the last period (year, month or other period as set out during purchase) that you have paid for.

I will also ask you to complete a customer feedback survey, which is optional.

Disclaimer

All content delivered whether by Clare Crouch, or by guest experts, is for information purposes only and should not be interpreted as advice, prescription or medical diagnosis.

I do my best to ensure that the information is up to date and accurate although cannot guarantee this as things can change. This includes content within the member area and any content on My website or social media channels.

Results may vary between individuals and results are not promised or guaranteed.

Any actions and decisions you make as a result of the information contained within the member area are taken entirely at your own risk.

I expressly exclude any liability for direct, indirect or consequential loss or damage incurred by you or others (financial, physical, emotional, energetic, spiritual) as a result of your purchase of a membership or any products / services supplied by Me. By making your purchase you agree that I accept no liability for any loss or damages you may incur.

Copyright and Intellectual Property

All content contained within the EMPOWER area, by all contributors, belongs to Clare Crouch and must not be copied, distributed or shared without prior written consent.

Content includes, but is not limited to, pdf documents, videos, slides, guidebooks, word documents, excel documents, templates, audio recordings, emails, mp3 files, ebooks, images, photos, text, affirmations, journal prompts etc.

Third party links

Any third party links, including affiliate links, are included with my best efforts to ensure they are relevant and high quality. They are to be used for information purposes and I take no responsibility for third party content, opinions, omissions or errors. Please refer to the third party for their terms of business and privacy policies.

Confidentiality and Privacy

I am registered with and adhere to the regulations set out by the Information Commissioners Office (ICO).

Disputes

Any complaints or disputes may be made in writing to clare@vibrantlyhealthy.co.uk.

I will acknowledge receipt of your email and aim to reply within 7 days.

If such a need arises, I will seek mediation and will work towards a fair and speedy resolution.