



*Onyx Technology is a professional service organization that works with each client to strategically manage risk, build value and improve performances.*

**“A NEW ERA OF SERVICE”**

**Project Name:** State of Mississippi – Hospital Support

**Date:** April 9, 2018

**Prepared For:** Mr. Rod Woullard  
Forrest County Commissioner

**Prepared By:** Onyx Technology  
Mr. Rodney Crenshaw  
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**Background:**

The state of Mississippi has approximately seventy hospitals. We understand the largest hospital Forrest General Hospital provides HealthCare for a population of nearly 47,000 individuals from the city of Hattiesburg. These services include routine visits, clinical disorder, critical care, intense care, and emergencies.

The hospitals require reliable support for digital diagnosis equipment, treatment supplies, reliable delivery of goods, adequate cleaning and maintenance, technology support system, training, physical and cyber security. Onyx Technology is more than capable of providing these needs timely.

**Proposed Approach:**

Onyx Technology has the resources, human capital, diverse skill sets, expertise, and understanding of the complexity of services required by the healthcare industry, specifically; the state of Mississippi.

The Onyx Technology team plans on strengthening Mississippi state hospitals by providing innovative healthcare service solutions that result in performance improvement. Our team unleashes its full potential and productivity of professionals through real world dynamics from Mississippi's healthcare data assessment.

We recognize some of the challenges hospital face daily. Some of these challenges include an open environment to accept patients yet safeguard its employees, visitors, patients, and medical records while ensuring physical and procurement needs are met.

It is for this reason team Onyx will augment Mississippi's hospital protocols through vulnerabilities such as preparedness training for physical and cyber security (hacking of medical devices), natural disasters, as well as provide the necessary support from cleaning, janitorial, maintenance, general repairs, supplies, call center support, truck delivery services, and training.

**Deep Relevant Expertise:**

Our team members have over 50 years of unparalleled success planning, managing and delivering high quality outcomes for some of the most complex projects for government agencies, large and small organizations, including State and Federal government that include; USDA Forestry, US Naval Seaport, Federal Emergency Management Agency (FEMA), US Army, City of Dallas, providing logistics (trucking) throughout the entire US.

For instance, for 11 consecutive years, our janitorial team provide full cleaning support to the USDA forestry in San Bernardino, CA. The maintenance team repaired multiple roofing for military bases and conducted HVAC replacement/repair for FEMA facilities. The logistics (trucking) delivery goods timely throughout the entire unites states.

Onyx Technology and Security team are the more complex service group. The unique capabilities illustrated – **Exhibit A** and functions are also delineated in the attached summaries.

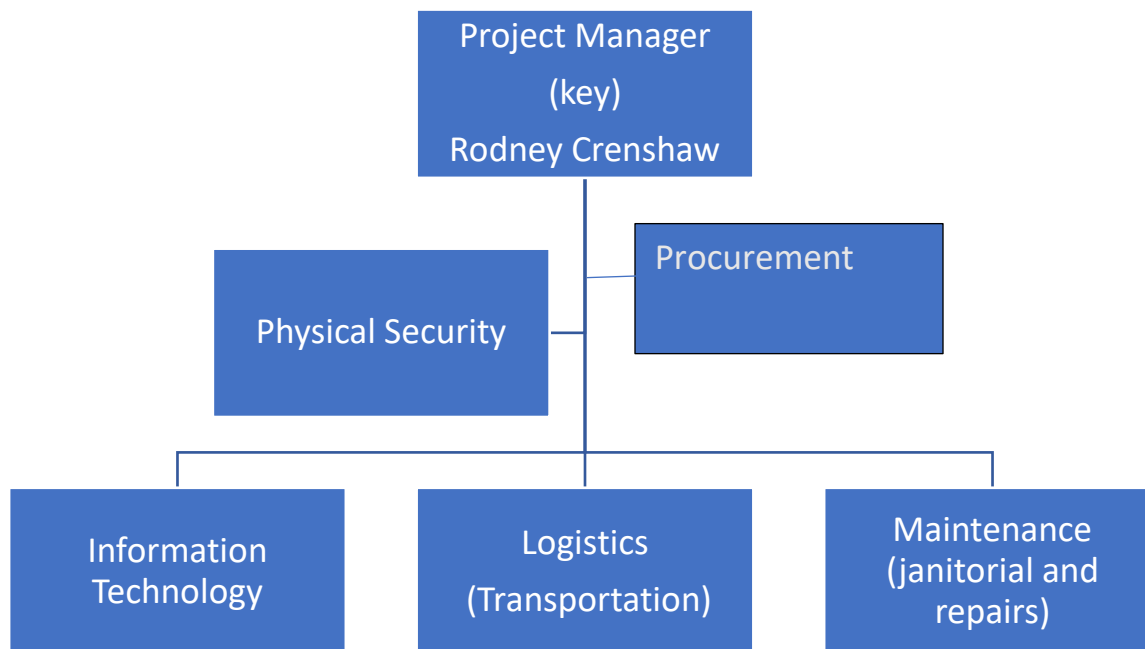
## EXHIBIT A

Service Category	Capability	Standard Offering
<b>Project Management</b>	<ul style="list-style-type: none"> <li>▪ Program &amp; Project Management</li> <li>▪ Strategic Life Cycle Planning &amp; Execution</li> <li>▪ Portfolio Management</li> <li>▪ Client &amp; Stakeholder Management</li> <li>▪ Facilitation Support &amp; Management</li> <li>▪ Integration and Transition Management</li> <li>▪ Quality Assurance &amp; Risk Management</li> <li>▪ Communications Planning &amp; Support</li> <li>▪ Configuration Management</li> <li>▪ Administrative Support</li> <li>▪ Lessons Learned &amp; After-Action Reporting</li> </ul>	✓
<b>Business Process Improvement</b>	<ul style="list-style-type: none"> <li>▪ Enterprise Process Management</li> <li>▪ Organizational Alignment</li> <li>▪ Process Analysis &amp; Optimization</li> <li>▪ Governance Design &amp; Implementation</li> <li>▪ Performance Analytics</li> <li>▪ Continuous Process Improvement</li> <li>▪ Knowledge Transfer</li> <li>▪ Change Management</li> <li>▪ Organizational Transformation &amp; Effectiveness</li> <li>▪ Manpower &amp; Workload Analysis</li> </ul>	✓
<b>Information Technology</b>	<ul style="list-style-type: none"> <li>▪ Technology / ERP Implementation and Upgrades</li> <li>▪ Human Resources Systems &amp; Applications</li> <li>▪ Share Point Site Development &amp; Implementation</li> <li>▪ Web Development &amp; Hosting</li> <li>▪ Web &amp; Mobile Services Applications</li> <li>▪ Systems &amp; Applications Optimization</li> <li>▪ Business Continuity &amp; Disaster Recovery</li> <li>▪ Infrastructure Management</li> </ul>	✓
<b>Training Solutions</b>	<ul style="list-style-type: none"> <li>▪ Off The Shelf (OTS) Courses (100+)</li> <li>▪ Enterprise Wide Training Initiatives</li> <li>▪ Customized Training Solutions</li> <li>▪ Learning Management System (LMS) Implementation</li> <li>▪ Traditional Instructor Led Classroom Training</li> <li>▪ Online &amp; Self-Paced Training</li> <li>▪ Web Based Training</li> <li>▪ Peer-to-Peer Exchanges</li> <li>▪ Multi-Location Virtual Learning</li> <li>▪ Mentored Learning</li> </ul>	✓

## **Project Management:**

We have invested in pre-contract award activities by designating Rodney Crenshaw the Project Manager (PM). Mr. Crenshaw will provide “one to one” contact with the Hospital’s contracting officer. We know this will allow our team to successfully deliver the services required to support the strategic objectives for this project while simultaneously ensuring effective communications to the Hospital’s designated contract management.

As PM he will also provide technical, managerial, and administrative direction for problem definition, analysis, requirements development and implementation for complex to extremely complex systems in the subject matter area. Makes recommendations and advises on organization-wide system improvements, optimization or maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software/hardware; life-cycle management; software development methodologies; and modeling and simulation.



## **Quality Assurance Program (Quality Control):**

Quality control built into every operation of our organization. Onyx Technology’s “Quality Management Program” is institutionalized at the corporate level and supports all facets of delivery and operations. Consistent quality management is not only beneficial to Onyx’s clients; it benefits Onyx’s business partners as well. Tangible benefits include:

- Established and timely corrective actions when required
- Engaged and accountable management
- Proactive procedures to anticipate future issues and take steps to remedy before they become problematic
- Proven corrective/preventive action processes that responds quickly and effectively to all requests.



Our team's mature Quality Management System and Continuous Improvement Process is a differentiator for Onyx in the market place. The primary differentiator of our Quality Approach is that results consistently translate into tangible benefits for teaming partners (we consider the clients we service more than the customer, there are teaming partners). The Quality Approach is customized and designed to provide elevated standards of performance that match each organization's specific needs we provide service.

For instances, each Onyx-led assignment, Onyx develops a Quality Assurance Plan (QAP) that is individually tailored to the specific project. The QAP includes: Quality Planning, Quality Control, Quality Assurance, and Quality Improvement. The QAP is updated throughout the life of the project as needed.

We assign a Quality Manager (QM). The QM responsibility is to implement and oversee the Quality Approach to ensure that Onyx has met or exceeded the elevated principles of quality that this Mississippi Hospital Project have come to expect as the standard. All project deliverables go through a rigorous Quality Assurance (QA) and peer review process, clearly outlined in the QAP, to ensure the work products are error free and meets all the requirements within the framework as provided by the ISO 9001 Quality Processes. The Quality Manager implements ISO standards that were specifically designed for the industry in question and thereby shapes broad requisites of quality into a more streamlined and useful standard. Onyx assembles a review checklist that outlines applicable guidelines and standards to anticipate variables that may impact deliverables and work products. We utilize the lessons learned from our extensive experience to ensure continuous improvement at every level. This is not only a commitment from the Onyx team, it's the GOLD Standard for this project.

Everything that makes team Onyx successful, including all effective standards and procedures proven to create optimal results, is carefully and accurately documented for future reference on similar projects. Because of its comprehensive approach, we can leverage extensive experience into high quality services for all projects.

We have invested in establishing and documenting measurable, repeatable corporate processes. This investment is evident in several key certifications held by the Onyx team. Rather than present a "birds-eye" view of the Onyx team's talents; attached are various capabilities outlined in the variety of mixed skill sets we proposed for this all too valuable service project.

### **Management of Conflict of Interest**

Onyx closely monitors and manages potential organizational conflicts of interest. We maintain an established Conflict of Interest Plan which clearly outlines how it mitigates, manages and controls potential and perceived conflicts of interest.

We provide a detailed past work history of key personnel and potential consultants or experts who will or may be employed in a specific contract, and makes such information public, as appropriate. Onyx is committed to the highest standards of business ethics and conducts itself in a transparent, highly ethical manner in all activities. We hold all of its employees, team members, leadership and staff accountable for ethical behavior.

**ATTACHMENTS**  
**ONYX TECHNOLOGY TEAM'S CAPABILITIES**  
**(behind this page)**

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***“Quality Service You can Be Sure Of”***

[www.lesurecomputers.com](http://www.lesurecomputers.com)  
[paul@lesurecomputers.com](mailto:paul@lesurecomputers.com)

# LESURE COMPUTER SERVICES HISTORY

- Paul D. Rogers started LeSure Computer Services in July, 1996
- Mr. Rogers had 12 years of experience working for a major computer service company prior to starting his own business

# LESURE COMPUTER SERVICES PRODUCTS & SERVICES

- Computer and Network Support to small and large businesses
- Computers – Sales and Installation
- Printers – Sales and Installation
- Upgrades
- Asset Inventory Control & Auditing
- Project Management

# LESURE COMPUTER SERVICES PRODUCTS & SERVICES

- Maintenance and Repair of computer hardware and software
- Network Administration
- Helpdesk Support
- Field Service Support
- IT Staff Augmentation
- Services to Simplify Complex Technologies

# LESURE COMPUTER SERVICES CAPACITY

- Over 4,000 sq. ft.
- Computer Repair Lab
- Ample room for inventory storage and staging of computers



# LESURE COMPUTER SERVICES STAFF

- 24 Employees
- Certified Business Analyst
- Certified Computer and Network Technicians
- We enable businesses to realize the full value of their computer and technology investments
- We provide “QUALITY SERVICES YOU CAN BE SURE OF”



# LESURE COMPUTER SERVICES CERTIFICATIONS

- Microsoft Certified Partner
- Certified Minority Business Enterprise and DBE with the Mid-South Minority Business Council
- A + Certified Technicians
- Network + Certified Technicians
- HP & Dell Certified Technicians

# LESURE COMPUTER SERVICES CERTIFICATIONS

- Certified Information Security Manager (CISM)
- Certified In Risk and Information System Control (CRISC)
- Project Management Professional (PMP)
- Microsoft Certified System Engineer (MCSE)
- CompTIA Project +

# LESURE COMPUTER SERVICES BONDING, LICENSING & INSURANCE

- Bonded and Licensed
- Commercial General Liability - \$2 Million
- Professional Liability - \$ 2 Million
- Fidelity Bond - \$ 2 Million

# LESURE COMPUTER SERVICES CONTRACTS

- ACS
- City of Memphis
- Freeman Real Estate
- P3 Services
- State of Tennessee

# LESURE COMPUTER SERVICES CAPACITY OF JOINT VENTURING

● Yes, we are *VERY CAPABLE*

## CURRENT PARTNERSHIPS:

City Of Memphis

● **Affiliated Computer Services (ACS)**

Dallas, TX

● **P3 Services**

Billings, MT





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## TRONMASTER CAPABILITIES AND OFFERINGS

Tronmaster is a Memphis Tennessee based Technology and Consulting Company. A Certified Minority Owned Business (MBE and SBE) that offers a variety of exciting and useful products including Business Apps, Tools, Methodologies, Processes, Metrics, Templates, Guidelines, Courseware and more to support all areas of the enterprise.

Our focus is to help make your organization more effective and efficient. Our products and services address areas including performance measurement and balanced scorecards, productivity and process improvement, software asset management, technology readiness, quality assurance, project management & planning, customer satisfaction, skills proficiency and more!

Tronmaster also offers consulting support on all of our products and services. Contact us today if you cannot find something you are looking for or need more information on any of our services, products and relationships!

## OUR MISSION

Our mission is to empower our customers with products so they can respond faster and more intuitively to changing market dynamics that will enable them to become more agile and competitive.

## OUR CORE PRINCIPLES

Customer Focus, Integrity, Responsible citizenship, Respect for the individual and Teamwork!

## TRONMASTER CONSULTING SERVICES

Tronmonster's service helps its clients build value, manage risk and improve their performance. Tronmaster works with companies that are faced with changing their "organizational mindsets" in order to become more competitive and successful in their marketplace.

Our solutions are focused on quick results that unleash the full potential of your people. Our dedication to guiding companies through the transformation process is reflected in the core solutions we offer. We are confident that our experience will enable the project team to make pragmatic decisions that optimize across these goals.

Within Tronmaster, we have a group of seasoned professionals dedicated in providing solutions to corporations and governments in the following areas:

- Metrics and Performance Measurement Programs
- Compliance and Contract Management Services

- ERP (SAP, Oracle, PeopleSoft) Implementation
- Program / Project Management
- Hardware, Infrastructure and Software Sourcing

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- Information Technology Services
- Business Continuity Planning & Disaster Recovery Planning
- Training
- Blockchain Technology
- Staffing Augmentation
- Systems Integration Assessment and Implementation
- Computer Hardware Supplies (Desktops, Laptops, Printers, Network Equipment, Phones, etc.)

## THE TRONMASTER PRODUCT LIBRARY & PRODUCT DOWNLOAD CENTER

The Library consists of a pragmatic array of *hundreds of proven materials used to launch, support, complete manage and assess organizational efforts including best practice Templates, Guidelines, Checklists, Methodologies and Customized Product Solutions*. All of our products are described in detail on the Tronmaster website. And, all of our products are compatible with MS Office and Adobe PDF format. Representative selected samples from each area of the Tronmaster Product Library include:



### Best Practices Templates

- Business Requirements Form Template
- Project Request Form / Template
- Change Request Form Template
- Change Request Log Template
- Stakeholder Analysis Template
- Issues Log Template
- Communication Plan & Log Template
- Project Weekly Status Report Template
- Training Plan Template
- Program Management Plan Template
- Project Weekly Status Preparation Template
- Project Closure Template
- QA Release Summary Template
- TMM Questionnaire
- Program Specifications Template
- Action Items Log Template
- Meeting Minutes Template
- Combined Requirements Document
- Procedure Specifications Template
- Business Owner / Sponsor Role Description
- Design Readiness Gate Template
- Quality Plan Template
- Software Configuration Management Plan Template





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- Change Control Template
- Risk Plan Log Template
- Project Metrics Template
- Business Value KPI Metrics
- User Acceptance Test (UAT) Plan Template
- Quality Assurance Test Plan Template
- System Specifications Template
- Test Plan & Schedule Template
- SAM Compliance Process Survey
- Operational Readiness Plan Template
- Organizational Readiness for Measurement Survey Template
- Quality Assurance (QA) and Testing Assessment Survey
- Software Asset Management (SAM) Executive Survey
- Software Asset Management (SAM) Staff Survey
- ITIL Readiness Assessment Template
- ITIL Glossary
- ITIL Individual Interview Guide
- Test Results Summary Template
- Savings and Impact Tracking Tool
- QA Test Scoring Template
- Staff & Management Appraisal Form
- Performance Feedback Form
- Document Walkthrough Tracking Template
- Standard Policy Template
- Standard Operation Procedure (SOP) Template

- Request For Quote (RFQ) / Request For Information (RFI) Template
- General Job Description Template
- Request for Proposal (RFP) Template
- Portfolio and Dashboard Workbook Charts
- Destruction Certificate Template
- Ask The Client Survey
- Weekly Time & Expense Template
- Standard Invoice Template
- Work Order Template
- Resume Template
- Agile Selection Scorecard Template
- Security Risk Assessment and Management Plan Template
- Requirements Traceability Matrix
- Cost-Benefit Analysis Template
- Business Case Template
- Business Case Sample
- Function Point Count Template
- Project Production Support Template
- Code Review Results Template
- Risk Management Policy Sample
- Communication Plan Sample
- Project Milestone Summary Chart



## [Best Practices Guides](#)

- How To Write Effective Test Cases

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- Project Sponsor Survey
- 100 Most Frequently Asked Job Interview Questions
- Project Training Satisfaction Survey
- Project Completion And Lesson Learned Guide
- How To Build Business Case Guide
- Project Category Recommendations
- Project Review Interview Guide
- Testing Leads Interview Guide
- Individual / Management Interview Guide
- Build Readiness Gate Guide
- Deploy Readiness Gate Guide
- Walkthrough Procedure Guide
- Compliance Evaluation Guide
- Process Glossary
- Change Benefit Scoring Guide
- Detailed Project Review Questionnaire
- Issue Management Process Guide
- Process Flow Mapping
- Memorandum of Understanding (MOU)
- How to Build, Evaluate and Improve a RACI Diagram
- Quality System Document Review Procedure
- Portfolio Assessment of Application Functional Quality and Technical Quality
- Root Cause Analysis
- How to Assess and Improve Document Effectiveness

- Planning Preparation using SWOT
- Portfolio Scoring TQ and FQ
- Function-Point Approach Summary
- Operational & ITIL Goals and Metrics Analysis
- ITIL Operational Metrics Samples
- Process Modeling Approach & Notation
- Portfolio Priority Ranking and Benefit Scoring Program
- Metrics Requirements – Audience Analysis & Workshop
- Document Analysis Scoring Template
- Process Best Practices
- 400 Job Interview Questions
- Function Point Strategy
- ITIL Metrics with Muscle & Performance Workshop Training
- Quality System Document Standards Training
- Brown Paper Training
- Train The Trainer
- Training Administration Procedure
- Training and Personnel Policy
- Document Retention Policy
- Training Requirements & Facilitation
- Orientation and Onboard
- ANYCO Change Curve
- Overall SDLC RACIS Chart
- Security and Metrics Glossary
- Key Oracle ERP Implementation Questions





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## Best Practices Checklists

- Business Requirements Checklist
- Program Specification Checklist
- Deliverable Tracking Checklist
- System Specifications Checklist
- Test Plan Checklist
- Test Results Checklist
- Vendor Development Software Checklist
- Quality Control (QC) Deliverable Tracking Checklist
- Implementation Stage Health Checklist
- Trial Stage Health Checklist
- Execution Stage Health Checklist
- Business Case Health Checklist
- Post Implementation Stage Health Checklist
- Project Health Checklist
- Software Management Plan Checklist
- Production Implementation Readiness Checklist



## Best Practices Methodologies

- Project Initiation And Risk Request
- Project Completion Satisfaction Survey
- How to Build a Performance Measurement Program
- Procedure and Work Instruction Writer's Guide
- Program Management Workbook
- Testing Center of Excellence

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- Master Service Agreement (MSA)

- SDLC Estimation Methodology and Template
- Software Process Workflow Acquisition to Disposition
- IT Skills Profile: Procedure, Process and Rating, Reporting
- How to Assess Productivity & Quality
- Disaster Recovery/Business Continuity Plan
- Standard Project Plan
- Standard Sales Agreement
- Non-Disclosure and Confidentiality Agreement (NDA)
- Software Asset Management (SAM) Project Plan
- Cost Benefit Model
- Project Prioritization Model
- How to Gather and Document Business Requirements
- Field Correction Action Recall Glossary
- How to Select and Implement the Right Software
- Quality System Document Standards
- Quality System Survey Review Procedure
- Standard Sales Agent Agreement
- ANYCO Metrics Plan
- ANYCO Sample Measurement Guidebook
- Quality Control (QC) Test Plan
- Quality Assurance Plan
- Function Point Program
- ISO 27002 Audit Review Report



**Customized Product Solutions** – Array of templates, guides, checklists, forms and methodologies tailored to meet your needs.

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- Software Asset Management Toolkit

- IT & Business Measurement Program
- Productivity Toolkit
- PMO Setups
- Smart City Solutions
- City Performance Management Program
- Business Continuity & Disaster Planning Program

The products in the [Tronmaster Download Center](#) are grouped into the following broad category sets:

- Project / Program management
  - General Purpose
  - Quality Assurance (QA)
  - Job Search Readiness
  - Surveys and Assessments
  - Configuration Management
  - RFQ, RFP, MOU, NDA
  - Change Management
  - Governance, Risk, Compliance
  - Software Asset Management (SAM)
- Process Management
  - Testing
  - Metrics
  - Training
  - Performance Appraisal
  - Software Selection
  - Disaster Recovery Plan and Business Continuity Plan (DRP/BCP)
  - Government







# Uniform Certification Agency

## CERTIFIED MINORITY BUSINESS ENTERPRISE

Presented To

Tronmaster, LLC

HAS SUCCESSFULLY MET ALL REQUIREMENTS AS ESTABLISHED BY THE MMBC CONTINUUM AND THE UNIFORM CERTIFICATION AGENCY FOR CERTIFICATION AS A MINORITY BUSINESS ENTERPRISE. THIS CERTIFICATE RELATES TO MBE STATUS AND IS NOT CERTIFICATION OF EXPERTISE IN ANY PARTICULAR TRADE OR FIELD.

A handwritten signature in black ink, reading "George M. Williams", is written over a horizontal line.

Director of Certification

83002194

Certificate Number

10/23/2018

Expiration Date





# Uniform Certification Agency

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EXPERTISE IN ANY PARTICULAR TRADE OR FIELD.

A handwritten signature in cursive script, reading "Theresa M. Williams".

Director of Certification

83002194

Certificate Number

10/23/2018

Expiration Date

# SIG

(Strategic Intelligence Group, LLC)



Contact: Cleo Jackson  
Phone: 214-90-9039

## EXECUTIVE SUMMARY

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Cleo Jackson, Jr., Chief Resilience Officer and Director of Threat Intelligence for Strategic Intelligence Group, LLC (SIG) and currently serves in the role of Dean of Education for Lethal Encounter Tactical Training Academy (LE).

The threat is real; the time is now. With that understanding, SIG/LE was established in 2007, to enhance the capabilities of emergency responders and/or local officials to prepare for — respond to — and recover from catastrophic events resulting from natural disasters, undesirable and disruptive events.

SIG/LE has positioned itself to exploit twelve (12) revenue streams. Feeding itself creates an Inter-connected Ecosystem. They are defined in this Thesis as:

- Resilience Consulting
- The United States Defense (Disaster Relief) — Aerosolized Pathogen Release Monitor
- Uniformed Security Teams
- Personal Protection
- Secure Transportation Services
- Alarm & Monitoring Systems
- Municipality Infrastructure Support (Emergency Call Center Support)
- Provider of all required training for Texas Department of Public Safety and Private Security
- Investigative Services
- Gun Range
- Weapon Sales
- Equipment (Tactical Gear, Leather Gear, Holsters, etc.)

### ***IT Security***

#### ***Services***

IT Security Systems  
Integration  
IT Consulting  
Application Quality  
Assurance  
Vulnerability Assessment

#### ***Products***

Network Perimeter Security  
IT Security Analysis &  
Management  
Desktop Security  
Application Security  
Host Security  
Mobile Security

### ***Identity Solutions***

#### ***Services***

Identity Data Services  
Background Screening  
Investigation Services

#### ***Products***

Biometrics  
Smart Cards & Tokens  
Access Control Software  
SSO & Provisioning Software

### ***Physical Security***

#### ***Services***

Systems Integration  
Alarm Monitoring  
Guard Services, Armored  
Transit & Cash Services

#### ***Products***

Diversified Equipment  
Video Surveillance  
Asset Tracking & RFID  
Explosives Detection &  
Security Services  
Public Safety & Justice

## DETAILED SERVICES

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**Uniformed Armed/Unarmed Security Officer:** Uniformed security officers act to protect property by maintaining a high visibility presence to deter illegal and inappropriate actions, observing directly through patrols, watching alarm systems or CCTV systems for signs of crime, fire or disorder. Then, by taking action and reporting any incidents to their client and/or emergency services as appropriate.

**Securing Maritime Commerce Global Supply Chain Security:** We will provide quality physical security training to Maritime industry with our highly-trained and expert personnel, meeting the broad spectrum of needs that this unique industry demands.

**Private Investigation:** SIG licensed private investigation arm reaches across a vast arena of inquiry — from surveillance and search/discovery to general informational probes and extensive civil and criminal background checks. Various types of surveillance and searches are used to verify facts and gather information for a clientele' that range from private individuals to corporate conglomerates.

- Thirty-Five (35) years of experience in Criminal and Civil Investigations
- Surveillance
- Litigation Research Support
- Expert Witness Providing Testimony — Civil and Criminal Litigation
- Relocation of Witnesses and Missing Heirs
- Search/Discovery — General Informational Probes
- Extensive Civil/Criminal Background and Asset Searches — Domestic and International
- Corporate Due Diligence Investigations
- Expertise in Oil and Gas Protection of Investors
- Liaison between Government and Client-Base



## DETAILED SERVICES

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**Executive/VIP Personal Protection and Transportation:** *Celebrities, Executives, VIP's* and other private individuals face an ever-increasing threat from crowds of aggressive paparazzi, stalkers, home invaders, acts of violence and criminals. The days of “muscle men bodyguards” are gone and have been replaced by ***Close Protection*** professionals who are skilled, intelligent, highly-trained, professionally attired and public image attuned. ***Close Protection*** is paramount when situations arise, such as highly charged crowd control, kidnappings, (including family members), blackmail, industrial espionage and public relations crisis.

**Celebrity and Executive Solutions Include:**

- Movie locations, concert sites, entertainment/convention center venues and hotels — *vulnerability assessment and vetting*
- Major “location” emergencies (domestically and internationally), natural events (i.e., tornados, earthquakes) terrorist — *emergency management/catastrophic support*
- Residential and office security — *alarm systems, audio/video installations and monitoring*
- Highly-trained uniformed armed/unarmed security officers
- Evasive and Tactical Driving

**Corporate Solutions Include:**

- Private Investigation — Surveillance, Litigation Research, Expert Witness Testimony
- Corporate Due Diligence Investigations
- Civil/Criminal Background and Asset Searches (domestic and international)
- Undercover Operations/Confidential Operatives
- Location of Witnesses and Missing Heirs

**First Responder to any Chemical, Biological, Radiological or Nuclear Discharge Include:**

- A provider of adequate vehicles to support the immediate need for assistance — “Large Capacity Intensive Care Ambulances.
- United States Department of Transportation, National Highway Traffic Safety Administration, United States Department of Health and Human Services Maternal and Child Health Bureau Certified EMT/First Responders.
- Texas Department of Public Safety & Private Security Certified and Commission by the Board Security Officer with EMT and/or CPR Certifications.

**Customized IT and Surveillance Systems:** SIG’s Surveillance Systems helps your neighbors, local business owners and city and state agencies protect their property and valuables. We are specialists in the sales, installation, monitoring and maintenance of CCTV video surveillance equipment — licensed, bonded and insured!

Our HID division’s goal is to become a leader in access card and reader systems, including smart RFID cards. Other sectors in security that we find attractive include:

- Systems Integration (Stanley Works — CSS Division, Securitas Systems, Tyco/ADT and Diebold);
- Network Video and Analytics (Axis Communications); and

## DETAILED SERVICES

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- Bio/Radiological Sensors — The fastest hyper-growth area of networked IP video and video analytics is still dominated by private companies, such as DV Tel, 3VR and On-Net Surveillance.



We believe that prevention is the best cure and are able to custom tailor each system to meet your specific needs. We will assess property perimeters, as well as building interiors for security weaknesses and providing a detailed assessment of the security threat of each location. For example, if you have an outdoor area you need secured, such as a construction supply yard after hours, we can install a surveillance system that will utilize a combination of cameras focused on key locations, motion sensors that detect and record a person's movement, and audio loud speakers that clearly alert the intruder that they are in a restricted area and are being recorded on video and must leave at once.

### **The Next Generation of Sensor Technology for the BioWatch Program:**

Author: Benjamin Brodsky, James Martin Center for Non-proliferation Studies Monterey Institute of International Studies, September 2007. Overview of Current BioWatch Program.

After the terrorist attacks of 2001, the U.S. federal government made civilian biosecurity a national priority. According to the Center for Arms Control and Non-proliferation, since 2001 the U.S. has invested more than \$40 billion in biosecurity-related initiatives. The BioWatch program is a small part of this effort. The Department of Homeland Security (DHS) deployed the BioWatch program in 2003 to serve as an early warning system for aerosolized pathogen release by monitoring high threat urban environments for the presence of airborne pathogens. Since 2003, the Science and Technology Directorate of DHS has funded and managed BioWatch, although oversight of the program was recently transferred to the DHS Office of Health Affairs.

## DETAILED SERVICES

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**Vulnerability Assessments:** SIG has identified other segments in the security arena that require investigation and remediation by providing security, liability, safety, fraud, theft vetting/assessment services tailored to meet the urgent needs of:

- Churches
- Hospitality Industry
- Casinos
- Travel
- Schools
- Residential
- Corporate Offices
- Entertainment/sports venues at large

**Resilience Consulting** is the answer to the complex risk landscape facing organizations and their supply chains which requires an integrated, comprehensive and systematic risk-based approach for managing risks to enhance *survivability, sustainability and resilience*, as well as identify and pursue opportunities for improvements. Our standard emphasizes *proactive risk and business management to support the pursuit of objectives and opportunities as well as a process of prevention, protection, preparedness, readiness, mitigation, response, continuity and recovery from undesirable and disruptive events*. Our Standard provides a single integrated management system to eliminate “siloeing” of risk, enabling an organization to more efficiently anticipate and plan for naturally, accidentally or intentionally caused events, using a single management system standard.

Our Standard recognizes that organizations do not operate in isolation but rather as part of a complex and interconnected ecosystem. It is not sufficient to manage just internal organizational risks, but it is essential for organizations to take a *systems approach* and understand the risk characteristics and interactions with individuals, organization, the community and society. To properly manage risk, organizations need to assess the internal and external context of their activities, functions, products and services. This includes the risk factors related to its end-to-end supply chain, interdependencies and dependencies.

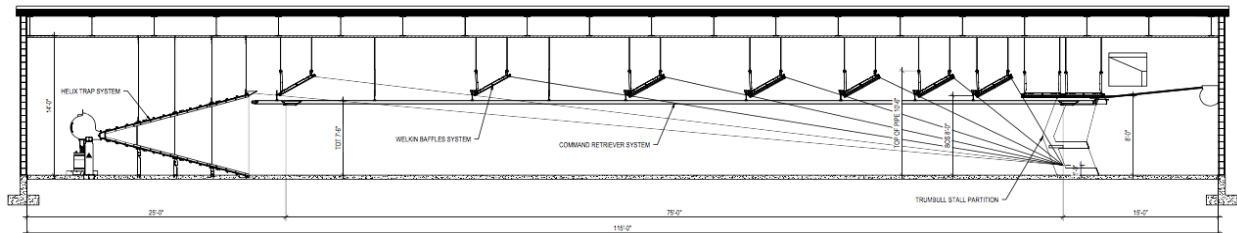
*Resilience, as defined in Our Standard as “The absorptive and adaptive capacity of an organization in a complex and changing environment” is about building capacity, rather than an end-point and includes:*

- A convergence and integration of systems to manage its human, tangible and intangible assets (including addressing risks associated with information and communications technology products and services);
- Building a capacity for proactive risk management which identifies indicators of opportunities, change and adversity to enable an organization to take pre-emptive measures to pursue positive outcomes and minimize negative outcomes;
- An agility and flexibility capacity in risk and business management processes aligned with time dependencies and needs for change;

## DETAILED SERVICES

- An absorptive, resistive and carrying capacity to resist being affected by an event or the ability to return to an acceptable level of performance in an acceptable period of time after being affected by an event;
- The capability of a system to maintain its functions and structure in the face of internal and external change in order to pursue opportunities and/or to manage degradation of activities and functions when it must;
- Proactively planning to reduce the magnitude and/or duration of undesirable and disruptive events by enhancing its ability to anticipate, absorb, adapt to, and/or rapidly recover from events;
- Empower people to respond to change, opportunities or adversity in an informed manner; and
- Viewing the organization from a multidimensional, multi-disciplinary systems approach to optimize its management of interactions within its risk environment.

SIG/LE has put an infrastructure in place to begin the construction of a scalable and fluid Tactical Training Academy. One that will allow SIG/LE to undergird the United States of America in the strengthening of national preparedness and resilience.





D.O.T. 2542167

***TAXI TRUCKING GROUP LLC***

. . . Trust us with your transportation needs



MC Number: 884609

Transportation Services: Delivery

Equipment type:

53' Dry Van

53' Refrigerator Truck

Delivery Cargo Van

**References:**

Road Runner

Contact: Craig

Phone: 207-536-4432

Trinity

Contact: Nick C

Phone: 239-282-0323

Jones Motor Group

Contact: Rod

Phone: 910-742-8848

VCPB Transport

Contact: Brandon H

Phone: 201-770-011

Integrity Express Logistics

Contact: Andrew

Phone: 937-483-5347 x5347

Pepsi

Contact: Travis

Phone: 888-752-4669

CH Robinson

Contact: Carolyn

Phone: 404-629-8415

Simple Logistics

Contact: Brett

Phone: 630-385-7400 x9346

Integrity First Transport

Contact: Richard

Phone: 813-293-4277

Allen Lund

Contact: Paul

Phone: 800-953-5883





# ONYX TECHNOLOGY

*"Your IT Solutions Provider"*

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## EMAIL

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[www.onyxtech.us](http://www.onyxtech.us)

# CAPABILITY STATEMENT

Onyx Technology is a professional service organization that works with each client to strategically manage risk, build value and improve performance. Onyx's core competencies include but are not limited to:

**Year Incorporated:**

2008

**State of Incorporation:**

Tennessee

**SBA Status:**

Gulf War Veteran Owned

**DOD Experience**

25 Years

**DUNS Number**

831504548

**CAGE Code:**

6B4M7

**NAICS Codes**

339113

Surgical Appliances and Supplies

**541511**

Custom Computer Programming Services

**446199**

All Other Health and Personal Care

**611420**

Computer Training

**42350**

Medical, Dental and Hospital Equipment and Supplies

**Certifications:**

TNMSDC, MMBC, Cisco Select, CCNA, CCNP, CCSP, Six Sigma, PMP

**Contact Information:****President**

Rodney Crenshaw

**Email**

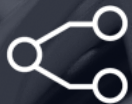
Rodney.Crenshaw@onyxtechservices.com

**Phone**

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## SOFTWARE SERVICES

- Custom Software
- Software Development
- Quality Assurance Training
- Change Management & Audit
- Software Asset Management & Testing
- Systems Integration Assessment
- ERP (Oracle, PeopleSoft & SAP)
- Configuration Management
- Intellectual Property Management



## MANAGEMENT SERVICES

- Business Measurement
- Business Management
- Program & Project Management Office Setup
- Smart Solutions
- Performance Management
- Business Continuity Planning
- Information Security
- IT Strategic Plan
- Vendor Management
- IT Outsourcing



## INFRASTRUCTURE SERVICES

- Email Services
- Wireless Assessments & Implementations
- Infrastructure Management
- Data Management
- Data Center Hosting
- MS Office Hosting
- Data Disaster Recovery Service
- Hardware Procurement



## HEALTH SERVICES

- EMR/EHR Solution
- EMR/EHR Implementer & Integrator
- Data Management
- Data Warehousing
- Medical Supplies



# PAST PERFORMANCE

Onyx has worked with many of the most powerful companies in the world. Working with each one to meet their objectives, streamline processes, improve operations, reduce costs and reach their goal of maximizing ROI

