



# Terms and Conditions

## School Holiday Promotion

JULY 2025

**1. Promotion Overview** This promotion offers a special discount on select services at Valley Health Group during the nominated School Holiday period. The promotion is designed to benefit families and children by providing access to allied health services at reduced rates.

**2. Promotion Period** The promotion is valid from 04.07.25 to 19.07.25. Services must be booked and completed within this period to be eligible for the discount. If a suitable appointment time is not available, Valley Health Group will endeavour to find a solution and honour the discount.

### 3. Eligibility

- The promotion is available to new and existing patients of Valley Health Group.
- The promotion is specifically for services related to allied health, including Osteopathy, Podiatry, Myotherapy, Remedial Massage and Strength and Conditioning. This promotion excludes Dietetic services.

### 4. Discount Details

- The discount is 20% off the standard fee for eligible services (excludes Medicare, DVA and all other Third Party Provider appointment types) in the nominated promotional period.
- The discount is applicable to Osteopathy, Podiatry, Myotherapy and Remedial Massage and Strength and Conditioning only.
- This discount is applicable to students and teachers – ID must be provided upon request by any employee of Valley Health Group.
- If valid identification cannot be provided, Valley Health Group retains the right to deny eligibility for discounted services.
- The discount cannot be combined with any other offers or promotions.

### 5. Booking and Redemption

- To redeem the promotion, patients must mention the promotion at the time of booking.
- Appointments are subject to availability and must be scheduled in advance.
- Discounts apply only to services rendered during the promotional period.



## **6. Payment Terms**

- Payment must be made in full at the time of service.
- The discounted rate will be applied to the invoice at checkout.

## **7. Cancellation and Rescheduling**

- If an appointment is cancelled or rescheduled, the promotion will be void if the new appointment falls outside the promotional period.
- Standard cancellation policies apply.

## **8. Changes and Termination**

- Valley Health Group reserves the right to amend or terminate the promotion at any time without prior notice.
- Any changes or termination will not affect appointments that have already been confirmed within the promotion period.

**9. Liability** Valley Health Group is not responsible for any issues arising from the use of the promotional offer, including but not limited to service delays or issues with appointment scheduling.

**10. Contact Information** For questions or more information about the promotion, please contact us at [info@valleyhealthgroup.com.au](mailto:info@valleyhealthgroup.com.au), or phone us on 9437 6268.

By participating in this promotion, you agree to abide by these terms and conditions.