

Video: [How It Works - Fagron Genomics US](#) : Scroll down you'll find the video (There's a QR on the inside of the kit box that pulls up this website)

How long do samples last?

- 90 days from the day of sample collection

What is your procedure for after the DNA samples are processed. Do they get stored or destroyed? Sell?

- We typically store samples for two years. The patient/provider can provide a written request that they get destroyed after testing but if they ever want to order additional testing, we will need a new sample. We do not sell or share genetic information. This report is only shared with your healthcare provider.

Privacy: Your genetic information will be kept private. We do not share or sell your data. Fagron Genomics will test your DNA and share the results only with your healthcare provider. Fagron Genomics won't share your name or results with anyone else unless you give written permission, or if the law requires it.

How long do you have to get a report after the sample arrives?

- 10 to 14 business pharmacogenomics- PGX Panel
- 3 to 4 weeks NAD+ Panel
- 5-7 business days all other panels

Where's the evidence for what you're offering? (efficacy data, proof-of-concept studies?)

- Fagron Genomics is a CLEMA approved lab we maintain that standard for quality assurance. Thermo fisher open array. We do not publish in house clinical research but our reports come with definitions and citations. Accuracy was assessed by comparing OpenArray results to control DNA purchased from the Coriell Institute for Medical Research with known genotypes in the 1000 Genomes database. Genotyping data collected from validation samples were compared to expected genotypes for concordance.

Instructions (This is also in the website link provided)

Simple step-by-step

1. Receive kit
 - o After ordering, complete and sign the Test Requisition Form. If your test needs a questionnaire, fill that out too.

2. Collect DNA

- Open the swab package and twist open the vial.
- Hold the swab by the stem — do not touch the tip.
- Swab the right cheek with a back-and-forth brushing motion while rotating the swab for ~30 seconds. Repeat on the left cheek.

3. Send sample

- Put the swab back in the vial and close tightly.
- Apply the patient ID sticker lengthwise over the original tube label (do not wrap).
- Place the vial in the biohazard bag, add the completed Test Requisition Form, and put everything into the prepaid shipping envelope.
- Drop off at any USPS mailbox or post office.

4. Results

- Once the Fagron Genomics US lab receives and processes the sample, your provider will notify you when results are available.