



COACHFUNNELS TERMS OF USE

Effective Date: 5th December 2024

PLEASE READ THIS AGREEMENT CAREFULLY

This document outlines the terms of use for CoachFunnels, a SaaS (Software as a Service) platform operated by Caroline Strawson Global Enterprises Ltd (referred to as "CoachFunnels," "Company," "we," "us," or "our"). By accessing or using the CoachFunnels platform, services, or content (collectively, the "Platform"), you agree to be bound by these Terms of Use ("Terms").

If you do not agree with these Terms, you must not access or use the Platform. Your continued use of the Platform constitutes acceptance of these Terms.

These Terms also incorporate our Privacy Policy and any additional documents or terms referenced within this agreement.

1. Platform Overview

CoachFunnels provides a comprehensive all-in-one platform designed to support businesses with features such as CRM, funnel building, marketing automation, email marketing, social media management, and online course hosting (collectively, the "Services"). These Services include, but are not limited to:

- Access to templates and tools.
- Data tracking and reporting.
- Training and support resources.

By using the Platform, you agree to these Terms, which form a binding agreement between you and CoachFunnels.

2. Age of Access

You must be at least 18 years old to use the Platform. By registering for an account or accessing the Platform, you confirm that you meet this requirement. The Company does not knowingly collect personal data from individuals under 18.

3. Account Registration



a. Account Creation

Account Holders must register by providing accurate, complete information, including a valid email address and password. You agree to keep your credentials confidential and not share them with others.

b. Team Members

Account Holders may authorize Team Members to access the Platform under their account. Account Holders remain fully responsible for the activities of their Team Members.

c. Security

Notify us immediately if you suspect unauthorized use of your account. You are responsible for maintaining the security of your credentials.

4. Pricing Plans, Payments, and Cancellations

a. Pricing Plans

Details of available plans are listed on our website. CoachFunnels reserves the right to update pricing, promotional offers, and payment terms. Changes will take effect at the start of the next billing cycle after notice is provided.

b. Payments

By subscribing to a plan, you authorize us to charge your payment method for recurring fees. You are responsible for keeping your payment details accurate and up to date.

c. Cancellations and Refunds

You may cancel your subscription at any time. Cancellations take effect at the end of your current billing cycle. Refunds are not provided except as required by law.

5. Ownership and License

a. Company Ownership

All content, features, and materials provided on the Platform are owned by the Company and protected under intellectual property laws.

b. User License

You are granted a non-transferable, non-exclusive, revocable license to use the Platform for its intended purposes. You may not copy, modify, distribute, or reverse-engineer any part of the Platform without express permission.

6. Code of Conduct



By using the Platform, you agree not to:

- Engage in illegal or fraudulent activities.
- Share copyrighted materials without authorization.
- Upload harmful or malicious code.
- Use the Platform to spam or harass others.

Violation of this section may result in account termination without refund.

7. User Content

a. Ownership

Content you upload remains your property. By uploading content, you grant us a license to use, store, and process it as required to deliver Services.

b. Responsibility

You are solely responsible for ensuring your content complies with applicable laws and does not infringe on the rights of third parties.

8. Limitation of Liability

The Platform is provided "as is" without warranty. The Company is not liable for any indirect, incidental, or consequential damages arising from your use of the Platform.

9. Privacy

Your use of the Platform is subject to our Privacy Policy, which governs how we collect, use, and protect your information.

10. Modifications

We reserve the right to modify these Terms at any time. Updates will be communicated through the Platform or email. Continued use of the Platform constitutes acceptance of the updated Terms.

11. Governing Law



These Terms are governed by the laws of England and Wales. Disputes will be resolved exclusively in the courts of England.

12. Contact Us

For questions or support, contact us at:

Caroline Strawson Global Enterprises Ltd

Email: support@coachfunnels.com