



## **QUALITY POLICY STATEMENT**

### **COMMITMENT TO QUALITY**

Quality is integral to all our working practises and critical to the success of our business.

### **CUSTOMER FOCUS**

JBC depends on its customers and is committed to supplying them with the high quality products and services that conform to the customers' requirements.

### **CUSTOMER RELATIONSHIP MANAGEMENT**

JBC shall seek to develop mutually beneficial relationships to improve quality leading to greater reliability enhanced services and increased efficiency.

### **LEADERSHIP**

Senior management are committed to maintaining compliance with all statutory, regulatory, legislative and contractual requirements. They shall provide an internal environment in which all our employees can become fully involved in achieving the company's quality objectives.

### **PROCESS APPROACH**

We will manage our activities and associated resources as a series of planned processes to produce the highest quality product or service, all at the right time with the minimum wastage, while seeking to maximise efficiency. Our individual processes will be structures into a documented Quality Management System which meets requirements for ISO 9001:2015.

### **CONTINUAL IMPROVEMENT**

We are committed to the continuous improvement of our products and services, and to the effectiveness of our quality management system. We will set up clear quality objectives and monitor our progress towards their successful achievement.

### **CERTIFICATION**

The QMS is externally audited by A Cube TIC Ltd and has been certified as complying with the requirements of ISO 9001:2015.

**SIGNED** *Neil Griffiths*

**Neil Griffiths, Managing Director**

**DATE: 1<sup>st</sup> November 2025**

**REVIEW DATE: 1<sup>st</sup> November 2026**