

0100000000

010/101000000

# Course Directory For Holistica Online Training

World Class IT Recruitment Training

www.holisticaonline.com



# Welcome To The Holistica Online Academy



www.holisticaonline.com

# **Table Of Contents**

| Welcome to IT Recruitment  | 04 |
|--|----|
| Recruiting for the 21st Century IT Department                                      | 05 |
| Recruiting the Architects in IT Masterclass  | 06 |
| Recruiting Business Analysts Masterclass   | 07 |
| Recruiting Project and Programme Managers Masterclass                              | 08 |
| Recruiting in an Agile Environment   | 09 |
| Recruiting in a DevOps Environment   | 10 |
| Recruiting Front End and Web Developers  | 11 |
| Recruiting Back End Software Developers  | 12 |
| Recruiting Software Developers: Additional   | 13 |
| Recruiting Database Specialists Masterclass  | 14 |
| Recruiting Big Data and Business Intelligence Specialists Masterclass              | 15 |
| Recruiting Network, Infrastructure and Support Specialists Masterclass             | 16 |
| Recruiting AI and Machine Learning Specialists Masterclass                         | 17 |
| Recruiting Cloud Specialists Masterclass   | 18 |
| Recruiting Blockchain and Cryptocurrencies Specialists Masterclass                 | 20 |
| Recruiting Cyber Security Masterclass  | 22 |
| Recruiting ERP and SAP Demystified   | 24 |
| Leveraging ChatGPT for Technical Recruitment and Talent Acquisition<br>Masterclass | 25 |
| Testimonial  | 27 |
| Contact Us   | 29 |
|  |    |



### Programme

# Welcome to IT Recruitment

### Modules

- > Welcome to the online training platform for IT Recruiters!
- Download the Complete IT Recruitment Survival Guide Book
- > The Birth of IT Recruitment
- > IT fundamentals: Solid foundations
- Importance of Operating Systems in Recruitment

- > The 21st Century IT Department
- Corporate IT Demystified: Understanding the Basics
- Building IT Systems: An introduction Waterfall, Agile and Devops
- The mindset needed for 21st Century IT recruitment
- Quiz & Certification



# Recruiting for the 21st Century IT Department

### Modules

- > Introduction
- > Where is our IT department?
- The spectrum from on-premise to Cloud
- Off-shoring and outsourcing
- The silos within IT
- CIOs and CTOs; The Strategy Team

- > Introducing the Architects
- > Introducing the Analysts
- > Introducing the Developers
- > Introducing the Networking Team
- Introducing the Operations and Support Team
- > Introducing the Data Team
- > Cloud and the IT Department

Timings 2 hours 30 mins



# Recruiting the Architects in IT Masterclass

### Modules

- > Introduction
- > Duties of an Architect
- > Frameworks and governance within IT
- Inside a Technical Specifcation
- Duties of an Enterprise Architect
- Duties of a Solutions Architect

- > Duties of a Technical Architect
- > Duties of an Enterprise Solutions Architect
- > TOGAF, Zachman and Gartner frameworks
- > What to look out for on an Architect's CV
- > Interviewing the Architects
- Certification

Timings 40 minutes

### 

### **Course:**

# Recruiting Business Analysts Masterclass

### Modules

- > Introduction
- > When do we need a Business Analyst?
- > Key duties and responsibilities
- > Key skills and characteristics
- > The process of requirements gathering
- Deliverables of a Feasibility Study
- > BA's and Change Management
- > Data Modelling with UML and Visio

- > Allocating workflow packages
- > Terminology to look out for on CVs
- > BA's and data analysis
- Qualifications and accreditations for this role
- > Personality and soft skills to look for
- > Interviewing a Business Analyst
- Certification as part of Recruiting Projects and Change



# Recruiting Project and Programme Managers Masterclass

### Modules

- > Introducing the Project Managers
- > Key Duties of a Project Manager
- > Project Management Methodologies
- > PRINCE 2 in Detail
- > Strengths and Weaknesses of PRINCE2
- Understanding Lean Six Sigma
- The Lean Six Sigma Rankings
- Tools used by Project Managers

- > Workflow Breakdown and JIRA
- > What is a PMO?
- > Programme and Portfolio Managers

3

22.00

1

7

- Interviewing a Project Manager
- Cheat Sheet to Download: Project Manager
- > Interview Questions to ask a PM

Timings 45 minutes





# Recruiting in an Agile Environment

### Modules

- > Welcome!
- > Weaknesses of Project Lifecycle
- > Principles of Agile
- > The stages of Agile
- > Prototyping is key
- Story points, Stand-ups and Scrum Boards
- Role of a Product Owner
- > What is the Product Roadmap?
- Duties of a Scrum Master

- Skills and attributes of a Scrum Master
- > Weaknesses of Agile
- > DevOps The Future of Agile

AGILE METHODOLOGY

- > The Twelve Principles of Agile Development
- Talking points and questions for Scrum and Agile candidates
- Recruiting Agile Roles Quiz
- > Well done! Claim your Certification for this training.





### Recruiting in a DevOps Environment

### Modules

- > Introduction
- > Weaknesses of Project/Waterfall
- Weaknesses of Agile
- Enter DevOps
- Understanding the DevOps cycle
- The philosophy of Continuous Development
- Planning tools used in DevOps
- SCM and Version Control

- > Understanding Salt and Saltstack
- > Getting to grips with Chef
- > Enter Jenkins
- > Why they use JIRA and New Relic
- Continuous Integration and Deployment
- > The beauty of Microservices and Containers
- SysAdmin and Infrastructure as Code (IaC)
- > Where Docker and Kubernetes come in
- > Interviewing the Architects
- Certification

Timings 1 hour 40 mins



Recruiting Front End and Web Developers

#### **Modules**

- > Welcome to the Recruiting Software Developers Masterclass
- > Introduction
- How languages evolved with time
- Software in the IT Model
- > Real-time systems and OS development
- > The 3 layers within Application Software
- > Programming the GUI
- > Front End Tools
- > What exactly is an API?
- > The ever-changing Windows API
- > How developers use Xamarin and Middleware
- > Winforms, WPF and WCF in GUI Development
- > Frameworks, libraries and SDKs
- > Front End and Development Fundamentals Quiz
- Claim your certificate!
- On to the next module!

Timings 50 minutes



# Recruiting Back End Software Developers

### Modules

- > Introduction to back-end development
- > Back-end development today
- > Getting to grips with syntax
- > How a language is chosen for a project
- > High-frequency and low-latency applications
- > An introduction to Object Oriented development
- > OO methodologies elsewhere in IT
- > Object Oriented languages
- > The beauty of Model-View-Controller (MVC)
- MVC in practice
- Appreciating legacy languages
- The beauty of Java
- > C# and the .NET family
- > The magic of PHP
- > Questions for clients when you're taking specs
- Certification following completion of all software developer modules

Timings 1 hour 50 minutes



# Recruiting software developers: Additional

Recruiting the Web Developers

#### **Modules**

- > Recruiting Web Developers
- > Introducing the Web Developers!
- > The Evolving Web Developer
- > CSS Cascading Styles Sheets and their use
- The rise and rise of JavaScript
- The beauty of JSON
- > Where ASP.NET comes in
- > End of this module!
- > Web Development Quiz
- Claim your certificate!

### Recruiting Software Specialists

### Modules

- > .NET When Microsoft went Open
- > Recruiting Python Masterclass
- > Recruiting Python with Django
- > Claim your certificate!

Timings 1hour





# Recruiting Database Specialists Masterclass

### Modules

- Introduction to databases
- > Database fundamentals
- > The process of building a database
- > The data business analyst
- > Data modelling and the data dictionary
- > Duties of a Data Architect
- > Duties of a Database Developer
- > Production and Development DBAs
- > ACID testing and Capacity Planning
- Data Warehouses, Data Lakes and Data Marts
- > Database security consultants
- Recruiting Oracle Database Specialists
- > Oracle Hardware Software and Product Range
- > Oracle Middleware and the Fusion suite
- > Recruiting Microsoft Database Specialists
- > MS SQL Server and associated technologies

Timings 4 hours 45 minutes

- Getting to grips with Polybase and Stretch technology
- Understanding, JSON and Dynamic Data Masking
- Microsoft's use of R Services
- Enter MS SSMS,SSDT, SSAS, SSRS and SSIS
- The beauty of Model-View-Controller (MVC)
- > Recruiting NoSQL candidates
- Introducing MongoDb, Cassandra, Neo and CouchDB
- > Questions for clients and candidates
- > Conclusion
- > Certification



• • • •

### Recruiting Big Data and Business Intelligence Specialists Masterclass

### Modules

- Introduction
- > Data is the new oil
- A recap of Machine Learning from the Al course
- > When the data points the way
- > Big data creates the expertise
- > The 3 V's of Big Data
- > Scale, size and sources of Big Data
- > The CRISP methodology of data warehousing
- > The four layers of Business Intelligence design
- > BI and Big Data terminology on CVs
- > Understanding OLTP and OLAP
- Cubes and hypercubes
- > OLAP, ROLAP, MOLAP and HOLAP
- > Introducing the players in BI
- > IBM Cognos and how it's used
- > Oracle Hyperion and its features
- SAP Business Objects, and Hana

- Microsoft in the BI market
- > Visualization tools in Business Intelligence
- Tableau, SAS, Qlikview and Microstrategy
- Languages and programming in BI
- R and Python as used in BI
- > Hadoop and its associated product
- Casandra, Splunk and Spark in Bl
- Certification

Timings 3 hours 10 minutes



• • • •

### Recruiting Network, Infrastructure and Support Specialists Masterclass

### Modules

- Introduction
- > A sea of acronyms demystified
- Scale of networks: LAN, WAN, CAN and MAN
- > Understanding transmission medium
- > Working with fibre, copper and wireless
- Getting to grips with transmission terminology
- > The world of networking protocols
- > Introduction to networking devices
- > Hubs, switches, routers and bridges
- > Introducing the networking roles
- Duties of a Network Architect
- > What to look for on their CVs
- > Duties of a Network Engineer
- > What to look for on their CVs
- > Duties of a Network Administrator
- Supporting Edge technology

Timings 1 hour 5 minutes

> What to look for on their CVs

- Introducing the world of Helpdesk and Support
- > Duties of a Systems Administrator in detail
- Difference between Windows and Linux administration
- > Interview questions for a SysAdmin
- Automation and DevOps impact on the SysAdmin role
- Helpdesk: 1st, 2nd, 3rd and 4th line support
- > The duties, skills and qualifications at each level
- > Introducing the Ethical Hacker role
- > Certification





### Recruiting AI and Machine Learning Specialists Masterclass

### Modules

- Introduction
- > Intelligence, real and artificial
- > The Turing Test
- > Three categories of AI
- > Teaching machines how to learn
- Supervised and unsupervised ML
- > The beauty of algorithms
- > How ML Engineers use algorithms
- > K-Means clustering and Netflix
- > Introduction to Deep Learning
- Neural networks and AI
- > The road to Super-intelligence
- > Artificial neurons and the AI brain
- > Role of a Machine Learning Engineer
- > Understanding data sources and data sets
- > How they use Kaggle

- > CV of a Machine Learning expert
- > Will I lose my job to AI?
- > Al disruption in Law and Medicine
- > IBM Watson in action
- > Why we are afraid
- > And now the end is near
- > When an AI paints a picture
- > Certification

Timings **5 hours 20 minutes** 



# Recruiting Cloud Specialists Masterclass

### Modules

### **Introduction to Cloud**

- > Introduction
- > XaaS Everything as a Service
- > Benefits of going over to Cloud
- > When is it Cloud?
- > The historical build up to Cloud
- > A global wake up call

# IaaS - The Technology and the Players

- > When is it truly Cloud?
- Introducing laaS Infrastructure as a Sevice
- > The laaS Market
- > An Introduction to Amazon AWS
- > Introducting Google Cloud
- > Alibaba's Cloud Presence



#### **Modules**

#### The Cloud Technology Stack

- > The Cloud technology stack
- > Virtual Machines and Hypervisors
- > DevOps and the Cloud
- > The Problem of Noisy Neighbours
- > Private, Public and other types of Cloud

### **Recruiting Cloud Roles**

- > Introducing the Cloud Roles
- > Duties of a Cloud Architect
- > Duties of a Cloud Security Consultant
- > Duties of a Cloud Administrator

#### Introduction to PaaS and SaaS

- > Platform as a Service
- > Software as a Service
- Miicrosoft and other SaaS players

- Azure, AWS technologies and other terms on CVs
- > Recruiting Cloud Quiiz
- > Confirm your completion
- Claim your certificate!

Timings 1 hour 40 minutes



# Recruiting Blockchain and Cryptocurrencies Specialists Masterclass

### **Modules**

- > Introduction
- > Time for the digitization of trust
- > Fiat Currencies the IOUs in your pocket
- > The birth of change
- > The Cloud technology stack
- > The Legacy of Centralised Systems
- > One November night in India



#### **Modules**

- > The Beauty of decentralised systems
- > Working in a P2P way
- > Bringing Privacy and Encryption into the System
- > Public key cryptography and the start of blockchain
- > The rise of Techno-socialism
- > Cypherpunks. Geeks not Goths
- > What Satoshi Nakamoto created
- > Bitcoin and blockchain
- > The fundamental principals of blockchain and cryptocurrencies
- > Understanding the ledger
- > Why block and why chain?
- > Spare a thought for James Howell
- > The blockchain network in detail
- > Role of the miners
- > SHA 256 hash function and the anatomy of a block
- > Satoshi's mountain to climb
- Digital consensus
- > Ethereum and Smart Contracts
- > Other currencies
- > How Blockchain is going to disrupt other industries
- Blockchain in supply chain, health, finance and travel
- > Recruiting blockchain Candidates
- Certification

Timings 3 hours 20 minutes



Recruiting Cyber Security Masterclass

Part 1 - Fundamentals

#### **Modules**

- > Introduction
- > Early Encryption Methods
- > Early Encryption Methods
- > CA Brief History of Cyber Crime
- > The Orange Book
- > The Fightback Begins
- > The Scale of Cyber Attacks Today
- > He Pandemic and Cyber Security
- > Defining Cyber Security
- > Important Cyber Terms Part 1
- > Important Cyber Terms Part 2
- > Important Cyber Terms Part 2
- Important Cyber Terms Part 3

-------

Userhame

XXXXXXXX

www.

> Quiz



• • • •

# Recruiting Cyber Security Masterclass

Part 2- Recruiting Cyber

### **Modules**

- > The CIA Triad
- > Attack Vectors Part 1
- > Attack Vectors Part 2
- > Attack Vectors Part 3
- > The Cyber Kill Chain
- > Security levels in the UK
- > Recruiting the CISO
- > Recruiting the IT Security Architect
- > Recruiting the SOC Analyst
- > Recruiting the Security Auditor
- Recruiting App Sec Engineers
- > Recruiting the Cyber Forensics Analyst
- Recruiting the Ethical Hacker
- > Recruiting the Bug Bounty Hunter
- > Quiz
- Claim your certificate

Timings 5 hours



• • • •

# Recruiting ERP and SAP Demystified

### Modules

- > Introduction to ERP
- > What is ERP?
- > The early days of ERP
- > Why ERP implementations are a big deal
- > The rise of SAP
- > Benefits of an SAP implementation
- > Recruiting SAP Functional experts
- > Recruiting the SAP Technical Experts
- > The SAP technology stack
- > The SAP Project Methodologies ASAP
- > SAP Activate and Launch
- > The SAP technical modules
- > SAP handling data
- > The importance of NetWeaver
- > ERP and SAP Final Test
- > Quiz
- > Claim your certificate

Timings 1 hour 15 minutes



# Leveraging ChatGPT for Technical Recruitment and Talent Acquisition Masterclass

### **Course Objective:**

To teach technical recruiters and HR professionals how to effectively utilize ChatGPT as a tool for searching, matching, and recruiting technical talent.

#### **Module: Introduction to ChatGPT**

- > Overview of ChatGPT
- > Applications of ChatGPT in various industries
- > Ethics and limitations of using AI in recruitment

#### **Module: Improving the Searching Process**

- > Crafting effective job descriptions with AI assistance
- > Sourcing candidates using AI-generated search queries
- > Utilizing AI to screen online portfolios and profiles

#### Module: Enhancing the Matching Process

- > Creating AI-assisted skill matching algorithms
- > Evaluating candidate qualifications and experiences with ChatGPT
- > Prioritizing and ranking candidates based on AI-generated scores



# Leveraging ChatGPT for Technical Recruitment and Talent Acquisition Masterclass

#### **Module: Streamlining the Recruitment Process**

- > Automating interview scheduling and follow-ups
- > Conducting AI-assisted pre-screening interviews
- > Utilizing ChatGPT to generate competency-based interview questions

#### **Module: Onboarding and Talent Management**

- > Assisting in creating personalized onboarding plans
- > Automating onboarding document generation and management
- > Using ChatGPT for continuous learning and skill development
- > Identifying skill gaps and recommending training programs

#### **Module: Data Privacy and Security**

- > Ensuring data protection and privacy in AI-assisted recruitment
- > Understanding GDPR, CCPA, and other data protection regulations
- > Developing and implementing data security policies
- > Best practices for storing and handling sensitive candidate data

Module: Introducing the custom built Holistica AI Assistant for Tech Recruitment

Quiz

Claim your Certificate!

### **What Customers Are Saying**



#### **Eman Ibrahim**

Talent Acquisition. Kforce Inc

**I really love this!** As a new technical recruiter, it's giving me some great insight into how to navigate technical jobs and CVs.



#### Svitlana Derzhyruka

**Tech Talent Acquisition Specialist** 

**Finally, Ayub Shaikh whenever you need him!** This is an awesome opportunity to achieve all the Tech Recruiting Foundations courses on an online platform!



#### **Nik Jeewon**

QA Consulting

Passionate, insightful and charismatic! I came out of his courses more motivated than ever to get involved in the field of IT recruitment!



"

"

### What Customers Are Saying



#### **Daniel Von Löwenstern**

**Director Page Group** 

**Essential for IT Recruiters!** He has an excellent approach. Highly charismatic and high energy in all his deliveries.



#### **Crystal L Brown**

Tech Talent Pulmonary Consultants Inc

**Perfect training for tech recruiters.** Answering all my questions about technology and preparing me to speak with technical professionals.

#### Leslie Celeste Alessandro

Sr. Manager, TA and Diversity, Equity, Inclusion. ACC

**Engaging and very thoughtful.** I'm now excited about learning much more about IT and taking part in tech conversations.

"

"





# **Contact Us**

- 00 44 82795350
- info@holistica.co.uk
- www.holisticaonline.com

Keep an eye on our website for more updates on our latest courses

www.holisticaonline.com