

Business Fields

This article covers using Business fields in the Business Profile section. This feature can be used to capture business registration information in order to organize and view all business details in one place.

This Feature includes:

- Legal Business Name
- Business Type
- Business Industry
- Business Registration ID Type
- Business Registration Number
- Business Regions of Operations
- Authorized Representative Information.

Step 1: Navigate to Settings > Business Profile

- Fill out the information accordingly.

General Information

Location ID zdy2Rqa0cU4J0guqOYk6

Business Logo


The proposed size is 350px * 180px
no bigger than 2.5mb

Change

Remove

Friendly Business Name

Your Company

Legal Business Name 

Legal Business Name

Enter the exact legal business name, as registered with the EIN.

Business Email

email@yourcompany.com

Business Phone



(888) 888-8888

Business Website

Business Website

Business Niche

Pick a Niche

API Key  

Update Information

Business Information

Business Type

Business Industry

Business Registration ID Type

Business Registration Number

☐ My business is **Not** registered.

Business Regions of Operations

☐ Africa
☐ Asia
☐ Europe
☐ Latin America
☐ USA and Canada

Update information

[Call & Voicemail Settings](#)

This is the default voicemail message for all Twilio numbers in the location unless customized under Team Management settings

This voicemail message will be played instead of the one by phone carrier. We recommend a timeout of 20 seconds or less

Incoming Call Timeout


No timeout 10 Secs 20 Secs

Upload mp3/wav file

We will record a voicemail if call isn't answered before this duration

Save Call Settings

Business Physical Address ⓘ


Street Address 

201 Hay Street


City Postal/Zip Code

Fayetteville 28301


State / Prov / Region *


North Carolina 


Country

United States 

Time Zone *

GMT-05:00 America/New_York (EST) 

Language 

English (United States) 

Update Address

Authorized Representative

First Name	Last Name
<input type="text"/>	<input type="text"/>
Representative Email	
<input type="text"/>	
Job Position	
<input type="text"/>	
Phone Number (With Country Code)	
<input type="text"/>	
<input type="button" value="Update information"/>	

General

- ☒ Allow Duplicate Contact
- ☐ Allow Duplicate Opportunity
- ☐ Merge Facebook Contacts By Name ?
- ☐ Disable Contact Timezone
- ☐ Mark Emails as Invalid due to Hard Bounce ?
- ☐ Validate Phone numbers when first SMS is sent to a new contact ?

Enable / Disable Deprecated Features

- ☒ Enable Campaigns
- ☒ Enable Triggers

Update

[Missed Call Text Back](#)

- ☒
- Enable missed call text back

Missed Text Back Call Message

Hi this is {{location.name}}, I saw that we just missed your call how can I help?

Save missed call text settings