

Privacy Policy

Effective Date: February 13, 2026

Website: www.nurclex.com

Business Name: NURCLEX Healthcare Institute

1. Introduction

NURCLEX Healthcare Institute (“NURCLEX,” “we,” “our,” or “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or enroll in our programs.

By using our website or services, you agree to the practices described in this Privacy Policy.

2. Information We Collect

We may collect the following types of information:

A. Personal Information

When you register, enroll, or contact us, we may collect:

- Full name
- Date of birth
- Phone number
- Email address
- Mailing address (if provided)
- Student ID (if applicable)
- Emergency contact information
- Payment information
- Government-issued identification (for clinical requirements)
- Immunization and health documentation (for clinical placement compliance)

B. Payment Information

Payments are processed through secure third-party payment processors. We do not store full credit card numbers on our servers.

C. Automatically Collected Information

When you visit our website, we may automatically collect:

- IP address
- Browser type
- Device information
- Pages visited
- Date and time of access

This information is used for analytics and website improvement.

3. How We Use Your Information

We use your information to:

- Process enrollment and payments
- Provide course access and student portal access
- Schedule clinical placements
- Submit required documentation to Boards of Nursing (if applicable)
- Communicate important updates
- Respond to inquiries
- Improve our website and services
- Maintain compliance with regulatory requirements

4. Sharing of Information

We do not sell your personal information.

We may share information with:

- Payment processors
- Clinical site partners
- Background check providers
- Drug screening providers

- State Boards of Nursing (for remediation students, when required)
- Technology providers who assist in hosting or maintaining our systems

Information is shared only as necessary to provide services or comply with legal obligations.

5. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information.

However, no electronic transmission or storage system is 100% secure. By using our services, you acknowledge this risk.

6. Student Health & Clinical Documentation

Students enrolled in remediation or clinical programs must submit immunization records, physical examination documentation, and related health information.

This information:

- Is used solely for clinical compliance
- Is shared only when required for placement or regulatory purposes
- Is maintained securely and accessed only by authorized personnel

7. Cookies & Tracking Technologies

Our website may use cookies and similar technologies to:

- Improve user experience
- Track site performance
- Analyze website traffic

You may disable cookies through your browser settings.

8. Third-Party Links

Our website may contain links to third-party websites (e.g., payment portals, question banks, scheduling systems). We are not responsible for the privacy practices of those third-party websites.

We encourage you to review their privacy policies.

9. Data Retention

We retain student records as necessary to:

- Fulfill educational and regulatory obligations
- Maintain compliance with Board of Nursing requirements
- Resolve disputes
- Enforce agreements

Records may be retained for the period required by Florida law or applicable regulatory standards.

10. Your Rights

You may request to:

- Review your personal information
- Correct inaccurate information
- Request deletion of non-mandatory data (subject to legal or regulatory retention requirements)

Requests may be submitted using the contact information below.

11. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from minors.

12. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. Updates will be posted on this page with a revised effective date.

Continued use of our website or services after changes are posted constitutes acceptance of those changes.

13. Contact Information

If you have questions regarding this Privacy Policy, please contact:

NURCLEX Healthcare Institute

Phone: 1-844-262-8296

Email: info@nurclex.com