

# **The Busy Mom Burnout Solution**

## **PROGRAM TERMS AND POLICIES**

These Terms & Policies apply to participation in The Busy Mom Burnout Solution. By purchasing and participating in this program, you agree to the following terms.

### **PROGRAM POLICIES**

#### **Refund Policy**

After the purchase of The Busy Mom Burnout Solution is complete, there are no refunds provided. All payments must be made according to the payment schedule.

#### **Ongoing Access Policy**

You have ongoing access to The Busy Mom Burnout Solution content hub. That means that after your program timeframe is complete, you will retain access to the content hub.

#### **Monthly Payment Plan Policy**

If you are on a monthly payment plan, you are required to complete all of your monthly payments regardless of your activity in The Busy Mom Burnout Solution. Failure to complete your monthly payments may result in denied access to your content hub and coaching.

#### **Declined Payment Policy**

As a client in The Busy Mom Burnout Solution you are required to complete all of your payments. You have 5 business days from the date of the payment decline to bring your account into good standing. Failure to bring your

account into good standing may result in denied access to your content hub and coaching.

### **1:1 Call Cancellation, Reschedule and No Show Policy**

The Busy Mom Burnout Solution requires 1 business day notice to cancel or reschedule a 1:1 coaching session. We understand that emergencies occur and will be treated on a case by case basis. If you have a 1:1 coaching session scheduled and do not show up for your scheduled appointment, you will have 1 opportunity to reschedule. If you do not show up for that rescheduled session you will forfeit the session and will not be able to rebook it.

### **Hours of Operation**

Office hours are Monday–Friday, 9:00 AM–5:00 PM Eastern Time. Emails and other client communications will be answered within two (2) business days during regular hours.

### **Coaching Relationship Disclaimer**

Coaching is a collaborative process intended to support personal growth, nervous system regulation, and mindset shifts. As the client, you are responsible for your own physical, emotional, and mental well-being, decisions, and actions. Coaching is not therapy, counseling, or a substitute for licensed medical or mental health treatment. Angela Shaw does not diagnose or treat medical or psychological conditions.

### **Professional & Medical Disclaimer**

All content, suggestions, and materials provided by Angela Shaw Coaching are for educational and informational purposes only and are not intended as medical, psychological, legal, or financial advice. Always consult with a qualified professional before making changes that could impact your health, finances, or well-being.

## **No Guarantee / Limitation of Liability**

Results vary from person to person. Angela Shaw Coaching does not guarantee specific outcomes. By participating, you agree that Angela Shaw Coaching will not be liable for any damages, losses, or injuries that may arise from your use of coaching services or materials. Liability, if any, is limited to the amount you paid for the coaching package.

## **Testimonial and Use of Testimonial Policy**

If you choose to provide a testimonial for Angela Shaw Coaching, you agree that it may be used for marketing purposes across Angela Shaw Coaching websites, emails, and social media platforms. Testimonials may be lightly edited for length, clarity, or grammar, but your words and intent will be honored. You may request to remain anonymous or to have your testimonial removed at any time by contacting Angela Shaw Coaching directly.

## **PRIVACY POLICY**

This Privacy Policy applies to all services offered by Angela Shaw Coaching, including The Busy Mom Burnout Solution and 1:1 Coaching.

### **What information do we collect?**

We collect information from you when you register on the site, place an order, download a free resource, participate in a giveaway, respond to a survey or communication such as e-mail, or participate in another site feature.

When ordering or registering, we may ask you for your name, e-mail address, mailing address, phone number, credit card information or other information. You may, however, visit our site anonymously.

Like many websites, we use cookies to enhance your experience and gather information about visitors and visits to our websites. Please refer to the “do we

use cookies” section below for information about cookies and how we use them.

### **How do we use your information?**

We may use the information we collect from you when you register, purchase products, enter a contest or promotion, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

To personalize your site experience and to allow us to deliver the type of content and product offerings in which you are most interested.

To allow us to better service you in responding to your customer service requests. To quickly process your transactions.

To administer a contest, promotion, survey or other site feature.

If you have opted-in to receive our e-mail newsletter or free ebook reports, we will send you educational and marketing e-mails.

If you would no longer like to receive promotional e-mail from us, please refer to the “How can you opt-out, remove or modify information you have provided to us?” section below.

If you have not opted-in to receive e-mail newsletters, you will not receive these e-mails. Visitors who register or participate in other site features such as marketing programs and ‘members-only’ content will be given a choice whether they would like to be on our e-mail list and receive e-mail communications from us.

If you are enrolled in 1:1 Coaching, we may use your contact information to share relevant resources, session reminders, and support materials. You can opt out of non-essential communication at any time.

### **Do We Use Cookies?**

As you browse Angela Shaw Coaching & The Busy Mom Burnout Solution sites, advertising cookies will be placed on your computer so that we can understand what you are interested in.

### **How do we protect visitor information?**

We implement a variety of security measures to maintain the safety of your personal information. Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. When you place orders or access your personal information, we offer the use of a secure server. All sensitive/credit information you supply is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our databases to be only accessed as stated above.

### **Do we disclose the information we collect to outside parties?**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information unless we provide you with advance notice, except as described below. It does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

### **How can you opt-out, remove or modify information you have provided to us?**

To modify your e-mail subscriptions, you can find an unsubscribe link at the bottom of each email. Please note that due to email production schedules you may receive any emails already in production. Please note that we may maintain information about an individual sales transaction in order to service that transaction and for record keeping.

### **Third Party Links**

In an attempt to provide you with increased value, we may include third party links on our site. These linked sites have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these linked sites (including if a specific link does not work).

### **Changes to Our Policy**

If we decide to change our privacy policy, we will post those changes on this page. Policy changes will apply only to information collected after the date of the change. This policy was last modified on July 4, 2025.

### **Questions and Feedback**

We welcome your questions, comments, and concerns about privacy. Please send us any and all feedback pertaining to privacy, or any other issue.

### **Online Policy Only**

This online privacy policy applies only to information collected through our website and not to information collected offline.

## **LEGAL TERMS & CONDITIONS**

*Last updated July 4 2025*

### **1. Scope of These Terms**

These Terms govern your use of all websites and online content owned or operated by **Angela Shaw Coaching** (“we,” “us,” “our”) including The Busy Mom Burnout Solution member site (collectively, the “Website”). By accessing or using the Website, you agree to these Terms in full. If you do not agree, please do not use the Website.

### **2. Intellectual Property**

All content on the Website—including text, images, graphics, audio, video, and workbooks—is the property of Angela Shaw Coaching and protected by United States and international copyright law. You may download or print materials for your personal, non-commercial use only. You may not reproduce, share, sell, or distribute any content without our written permission.

### **3. Trademarks**

All trademarks, service marks, and trade names displayed on the Website are the registered or common-law marks of Angela Shaw Coaching. They may not be used without our prior written consent.

### **4. Educational & Medical Disclaimer**

Information provided on or through the Website is for educational and informational purposes only and is not a substitute for professional medical, psychological, legal, or financial advice. Always consult a qualified

professional regarding any questions or concerns about your health, well-being, or finances.

## **5. No Guarantees & Earnings Disclaimer**

Results vary from person to person. We do not guarantee any specific outcome or income. Your success depends on your own effort, commitment, and circumstances.

## **6. Limitation of Liability**

To the fullest extent permitted by law, Angela Shaw Coaching will not be liable for any direct, indirect, incidental, or consequential damages arising from your use of the Website or program materials. If we are found liable, damages are limited to the amount you paid for the program.

## **7. Personal Responsibility & Code of Conduct**

You agree to use your own judgment before applying any advice from the Website and to act in accordance with all applicable laws. You will not post or transmit any unlawful, defamatory, or harmful content. We reserve the right to remove or block anyone who violates these guidelines.

## **8. Purchases & Subscriptions**

When you make a purchase you may be asked for personal and payment information. All billing is handled securely. Payment-plan purchases will be charged automatically according to the agreed schedule.

## **9. Affiliate Links**

We may occasionally promote or partner with businesses we trust. We may receive compensation if you purchase through our links. Always use your own judgment before buying any product or service.



## **10. Third-Party Links**

The Website may contain links to third-party sites. We are not responsible for the content or practices of those sites and inclusion of a link does not constitute endorsement.

## **11. Modifications to the Website**

We reserve the right to amend, remove, or add content or services on the Website at any time without notice.

## **12. Complaints & Customer Support**

We aim to resolve concerns quickly and fairly. Email [angela@angelashawcoaching.com](mailto:angela@angelashawcoaching.com) with any questions or complaints.

## **13. Severability**

If any provision of these Terms is found unenforceable, the remaining provisions will remain in full force.

## **14. Governing Law**

These Terms are governed by the laws of the **Commonwealth of Pennsylvania, USA**, without regard to conflict-of-law principles.