

1:1 Coaching with Angela Shaw

Terms & Conditions/Privacy Policy

TERMS AND CONDITIONS

Refund Policy

After the purchase of Private Coaching with Angela Shaw is complete, no refunds will be provided. All payments must be made according to the agreed payment schedule.

Monthly Payment Plan Policy

If you are on a monthly payment plan, you are required to complete all scheduled payments, regardless of whether you choose to book all of your sessions. Failure to complete your payments may result in loss of access to coaching.

Declined Payment Policy

As a client of Angela Shaw Coaching, you are required to complete all payments in full. You have 5 business days from the date of a declined payment to bring your account into good standing. Failure to do so may result in denied access to coaching sessions or materials.

1:1 Call Cancellation, Rescheduling, and No-Show Policy

Angela Shaw Coaching requires at least one (1) business day's notice to cancel or reschedule a coaching session. We understand that emergencies happen and will review them on a case-by-case basis.

If you miss a scheduled session without prior notice, you will have one opportunity to reschedule. If you do not attend the rescheduled session, the session will be forfeited and not eligible for rebooking.

Coaching Relationship Disclaimer

Coaching is a collaborative process intended to support personal growth, nervous system regulation, and mindset shifts. As the client, you are responsible for your own physical, emotional, and mental well-being, decisions, and actions. Coaching is not therapy, counseling, or a substitute for licensed medical or mental health treatment. Angela Shaw does not diagnose or treat medical or psychological conditions.

Professional & Medical Disclaimer

All content, suggestions, and materials provided by Angela Shaw Coaching are for educational and informational purposes only and are not intended as medical, psychological, legal, or financial advice. Always consult with a qualified professional before making changes that could impact your health, finances, or well-being.

No Guarantee / Limitation of Liability

Results vary from person to person. Angela Shaw Coaching does not guarantee specific outcomes. By participating, you agree that Angela Shaw Coaching will not be liable for any damages, losses, or injuries that may arise from your use of coaching services or materials. Liability, if any, is limited to the amount you paid for the coaching package.

Session Expiration Policy

All sessions in the Private Coaching Package must be used within 90 days of the purchase date unless otherwise agreed upon in writing. Unused sessions after that time will be forfeited.

Communication Between Sessions

Brief support between sessions is available via email for follow-up questions or check-ins. Angela will respond within two (2) business days during regular

hours of operation. Any coaching, emotional processing, or new challenges should be addressed in scheduled sessions.

Confidentiality

All coaching conversations are confidential. Angela Shaw Coaching will not disclose any client information without written consent, except when required by law.

Technology & Responsibility

Coaching sessions are conducted via Zoom. Clients are responsible for ensuring a stable internet connection and a private, quiet space for each session. Angela Shaw Coaching is not liable for missed sessions due to technical issues on the client's end.

Hours of Operation

Office hours are Monday–Friday, 9:00 AM–5:00 PM Eastern Time. Emails and other client communications will be answered within two (2) business days during regular hours.

Intellectual Property & Legal

All materials provided by Angela Shaw Coaching—including worksheets, tools, emails, and coaching frameworks—are for personal use only and remain the intellectual property of Angela Shaw. You may not reproduce, share, or distribute any materials without express written permission.

Testimonial and Use of Testimonial Policy

If you choose to provide a testimonial for Angela Shaw Coaching, you agree that it may be used for marketing purposes across Angela Shaw Coaching websites, emails, and social media platforms. Testimonials may be lightly edited for length, clarity, or grammar, but your words and intent will be

honored. You may request to remain anonymous or to have your testimonial removed at any time by contacting Angela Shaw Coaching directly.

These Terms & Conditions are governed by the laws of the United States and the Commonwealth of Pennsylvania. By purchasing this package, you agree to these terms in full.

PRIVACY POLICY

This Privacy Policy applies to all services offered by Angela Shaw Coaching, including The Busy Mom Burnout Solution and 1:1 Coaching.

What information do we collect?

We collect information from you when you register on the site, place an order, download a free resource, participate in a giveaway, respond to a survey or communication such as e-mail, or participate in another site feature.

When ordering or registering, we may ask you for your name, e-mail address, mailing address, phone number, credit card information or other information. You may, however, visit our site anonymously.

Like many websites, we use cookies to enhance your experience and gather information about visitors and visits to our websites. Please refer to the "do we use cookies" section below for information about cookies and how we use them.

How do we use your information?

We may use the information we collect from you when you register, purchase products, enter a contest or promotion, respond to a survey or marketing

communication, surf the website, or use certain other site features in the following ways:

To personalize your site experience and to allow us to deliver the type of content and product offerings in which you are most interested.

To allow us to better service you in responding to your customer service requests. To quickly process your transactions.

To administer a contest, promotion, survey or other site feature.

If you have opted-in to receive our e-mail newsletter or free ebook reports, we will send you educational and marketing e-mails.

If you would no longer like to receive promotional e-mail from us, please refer to the "How can you opt-out, remove or modify information you have provided to us?" section below.

If you have not opted-in to receive e-mail newsletters, you will not receive these e-mails. Visitors who register or participate in other site features such as marketing programs and 'members-only' content will be given a choice whether they would like to be on our e-mail list and receive e-mail communications from us.

If you are enrolled in 1:1 Coaching, we may use your contact information to share relevant resources, session reminders, and support materials. You can opt out of non-essential communication at any time.

Do We Use Cookies?

As you browse Angela Shaw Coaching & The Busy Mom Burnout Solution sites, advertising cookies will be placed on your computer so that we can understand what you are interested in.

How do we protect visitor information?

We implement a variety of security measures to maintain the safety of your personal information. Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. When you place orders or access your personal information, we offer the use of a secure server. All sensitive/credit information you supply is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our databases to be only accessed as stated above.

Do we disclose the information we collect to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information unless we provide you with advance notice, except as described below. It does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

How can you opt-out, remove or modify information you have provided to us?

To modify your e-mail subscriptions, you can find an unsubscribe link at the bottom of each email. Please note that due to email production schedules you may receive any emails already in production. Please note that we may maintain information about an individual sales transaction in order to service that transaction and for record keeping.

Third party links.

In an attempt to provide you with increased value, we may include third party links on our site. These linked sites have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these linked sites (including if a specific link does not work).

Changes to our policy.

If we decide to change our privacy policy, we will post those changes on this page. Policy changes will apply only to information collected after the date of the change. This policy was last modified on July 3, 2025.

Questions and feedback.

We welcome your questions, comments, and concerns about privacy. Please send us any and all feedback pertaining to privacy, or any other issue.

Online Policy Only.

This online privacy policy applies only to information collected through our website and not to information collected offline.