Terms & Conditions for Eterno Africa

Effective Date: August 20th 2025 **Last Updated:** August 20th 2025

Welcome to **Eterno Africa** ("we," "our," "us"). These Terms & Conditions ("Terms") govern your use of our website <u>www.eternoafrica.com</u> (the "Site") and any related services, features, or content (collectively, the "Services"). By accessing or using our Services, you agree to comply with these Terms.

If you do not agree, you must not use our Services.

1. Use of the Site

- You must be at least 18 years old (or the age of majority in your jurisdiction) to use our Services.
- You agree to use the Site only for lawful purposes and in accordance with these Terms.
- You are responsible for maintaining the confidentiality of your account credentials.

2. Products & Services

- All descriptions, images, pricing, and availability of products are subject to change without notice.
- We reserve the right to limit quantities, refuse orders, or cancel transactions at our discretion.
- Prices are displayed in [Insert Currency] unless otherwise stated.

3. Payments & Billing

- Payments are processed securely via trusted third-party providers.
- You agree to provide accurate and complete billing details.
- Eterno Africa is not responsible for delays or errors caused by payment processors.

4. Shipping & Delivery

• Delivery times may vary based on location and availability.

- Shipping costs and applicable taxes are displayed at checkout.
- Risk of loss passes to you upon delivery of goods to the carrier.

5. Returns & Refunds

- We accept returns under certain conditions as outlined in our [Return Policy link if applicable].
- Refunds will be processed using the original payment method.

6. Intellectual Property

- All content on the Site (text, images, logos, graphics, videos, etc.) is the property of Eterno Africa or its licensors.
- You may not copy, reproduce, distribute, or exploit any material without prior written permission.

7. Prohibited Activities

You agree not to:

- Use the Site for fraudulent or unlawful purposes.
- Attempt to gain unauthorized access to our systems.
- Distribute malware, spam, or harmful code.
- Infringe upon the rights of others.

8. Limitation of Liability

- To the maximum extent permitted by law, Eterno Africa is not liable for any direct, indirect, incidental, or consequential damages arising from your use of the Site or Services.
- We do not guarantee that the Site will always be secure, error-free, or uninterrupted.

9. Indemnification

You agree to indemnify and hold harmless Eterno Africa, its affiliates, and partners from any claims, damages, or expenses resulting from your violation of these Terms.

10. Third-Party Links

Our Site may contain links to external websites. We are not responsible for the content, policies, or practices of third-party sites.

11. Termination

We may suspend or terminate your access to the Site at any time if you violate these Terms.

12. Governing Law

These Terms shall be governed by and construed in accordance with the laws of [Insert Country/Region]. Any disputes shall be subject to the exclusive jurisdiction of the courts of [Insert Location].

13. Changes to These Terms

We reserve the right to modify these Terms at any time. Updates will be posted with an updated "Last Updated" date. Continued use of the Site after changes constitutes acceptance of the revised Terms.

14. Contact Us

If you have any questions about these Terms, please contact us:

Eterno Africa

Email: info.eternoafrica@gmail.com

Website: www.eternoafrica.com