

Terms and Conditions

1. Agreement to Terms

By accessing and using this website, you accept and agree to be bound by the terms and provision of this agreement.

2. Use License

Permission is granted to temporarily download one copy of the materials (information or software) on the Test Prep Scholars' website for personal, non-commercial transitory viewing only.

3. Disclaimer

The materials on Test Prep Scholars' website are provided on an 'as is' basis. Test Prep Scholars makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties including, without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights.

Privacy Policy

1. Information We Collect

We collect information you provide directly to us, including name, email address, phone number, and other information you choose to provide.

2. How We Use Your Information

We use the information we collect to:

- Provide, maintain, and improve our services
- Process your transactions
- Send you technical notices and support messages
- Respond to your comments and questions

3. Information Sharing

We do not share your personal information with any third parties except as described in this privacy policy. We may share your information with:

- Service providers who assist in our operations
- Professional advisers
- Law enforcement when required by law

4. Security

We take reasonable measures to help protect your personal information from loss, theft, misuse, unauthorized access, disclosure, alteration, and destruction.

5. Contact Us

If you have any questions about this Privacy Policy, please contact us at: support@testprepscholars.com

Refund Policy

1. Refund Eligibility

We offer refunds under the following circumstances:

- Technical issues preventing service delivery
- Tutor cancellation before the session
- Service not matching the description

2. Refund Process

To request a refund:

- Contact our support team within 24 hours of the session
- Provide your booking reference and reason for refund

- Refunds are processed within 30-90 business days

3. Non-Refundable Cases

Refunds will not be issued for:

- Cancellations less than 24 hours before the session
- No-shows for scheduled sessions
- Completed sessions

4. Contact

For refund requests or questions about our refund policy, please contact:
support@testprepscholars.com