

Suave Dental SavingsPlan® Membership Plan

TERMS AND CONDITIONS

1. **General:**

- a. Suave Dental SavingsPlan® Membership Program is governed by the following terms and conditions. All individuals purchasing memberships with Suave Dental should understand these terms and conditions.

2. Applicants are required to accept these terms and conditions before purchasing a membership and receiving its benefits. Suave Dental reserves the right to make changes to these terms and conditions at any time.

3. **Membership Policy:**

- a. Applications must be complete and paid in full before membership can be established.
- b. Suave Dental reserves the right to verify the details submitted to obtain membership. Applications may be declined if details submitted are inaccurate or incomplete.
- c. Memberships include coverage for the applicant and added members only. Membership privileges do not extend to family members not on the plan. Photo identification will be required when visiting to verify the identity of a person possessing a Suave Dental SavingsPlan® Membership.
- d. Suave Dental has the right to cancel memberships before the duration stipulated if they deem there has been unauthorized use, and NO refund will be given.
- e. You must be at least 18 years of age to submit an application for membership with Suave Dental. Parents can submit an application on behalf of a child up to the age of 18, or a membership can be purchased as a gift by another person.
- f. You can utilize the Suave Dental SavingsPlan® Membership if you have a dental insurance plan or any dental insurance coverage. It can be used for non-covered procedures under your current insurance plan ONLY. The Suave Dental SavingsPlan® membership cannot be used in addition to or in conjunction with any other discount plan.
- g. You must be the legal owner of the credit card being used to make payment for a membership.
- h. Your receipt of an electronic confirmation or other form of confirmation does not signify acceptance of your application. Suave Dental reserves the right at any time after the receipt of the application to accept or decline for any reason. Suave Dental may require additional verification or information before granting a membership.
- i. Suave Dental does not suspend or “freeze” memberships. Memberships are non-refundable and begin the date of payment and end on the last day of the month the anniversary is reached.
- j. Any unused credit from the membership is the property of the practice and can only be used towards treatments, not toward another membership.
- k. The member agrees and understands that they are entering into a binding contract by accepting the Terms and Conditions.

4. Membership Responsibilities:

- a. Applicants are responsible for ensuring that all application details provided to Suave Dental are correct.
- b. Members must inform Suave Dental that they are a member when making an appointment. Members must present a Membership ID Card and a Photo ID to the reception desk upon arrival for their appointment.
- c. Members must agree that they will not allow any use of Membership by third parties.

5. Fees:

- a. When requested, Suave Dental will provide the costs of services for any procedures beforehand.
- b. Each member is entitled to receive discounts on specified services when using their Suave Dental SavingsPlan®. Members must pay the Provider at the time of service to receive the discounted fee.
- c. The Suave Dental Fee Schedule is subject to change without notice. Fees quoted are only valid for 90 days.

6. Payment Terms:

- a. Memberships last for twelve months from the date of payment or from a stated commencement date provided by Suave Dental.
- b. Memberships are based on individual coverage.
- c. Suave Dental accepts Visa, MasterCard, Discover, and American Express as payment methods.
- d. Suave Dental does not issue memberships until successful payment has been confirmed.

7. Membership Renewal:

- a. Suave Dental may, but is not required to, give notice via mail, email, or telephone that your membership will be expiring before the expiration date identified in your membership confirmation.
- b. The SavingsPlan membership will automatically renew each renewal period (every 12 months). The membership renewal fees will be charged to the bank account or credit card used during the initial membership enrollment.
- c. It is the responsibility of the members to supply Suave Dental with current payment information to process a membership renewal without a lapse in membership.

8. Privacy and Security Matters:

- a. Suave Dental may need to collect certain personal information from individuals to grant memberships. Memberships will not be granted without this information.
- b. Suave Dental will not disclose your information to third parties. Information may be used to improve services provided to members and visitors to the Suave Dental website.
- c. **Internal Use and Transfer of Health Information:** We may use or transfer your protected health information internally between our practice management software (PMS), internal membership plan software, or other software utilized exclusively by our office to manage your membership plans and related healthcare services. Access to such software is strictly limited to our authorized personnel and will not be disclosed externally without your explicit written authorization, except as permitted or required by law. By consenting to receive treatment and services at our practice, you

expressly authorize the internal use and secure transfer of your healthcare information as described herein.

9. Other Websites:

- a. Suave Dental makes no representations or warranties about any other website that you may access through the Suave Dental site.
- b. Please be aware when accessing a website other than Suave Dental that it is independent from the Suave Dental site and Suave Dental has no control over the content of that website.

10. Governing Law:

- a. These Terms and your dealings with Suave Dental are subject to the laws of California State.

11. Disclosures:

- a. **This MEMBERSHIP PLAN IS NOT AN INSURANCE.** Suave Dental is not an insurance provider, and no membership benefits are in the form of any insurance coverage.
- b. Members are required to pay for all dental services on the day the services are provided but may receive a courtesy on certain services as contemplated by the membership terms and conditions.

12. Limitations and Exclusions:

- a. Appointment No-Shows or untimely cancellations (less than 24 hours advance notice) will void the membership, and NO REFUND will be made.
- b. Services which in the opinion of the attending dentist are neither necessary nor recommended for the patient's health.

By signing this document, you acknowledge that you have read and agree to the terms and conditions as set forth within, as they apply to the Suave Dental SavingsPlan® Membership Plan.

For further inquiries, contact Suave Dental SavingsPlan® at:

Phone: 888-60SUAVE or 888-607-8283

Email: contact@suavedental.net

Mail: 3025 McHenry Ave., Ste. N, Modesto, CA 95350