

Supply Chain Management

Supply Chain Management improves the coordination and relationship between Suppliers, Producers, and Customers. It kept at a high level of organization to be successful in today's economy. Goods and services are now pieced together from all world, and this process can be hectic and complicated if not correctly.



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With Supply Chain Management your company and employees target to lower costs, improving efficiency, and increase satisfaction. This course will provide your employees with the understanding of how Supply Chain Management can improve and help almost any type of business.

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Course Outline:

Module One: Getting Started

- Icebreaker
- Housekeeping Items
- The Parking Lot
- Workshop Objectives

Module Two: Why Supply Chain Management?

- Customer Satisfaction
- Improving Performance
- Lowering Costs
- Product Development
- Case Study
- Module Two: Review Questions

Module Three: Key Terms (I)

- Procurement
- Upstream and Downstream
- Raw Material
- Forecasting
- Carrying Cost
- Case Study
- Module Three: Review Questions

Module Four: Key Terms (II)

- Inventory
- Order Generation
- Order Taking
- Order Fulfillment
- Returns Management
- Case Study
- Module Four: Review Questions

Module Five: Three Levels of Supply Chain Management

- Strategic level
- Tactical level
- Operational Level
- Bullwhip Effect
- Case Study
- Module Five: Review Questions

Module Six: Five Stages of Supply Chain Management

- Plan
- Source
- Make
- Deliver
- Return
- Case Study
- Module Six: Review Questions

Module Seven: The Flows of Supply Chain Management

- The Product Flow
- The Information Flow
- The Finances Flow
- Data Warehouses
- Case Study
- Module Seven: Review Questions

Module Eight: Inventory Management

- Levels of Inventory
- Just-In-Time Inventory
- Keeping Accurate Records
- Inventory Calculator
- Case Study
- Module Eight: Review Questions

Module Nine: Supply Chain Groups

- The Suppliers
- The Producers
- The Customers
- The Customer's Customer's
- Case Study
- Module Nine: Review Questions

Module Ten: Tracking and Monitoring

- Dashboard
- RFID's
- Alert Generation
- Stock Keeping Unit (SKU)
- Case Study
- Module Ten: Review Questions

Module Eleven: Supply Chain Event Management

- Inventory Alerts
- Supplier Alerts
- Bottlenecking
- Being Proactive
- Case Study
- Module Eleven: Review Questions

Module Twelve: Wrapping Up

- Words from the Wise
- Review of Parking Lot
- Lessons Learned
- Completion of Action Plans and Evaluations