



CrowdConverts – Privacy Policy

Effective Date: October 21, 2025

At CrowdConverts, we value your privacy. This Privacy Policy explains how we collect, use, and protect your information when you use our website, apps, or connected services.

1. Information We Collect

We collect the following types of information:

- **Personal Information:** Name, email address, business name, phone number, and billing details when you register or subscribe.
 - **Usage Data:** Device type, IP address, browser, and activity logs to improve performance and security.
 - **Integration Data:** Information shared through connected platforms (e.g., GoHighLevel, Zoom, or Stripe).
 - **Cookies and Tracking:** We use cookies and similar technologies for analytics, user experience, and ad optimization.
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2. How We Use Your Information

We use your data to:

- Provide and maintain our services
- Process payments and manage subscriptions
- Improve performance and user experience
- Send marketing or system updates
- Prevent fraud and secure user accounts

We will **never sell your data** to third parties.

3. How We Share Information

We may share limited data with:

- **Service Providers:** For hosting, analytics, and integrations (e.g., Stripe, Zoom, GoHighLevel)
- **Legal Authorities:** When required by law or to protect our rights
- **Business Transfers:** In case of a merger, acquisition, or sale

All third parties are required to safeguard your data under contractual agreements.

4. Data Retention

We retain your information as long as your account is active or as needed to comply with legal obligations. You may request deletion at any time by contacting us.

5. Your Rights

You may request to:

- Access the information we hold about you
- Correct or delete your data
- Withdraw consent for marketing
- Export your data in a portable format

To exercise these rights, contact: privacy@crowdconverts.com

6. Security

We implement technical and organizational measures (encryption, firewalls, access control) to protect your data. However, no system is 100% secure, and you use our Service at your own risk.

7. International Users

If you access the Service from outside the U.S., your data may be transferred and processed in the United States where privacy laws may differ.

8. Children's Privacy

Our Service is not intended for users under 18. We do not knowingly collect personal information from minors.

9. Changes to This Policy

We may update this Privacy Policy periodically. Continued use of the Service means you accept the revised policy.

10. Contact

For privacy-related questions or requests:

 [**privacy@crowdconverts.com**](mailto:privacy@crowdconverts.com)

 [**https://crowdconverts.com/privacy**](https://crowdconverts.com/privacy)