



Last Updated: May 18, 2023

Privacy Policy

Introduction

This Privacy Policy describes how Intuitas Integrative Wellness, LLC (“Company”, “we”, or “us”) collects, uses, processes and discloses the information, including Personal Data (as defined below) collected through our website, www.intuitaswellness.com (the “Website”) or otherwise collected through your use of our services. We will not use or share your information with anyone except as described in this Privacy Policy.

Please read this Privacy Policy carefully. We reserve the right to change this Privacy Policy at any time without notice. In the event of a material change that has a significant effect on the way we use or share your Personal Data, we will let you know via email or a prominent notice on our Website.

Our use of any personal information or other information that you provide to us, or which is collected by us on or through our Website or through your use of our services, is governed by this Privacy Policy. By using our Website or our services, you consent to this Privacy Policy.

Personal Information We May Collect

We collect personal information from you so that we can provide you with a positive experience when utilizing our Website or services. We may collect:

1. Name, address, telephone number, email address, username, and password.
2. Health information that you choose to provide in connection with our provision of services to you.
3. Billing information including name, address and credit card information so that we can process payment to deliver our products or services to you under our contractual obligation.

Please note that the information above (“Personal Data”) that you are giving to us is voluntary, and by providing this information to us you are giving consent for us to use, collect, process and disclose this Personal Data in accordance with this privacy policy.

If you choose not to provide us with certain Personal Data, you may not be able to use some parts of the Website or utilize all of our services.

Other Information We May Collect

1. Website Data Collection and Use

To maintain our Website’s high quality, we may use your IP address to help diagnose problems with our server and to administer the Website by, for example, identifying which areas of the Website are most heavily used, and displaying content according to your preferences. An IP address is the number assigned to computers connected to the Internet. This is helpful to us for marketing purposes and for improving our services. We do not follow a user’s activities on any other websites in any way. Website usage data may be shared with business partners and advertisers on an aggregate basis.

Our Website uses Google Analytics and related cookies (discussed further below). Information collected by these cookies will be transferred to and stored by Google on servers in the USA in

accordance with its privacy practices. For further information of Google's privacy practices and how this applies to Google analytics or to opt-out, please visit:

- [Google Analytics privacy overview](#)
- [Opt-out of Google Analytics tracking](#)

2. Use of "Cookies"

Cookies are small text files which are sent to your device when you visit a website. Cookies are then sent back to the originating website on each subsequent visit, or to another website that recognizes that cookie. Cookies act as a memory for a website, allowing that website to remember your device on your return visits. Cookies can also remember your preferences, improve the user experience as well as tailor the advertisements you see to those most relevant to you.

We may utilize "cookies," and other similar technologies on our Website. We may use first and/or third party "browser" or "HTTP" cookies, which are unique text files that may be used for data analysis, and to enable our Website to tailor information for the visitor. We may use browser cookies to personalize the user's experience on our Website, to remember a user when the user registers for products or services, for fraud prevention, or to track visits to our Website. We also may use "web beacons" (also referred to as pixel tags, clear gifs or other terms) or similar technologies to collect information such as how long a visitor remains on a particular page.

If you do not want us to deploy browser cookies to your device when you visit our Website, you may set the browser to reject cookies or to notify the user when a website tries to place cookies in the browser program. Rejecting cookies may affect your ability to use some features offered on our Website.

Our service providers may also collect information about visitors to our Website over time and/or across different websites when the visitor uses our Website. This information often is aggregate data or individual information that is tied to a browser or device rather than specific identifiers such as the visitor's name and address, but some of this information might be considered personally identifiable under some laws.

Some Internet browsers offer what often is referred to as "do not track" mechanisms for browser users to automatically signal privacy preferences to websites that they visit. Our site does not currently respond to do-not-track-signals. However, you may exercise other choices available to you, including limiting the placement of browser cookies on your device using your browser's cookie control features and other choices described in this Privacy Policy.

What We Do with Information We Collect

Subject to applicable data protection laws, we may use your personal information for the following purposes:

- To provide you with the services and information offered through our Website;
- To process your requests and respond to your inquiries;
- To register you for, and provide you with, any services you have signed up for;
- For business administration, including statistical analysis and as may be required to perform our obligations under a contractual relationship with you.
- To personalize your visit to our Website and to assist you while you use our Website;
- To improve our Website by helping us understand who uses the Website;
- To contact you about products and services offered by us which we believe may interest you (see below);

- To provide you with medical and disease information we believe may interest you; and
- For fraud prevention and detection and to comply with applicable laws, regulations or codes of practice, and in response to lawful requests by public authorities.

Viewing by Others

Note that whenever you voluntarily make your Personal Data or other information available for viewing by others online through this Website or otherwise during use of the services, by, for example, sharing a comment on a blog post, interacting with others via a chat feature during a group session, sharing verbally on a group coaching call, or posting in a Facebook group that we manage, your Personal Data may be seen, heard, collected and used by others, and therefore, we cannot be responsible for any unauthorized or improper use of the information that you voluntarily share with others while using our services.

Third Party Disclosures

We aim to keep the Personal Data that you share with us confidential. Please note, however, that we may share Personal Data with your consent, in order to carry out a transaction you request, or with our service providers. We will only share your Personal Data with service providers who help us to obtain, manage or store that information, or who have a legitimate need to know such Personal Data (e.g., our EHR provider, our hosting provider, newsletter provider, or payment processors). In the event that our company or some of our assets are sold or transferred or used as security or to the extent we engage in business negotiations with our business partners, Personal Data may be transferred or shared with third parties as part of that transaction or negotiation. We also may disclose such information if required to do so by law or in the good-faith belief that: (1) such action is necessary to protect and defend our rights or property or those of our users or licensees, (2) such action is immediately necessary in order to protect the personal safety or rights of our users or the public, or (3) such action is necessary to investigate or respond to any real or perceived violation of this Privacy Policy or of our Disclaimer, Terms and Conditions, or any other Terms of Use or agreement with us. We do not sell Personal Data.

Passwords

To use certain features of the Website or its content, you may need a username and password. You are responsible for maintaining the confidentiality of the username and password, and you are responsible for all activities, whether by you or by others, that occur under your username or password and within your account. We cannot and will not be liable for any loss or damage arising from your failure to protect your username, password or account information. If you share your username or password with others, they may be able to obtain access to your Personal Data at your own risk.

You agree to notify us immediately of any unauthorized or improper use of your username or password or any other breach of security of which you become aware. To help protect against unauthorized or improper use, make sure that you log out at the end of each session requiring your username and password.

Access and Correction of Your Personal Data

With your support, we will keep your Personal Data accurate and up-to-date. If you would like to access or request the correction of personal information we hold about you, please access the client portal on our Website or contact us as described below.

Unsubscribe

You may unsubscribe from our e-newsletters or updates at any time through the unsubscribe link at the footer of all email communications. If you have questions or are experiencing problems unsubscribing, please contact us at info@intuitaswellness.com

Security

We take commercially reasonable steps designed to protect the Personal Data you provide to us from misuse, or unauthorized access. That being said, we cannot guarantee that your Personal Data will always be secure due to technology or security breaches.

Third Party Websites

We may link to other websites on our Website. We have no responsibility or liability for the content and activities of any other individual, company or entity whose website or materials may be linked to from our Website or its content, and thus we cannot be held liable for the privacy of the information on their website or that you voluntarily share with their website. Please review their privacy policies for guidelines as to how they respectively store, use, and protect the privacy of your Personal Data.

Children's Privacy

We do not intentionally collect any information from anyone under 18 years of age. Our Website and its content is directed to individuals who are at least 18 years old or older. If informed that we have collected Personal Data about an individual under 18, we will delete this information from our files unless otherwise required to retain it.

Additional Information for Individuals in the European Economic Area (EEA), the United Kingdom (UK), and Switzerland

In addition to the disclosures made elsewhere in this Privacy Policy with respect to our privacy practices, our legal basis for processing Personal Data we collect about residents of the EEA, the UK, and Switzerland can vary depending on the manner in which you use our Website or otherwise engage with us. In the case of processing involving passive data collection and other processing for the administration of our Website, such processing is undertaken pursuant to our legitimate interests as a data controller, including the operation of our Website. In the case of processing Personal Data for the dissemination of information, products, and services, such processing is undertaken pursuant to our legitimate interest in providing our products and services. In the case of processing of Personal Data concerning health, which is a special category of Personal Data, we do this processing on the basis of your consent. In cases where you are asked to provide your consent, such processing is undertaken pursuant to your consent, and you can withdraw your consent at any time, although this will not affect the lawfulness of our processing prior to your withdrawal of consent. We may also process Personal Data where necessary for our compliance with a legal obligation to which we are subject. We also reserve the right to process Personal Data in the event we believe doing so is necessary to protect the rights of the data subject or another person.

We retain the Personal Data we collect as long as it is needed to provide you services or information, respond to inquiries, partner with you, or as required by contractual, statutory or other legal obligations.

You have the right to access, rectify, or erase your data, to restrict or object to processing of your data, and to data portability, to the extent these rights are required by law.

If you have any questions about our privacy practices, please contact us using the contact information below. You also have the right to file a complaint with your data protection authority if you have a concern about the manner in which we are processing your Personal Data.

Notification of Changes

We may use your Personal Data, such as your contact information, to inform you of changes to the Website or its content, or, if requested, to send you additional information about us. We reserve the right, at our sole discretion, to change, modify or otherwise alter our Website, its content and this Privacy Policy at any time. Such changes and/or modifications shall become effective immediately upon posting our updated Privacy Policy. Please review this Privacy Policy periodically. Continued use of the Website or continued use of our services following the posting of changes and/or modifications to the Privacy Policy constitute acceptance of the revised Privacy Policy. Should there be a material change to our Privacy Policy that has a significant effect on the way we use or share your Personal Data, we will contact you via email or by a prominent notice on our Website.

Contact Us

If you have any questions about this Privacy Policy, please contact us at info@intuitaswellness.com or PO Box 254, Gay, GA 30218

The Caregiver's Solution Program Policy

Refund Policy:

No refunds are provided after the purchase of The Caregiver's Solution program is complete. All payments must be made according to the payment schedule.

Ongoing Access Policy:

You have ongoing access to the Caregiver's Solution content hub. That means you will retain access to the content hub after your program timeframe is complete. After your program timeframe is complete, you will also retain access to the Practice Better chat. NOTE: unused 1:1 coaching calls will no longer be available after the program timeframe is complete.

Monthly Payment Plan Policy:

If you are on a monthly payment plan, you must complete all of your monthly payments regardless of your activity in The Caregiver's Solution. Failure to complete your monthly payments may result in denied access to your content hub and coaching.

Declined Payment Policy:

As a client in The Caregiver's Solution program, you must complete all of your payments. You have five business days from the date of the payment decline to bring your account into good standing. Failure to bring your account into good standing may result in denied access to your content hub and coaching.

1:1 call cancellation, reschedule, and no-show policy:

The Caregiver's Solution requires one business day's notice to cancel or reschedule a 1:1 coaching session. We understand that emergencies occur and will be treated on a case-by-case basis. If you have a 1:1 coaching session scheduled and do not attend your appointment, you will have one opportunity to reschedule. If you do not show up for that scheduled session, you will forfeit the session and cannot rebook it.

Communication:

All client communication will be responded to within 48 hours or sooner. This includes responses inside of The Caregiver's Solution Practice Better group chat.