# Tracy Erickson Coaching Privacy Policy and Terms & Conditions

## **Refund Policy: No Refunds**

No refunds are provided after the purchase of the Sexual Abuse Recovery Solution. All payments must be made according to the payment schedule.

## Ongoing access policy:

You have ongoing access to the Tracy Erickson Coaching content hub. That means you will retain one week of access to the content hub after your program timeframe is complete. After your program timeframe is complete, you will be removed from the program's Facebook group, and access to coaching will cease. NOTE: Any unused 1:1 coaching calls will no longer be available for use after the program timeframe is complete.

## Monthly payment plan policy:

If you are on a monthly payment plan, you must complete all your monthly payments regardless of your activity in Tracy Erickson Coaching. Failure to do so may result in denied access to your content hub and coaching.

## Declined payment policy:

As a Tracy Erickson Coaching client, you are required to complete all of your payments. You have five business days from the date of the payment decline to bring your account into good standing. Failure to do so may result in denied access to your content hub and coaching.

## 1:1 call cancellation, reschedule, and no-show policy:

Tracy Erickson Coaching requires one business day's notice to cancel or reschedule a 1:1 coaching session. We understand that emergencies occur and will be treated on a case-by-case basis. If you have a 1:1 coaching

session scheduled and do not attend your appointment, you will have one opportunity to reschedule within one week. If you do not show up for that scheduled session, you will forfeit the session and will not be able to rebook it.

## **Hours Of Operation:**

Tracy Erickson Coaching offers the following hours of operation: Monday through Friday, from 9:00 a.m. ET to 5:00 p.m. ET. During regular business hours, all client communication will be responded to within two business days or sooner. This includes responses inside the Sexual Abuse Recovery Solution Facebook group.

## **Privacy Policy:**

#### What information do we collect?

Tracy Erickson Coaching will collect information from you when you register on the site, place an order, enter a contest or sweepstakes, respond to a survey or communication such as e-mail, or participate in another site feature.

When ordering or registering, Tracy Erickson Coaching may ask you for your name, e-mail address, mailing address, phone number, credit card information, or other information. However, you may visit our site anonymously.

Like many websites, Tracy Erickson Coaching uses cookies to enhance your experience and gather information about visitors to our websites. Please refer to the "Do we use cookies" section below for information about cookies and how we use them.

## How do we use your information?

Tracy Erickson Coaching may use the information we collect from you when you register, purchase products, enter a contest or promotion, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

Tracy Erickson Coaching wants to personalize your site experience and deliver the type of content and product offerings that interest you most. This allows us to better serve you by responding to your customer service requests and quickly processing your transactions.

## To administer a contest, promotion, survey, or other site feature:

If you have opted-in to receive our e-mail newsletter or free ebook reports, Tracy Erickson Coaching will send you educational and marketing e-mails. If you would no longer like to receive promotional e-mails from us, please refer to the "How can you opt-out, remove, or modify information you provided?" section below.

If you have not opted-in to receive e-mail newsletters, you will not receive these e-mails. Visitors who register or participate in other site features, such as marketing programs and 'members-only' content, will choose whether they would like to be on Tracy Erickson Coaching's e-mail list and receive our e-mail communications.

As you browse sites, advertising cookies will be placed on your computer so that we can understand what you are interested in.

## How do we protect visitor information?

Tracy Erickson Coaching implements various security measures to maintain the safety of your personal information. Your personal information is contained behind secured networks and is only accessible by a limited number of persons with special access rights to such systems, and are required to keep the information confidential. When you place orders or access your personal information, we offer the use of a secure server. All sensitive/credit information you supply is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our databases to be only accessed as stated above.

## Do we disclose the information we collect to outside parties?

Tracy Erickson Coaching does not sell, trade, or otherwise transfer your personally identifiable information to outside parties unless we provide you with advance notice, except as described below. It does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. Tracy Erickson Coaching may also release your information when we believe it is appropriate to comply with the law, enforce our site policies, or protect our or others' rights, property, or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

## How can you opt out, remove, or modify the information you have provided to us?

To modify your e-mail subscriptions, you can find an unsubscribe link at the bottom of each email. Please note that you may already receive any emails in production due to email production schedules. Please note that Tracy Erickson Coaching may maintain information about an individual sales transaction to service that transaction and for record keeping.

## Third-party links.

Tracy Erickson Coaching may include third-party links on our site in an attempt to provide you with increased value. These linked sites have separate and independent privacy policies. Tracy Erickson Coaching, therefore, has no

responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these linked sites (including if a specific link does not work).

## Changes to our policy.

If Tracy Erickson Coaching decides to change our privacy policy, we will post the changes on this page. Policy changes will apply only to information collected after the change date. This policy was last modified on October 26, 2024.

#### Questions and feedback.

Tracy Erickson Coaching welcomes your questions, comments, and concerns about privacy. Please send us any feedback on privacy or any other issue.

## **Online Policy Only.**

This online privacy policy applies only to information collected through Tracy Erickson Coaching website and not to information collected offline.

## Terms and Conditions Policy:

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS OF USE CAREFULLY BEFORE USING ANY WEBSITES ASSOCIATED WITH TRACY ERICKSON COACHING. All users of these sites agree that access to and use of this site is for personal use and is subject to the following terms and conditions and other applicable laws. Please do not use these sites if you disagree with these terms and conditions.

#### **TERMS AND CONDITIONS**

The Website Standard Terms And Conditions contained herein on this

webpage shall govern your use of this Website, including all pages within this Website (collectively referred to herein below as this "Website"). These Terms apply in full force and effect to your use of these Websites, and by using these Websites, you expressly accept all terms and conditions contained herein in full. You must not use these Websites if you have any objection to any of these Website Standard Terms And Conditions.

#### **COPYRIGHT**

The entire content included in these Websites, including but not limited to text, graphics, or code, is copyrighted as a collective work under the USA and other copyright laws and is the property of Tracy Erickson Coaching. The collective work includes works licensed to Tracy Erickson Coaching, ALL RIGHTS RESERVED. Permission is granted to electronically copy and print hard copy portions of these Websites to place an order with Tracy Erickson Coaching or purchase products from Tracy Erickson Coaching.

You may display and, subject to any expressly stated restrictions or limitations relating to specific material, download or print portions of the material from the different areas of these Websites solely for your non-commercial use or to place an order with Tracy Erickson Coaching or to purchase Tracy Erickson Coaching products. Any other use, including but not limited to the reproduction, distribution, display, or transmission of the content of these Websites, is strictly prohibited unless authorized by Tracy Erickson Coaching. You further agree not to change or delete any proprietary notices from materials downloaded from the Websites.

#### **TRADEMARKS**

All trademarks, service marks, and trade names of Tracy Erickson Coaching used on the Websites are trademarks or registered trademarks of Tracy Erickson Coaching.

#### **WARRANTY AND MEDICAL DISCLAIMER**

This Website and the materials and products on this Website are provided "as is" and without warranties of any kind, whether expressed or implied. To the fullest extent permissible pursuant to applicable law, Tracy Erickson Coaching disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability for a particular purpose and non-infringement. Tracy Erickson Coaching does not represent or warrant that the functions contained in the Websites will be uninterrupted or error-free, that the defects will be corrected, or that these Websites or the server that makes the Websites available are free of viruses or other harmful components. Tracy Erickson Coaching does not make any warranties or representations regarding the use of the materials on these Websites in terms of their correctness, accuracy, adequacy, usefulness, timeliness, reliability, or otherwise.

The Sites Do Not Provide Medical Advice. The contents of the Tracy Erickson Coaching websites, such as text, graphics, images, programs, information obtained from Tracy Erickson Coaching, and any other material contained on the Tracy Erickson Coaching Site ("Content"), are for informational purposes only. The Content is not a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of your physician or other qualified health provider with any questions you may have regarding a medical condition. Never disregard professional medical advice or delay seeking it because of something you read on the Tracy Erickson Coaching Sites.

#### LIMITATION OF LIABILITY

Tracy Erickson Coaching shall not be liable for any special or consequential damages that result from the use of, or the inability to use, the materials on this Website or the performance of the products, even if Tracy Erickson Coaching has been advised of the possibility of such damages. Applicable

law may not allow the limitation of exclusion of liability or incidental or consequential damages, so the above limitation or exclusion may not apply to you.

#### FOR EDUCATIONAL AND INFORMATIONAL PURPOSES ONLY

The information provided on or through these Websites is for educational and informational purposes only and is intended solely as a self-help tool for your own use.

#### **Medical Disclaimer:**

DISCLAIMER: THIS CONTENT DOES NOT PROVIDE MEDICAL ADVICE.

The information, including but not limited to text, video, audio, graphics, live video or comments ('CONTENT'), and any other material on this site are for informational purposes only. No CONTENT published or verbally provided is intended to be a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of your medical professional or qualified healthcare provider with any questions you may have regarding a medical condition or treatment before undertaking a new healthcare regimen. Never disregard professional medical advice or delay seeking it because of something you read on this site.

#### PERSONAL RESPONSIBILITY

You aim to accurately represent the information provided to Tracy Erickson Coaching on or through our Websites. You acknowledge that you are participating voluntarily in using our Websites and are solely and personally responsible for your choices, actions, and results, now and in the future. You accept full responsibility for the consequences of your use, or non-use, of any information provided on or through these Websites, and you agree to use your judgment and due diligence before implementing any idea, suggestion, or recommendation from our Websites to your life, family, or business.

#### **CODE OF CONDUCT**

You may not use Tracy Erickson Coaching for any illegal or unauthorized purpose. In addition to the laws of Pennsylvania and the USA, you also agree to comply with all local laws that apply to your use of the Websites. You may not use the Websites in any manner that could disable, overburden, damage, or impair the Websites or interfere with any other party's use and enjoyment of the Websites. You agree that you are responsible for your conduct and communications while using the Websites and for any consequences of that use. You agree that when using the Websites, you will not post or upload any inappropriate, promotional, defamatory, destructive, obscene, or unlawful content; defame, abuse, harass, or otherwise violate the legal rights (such as rights of privacy and publicity) of others or upload dangerous or harmful files. Tracy Erickson Coaching reserves the right to remove individuals from our community in instances of misconduct.

#### **NO GUARANTEES**

Tracy Erickson Coaching is to support and assist you in reaching your own goals, but your success depends primarily on your effort, motivation, commitment, and follow-through. Tracy Erickson Coaching cannot predict and does not guarantee that you will attain a particular result, and you accept and understand that results differ for each individual. Each individual's results depend on their unique background, dedication, desire, motivation, actions, and numerous other factors. You fully agree that there are no guarantees as to the specific outcome or results you can expect from using the information you receive on or through these Websites.

## Testimonial and use of testimonial policy:

By submitting the testimonial form, you agree to allow Tracy Erickson

Coaching to use your testimonial for marketing purposes on all Tracy Erickson

Coaching websites and social media pages. You agree to allow Tracy

Erickson Coaching to adjust the testimonial however they see fit without your written permission or consent.

#### **PURCHASES AND SUBSCRIPTIONS**

If you wish to purchase any product or service made available through the Website ("Purchase"), you may be asked to supply certain information relevant to your Purchase including, without limitation, your name, phone number, email address, physical address, credit card information and geographic location. Please view Tracy Erickson Coaching's Privacy Policy for more information on how we use your personal information. Some parts of the Tracy Erickson Coaching may be billed on a payment plan basis. As per the payment plan agreement, you will be billed in advance on a recurring monthly basis.

#### **INDEMNIFICATION AND RELEASE OF CLAIMS**

You hereby fully and completely hold harmless, indemnify and release Tracy Erickson Coaching and any of its agents, consultants, affiliates, team members, joint venture partners, employees, shareholders, directors, staff, team members, or anyone otherwise affiliated with the business from any and all causes of action, allegations, suits, claims, damages, or demands whatsoever, in law or equity that may arise in the past, present or future that is in any way related to our Websites.

#### **ERRORS AND OMISSIONS**

Although every effort is made to ensure the accuracy of information shared on or through these Websites, the information may inadvertently contain inaccuracies or typographical errors. You agree that Tracy Erickson Coaching is not responsible for the views, opinions, or accuracy of facts referenced on or through the Websites or of those of any other individual or company affiliated with Tracy Erickson Coaching in any way. Because scientific, technology, and business practices are constantly evolving, you agree that

Tracy Erickson Coaching is not responsible for our Websites' accuracy or for any errors or omissions that may occur.

#### **NO ENDORSEMENT**

References or links in our Websites to the information, opinions, advice, programs, products, or services of any other individual, business, or entity do not constitute our formal endorsement of Tracy Erickson Coaching and are merely sharing information for your self-help. Tracy Erickson Coaching is not responsible for the Website content, blogs, e-mails, videos, social media, programs, products, and/or services of any other person, business, or entity that may be linked or referenced in our Websites. Conversely, should our Website link appear in any other individuals, businesses, or entities' Websites, programs, products, or services, it does not constitute our formal endorsement of them, their business, or their Websites.

#### **AFFILIATES**

From time to time, we may promote, affiliate with, or partner with other individuals or businesses whose programs, products, and services align with mine. There may be instances when we promote, market, share, or sell programs, products, or services for other partners, and in exchange, we may receive financial compensation or other rewards. Tracy Erickson Coaching is highly selective and only promotes the partners whose programs, products, and/or services we respect. At the same time, you agree that any such promotion or marketing does not serve as any form of endorsement whatsoever. You are still required to use your judgment to determine whether any such program, product, or service is appropriate for you. You are assuming all risks, and you agree that Tracy Erickson Coaching is not liable in any way for any program, product, or service that I may promote, market, share, or sell on or through our Website.

#### **VARIATION**

Tracy Erickson Coaching shall have the right in its absolute discretion at any time and without notice to amend, remove, or vary the Services and/or any page of this Website.

#### **COMPLAINTS**

Tracy Erickson Coaching offers support to our clients through a complaints handling procedure. We will use this procedure to try to resolve disputes when they arise, with a mutually agreeable solution to both the client and Tracy Erickson Coaching. Please let us know if you have any complaints or comments by emailing tracy@tracyericksoncoaching.com.

#### **SEVERABILITY**

If any provision of these Terms is found to be unenforceable or invalid under any applicable law, such unenforceability or invalidity shall not render these Terms unenforceable or invalid as a whole, and such provisions shall be deleted without affecting the remaining provisions herein.

#### **ENTIRE AGREEMENT**

These Terms, including any legal notices and disclaimers contained on this Website, constitute the entire agreement between Tracy Erickson Coaching and you regarding your use of this Website and supersede all prior agreements and understandings with respect to the same.

You are agreeing to all parts of the above Disclaimer by using our Websites. If you have any questions about this Disclaimer, please email tracy@tracyericksoncoaching.com.