# **Privacy Policy**

Effective Date: 3/18/2025

Clemson Tea Farm ("we," "our," or "us") operates [Website URL] (the "Website"). Your privacy is important to us, and this Privacy Policy outlines how we collect, use, and protect your information when you visit our Website or purchase our products.

#### 1. Information We Collect

We may collect the following types of personal information:

- Personal Information: Name, email address, phone number, billing/shipping address, and payment information when you place an order.
- Automatically Collected Information: IP address, browser type, device type, and usage data collected through cookies and similar tracking technologies.
- Communication Data: Information you provide when contacting us, signing up for our newsletter, or participating in promotions.

### 2. How We Use Your Information

We use your information for the following purposes:

- To process and fulfill orders
- To send order confirmations, updates, and customer service responses
- To personalize user experience and improve our Website
- To send promotional emails (you may opt out anytime)
- To comply with legal requirements

## 3. How We Share Your Information

We do not sell or rent your personal information. However, we may share information with:

- Service Providers: Payment processors, shipping carriers, and marketing platforms to operate our business.
- Legal Requirements: If required by law or to protect our rights.

# 4. Cookies and Tracking Technologies

Our Website uses cookies and similar technologies to enhance your browsing experience. You can disable cookies in your browser settings, but this may affect functionality.

### 5. Third-Party Links

Our Website may contain links to third-party websites. We are not responsible for their privacy practices, and we encourage you to read their policies.

# 6. Data Security

We implement reasonable security measures to protect your information. However, no online transaction is completely secure, and we cannot guarantee absolute security.

# 7. Your Rights and Choices

- Opt-Out: You can unsubscribe from marketing emails at any time.
- Access & Update: You can request to update or delete your information by contacting us.
- Do Not Track: Our Website does not respond to "Do Not Track" signals.

# 8. Children's Privacy

Our Website is not intended for children under 13. We do not knowingly collect personal data from children.

## 9. Changes to This Privacy Policy

We may update this policy from time to time. The revised policy will be posted on this page with an updated effective date.

## 10. Contact Us

If you have any questions about this Privacy Policy, please contact us at: Clemson Tea Farm, nanelyn@clemsonteafarm.com