

OPTIMALLY ASSESSMENT

Assess your operational maturity and provide tailored recommendations to help you optimize and streamline your processes.



Q. My company's business processes are well documented.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. My company's business processes are standardized across departments.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. My company's business processes are easily accessible.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. My company's business processes are refreshed regularly.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. Knowledge is centralized in our company. If someone leaves unexpectedly, we are able to redistribute their tasks quickly.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. Our teams focus the majority of their time completing their core responsibilities, rather than constantly putting out fires.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. Our employee onboarding process is streamlined and efficient, enabling new hires to ramp quickly.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. Tasks within a process are handed off smoothly between people or teams, ensuring work continues without interruption.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. Our company rarely uses spreadsheets to manage operational tasks.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

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Q. Our employees spend little time on manual administrative tasks, allowing them to focus on work that drives value.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. Our team can handle operational tasks efficiently as the company grows and demand changes, ensuring we can scale our work to meet business needs

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. We can easily catch errors in processes, tracking how often they happen and their impact on the company.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. Our company has the visibility needed to track and monitor where the work gets stuck and how well we're doing in real-time.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. Our company has connected all of our main systems. For example, information is entered into our CRM and then pushed to our accounting software.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. I can easily see who's getting the most work done and who's falling behind.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. We have a culture of accountability and recognition.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Q. Our teams and leadership are open and eager to change.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

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