# **Embodied Arts Healing LLC Privacy Policy and Terms and Conditions**

# **Privacy Policy**

Effective Date: 3/26/25

#### 1. Introduction

We respect your privacy and are committed to protecting it through our compliance with this privacy policy ("Policy"). This Policy describes the types of information we may collect from you or that you may provide ("Personal Information") on the **www.embodiedartshealing.com** website ("Website" or "Service") and any of its related products and services (collectively, "Services"), and our practices for collecting, using, maintaining, protecting, and disclosing that Personal Information.

By accessing and using the Website and Services, you acknowledge that you have read, understood, and agree to be bound by the terms of this Policy. If you do not agree with these terms, you should not access or use the Website and Services.

#### 2. Collection of Personal Information

You can access and use the Website and Services without revealing any information by which someone could identify you as a specific, identifiable individual. However, if you wish to use some of the features offered on the Website, you may be asked to provide certain Personal Information, such as:

- **Contact Information** (e.g., email address, phone number)
- Basic Personal Information (e.g., name, country of residence)
- Payment Information (e.g., credit card details, billing address)
- Browsing Information (e.g., IP address, device details, cookies, and analytics)

Some information may be collected automatically, while other details may come from social media platforms, public databases, third-party data providers, and business partners.

### 3. Use and Processing of Collected Information

We may use the information we collect for purposes such as:

- Creating and managing user accounts
- Providing and improving our services
- Sending marketing and promotional communications
- Responding to inquiries and providing support
- Processing payments and refunds
- Ensuring website security and preventing fraud
- Complying with legal obligations

### 4. Payment Processing

For services requiring payment, you may need to provide financial details, which will be used solely for processing payments. We use third-party payment processors that comply with

industry security standards. Payment processors govern the use of your Personal Information under their respective privacy policies.

# 5. Managing and Retaining Information

You have the ability to access, correct, or delete your Personal Information. We retain personal data as necessary to fulfill business and legal obligations. Once the retention period expires, Personal Information will be securely deleted.

### 6. Sharing and Disclosure of Information

We do not sell your personal data. However, we may share information with third-party service providers who assist in operating our Website and Services. These third parties are required to protect your data and may only use it for the purposes specified by us.

### 7. Cookies & Tracking Technologies

We may use cookies to enhance your online experience. You can modify your browser settings to decline cookies, but this may affect your ability to use certain Website features.

#### 8. Data Security

We implement industry-standard security measures to protect your personal data. However, no data transmission over the internet can be guaranteed to be 100% secure.

### 9. Privacy of Children

Our Website and Services are not intended for individuals under the age of 18. We do not knowingly collect personal data from children. If we learn that we have collected such information, we will take steps to delete it.

### 10. Your Rights

Depending on your jurisdiction, you may have rights under applicable privacy laws, including:

- The right to access, correct, or delete your personal data
- The right to restrict or object to processing
- The right to data portability
- The right to withdraw consent at any time

### 11. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and your continued use of the Website and Services constitutes acceptance of these changes.

### 12. Contact Us

If you have any questions about this Policy, contact us at <a href="mailto:sammi@embodiedartshealing.com">sammi@embodiedartshealing.com</a>.

### **Terms & Conditions**

Effective Date: 3/26/2025

#### 1. Acceptance of Terms

By accessing **www.embodiedartshealing.com**, you agree to these Terms & Conditions. If you do not agree, please do not use our website.

#### 2. Services Provided

Embodied Arts Healing provides wellness, healing, and artistic services, including but not limited to workshops, courses, and consultations.

### 3. User Responsibilities

- You agree to use the website in a lawful and respectful manner.
- You will not engage in harmful activities such as hacking, spamming, or distributing malicious content.
- You must be at least 18 years old to use our services, or have parental consent.

### 4. Payments & Refunds

- Payment must be made in full before accessing paid services.
- Refunds are subject to our refund policies:
  - For in-person services, cancel or reschedule up to 48 hours before the appointment time for a full refund (In-person services non-refundable 48 hours prior to the scheduled appointment).
  - For virtual services, cancel or reschedule up to 24 hours before the appointment time for a full refund (Virtual services non-refundable 24 hours prior to the appointment time).

#### 5. Intellectual Property

All content on this website, including text, images, and branding, is the property of Embodied Arts Healing. You may not copy, distribute, or use it without permission.

### 6. Limitation of Liability

We are not liable for any direct, indirect, incidental, or consequential damages arising from the use of our website or services. Use them at your own risk.

### 7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their content, privacy policies, or practices.

### 8. Termination of Use

We reserve the right to suspend or terminate access to our website or services if users violate these Terms & Conditions.

# 9. Governing Law

These Terms & Conditions are governed by the laws of California. Any disputes will be resolved in accordance with these laws.

# 10. Liability Waiver

By using our services, you acknowledge and agree to our <u>Liability Waiver</u>. This waiver outlines the risks associated with our wellness, healing, and artistic services and limits our liability for any injuries or damages that may occur.

# 11. Contact Information

For questions regarding these Terms & Conditions, contact us at **sammi@embodiedartshealing.com**.