

## Terms and Conditions for Trunk Line AI Effective Date: 2/12/2026

By accessing and using the services of Trunk Line AI, a division of LWCompanies LLC, you agree to the following terms and conditions. If you do not agree to these terms, please do not use our services.

### 1. Service Agreement

Trunk Line AI provides AI-based internet marketing solutions, including but not limited to AI call agents, chatbots, website development, and related tools. These services are provided on a subscription basis or as part of a custom agreement, depending on the package chosen. The scope of services will be outlined in the signed agreement and may include customized elements such as custom websites, branding, and integrations.

### 2. Payments and Billing Terms

- All services provided by Trunk Line AI are due on or before the **1st of each month**.
- Monthly payments will be made via **ACH autofdraft**.
- If the ACH autofdraft cannot be processed by the **5th of the month**, a **10% late fee** will be applied to the outstanding balance.
- If the payment is not reconciled by the **15th of the month**, **services will be halted** until the account is brought up to date.
- If delayed due to extenuating circumstances (e.g., banking issues), the client should notify Trunk Line AI immediately to discuss potential accommodations.

### 3. Intellectual Property (IP)

- **License to Use:** The client is granted a non-exclusive, non-transferable license to use the websites, AI call agents, and chatbots developed as part of the implementation during the term of the service agreement. These tools remain the intellectual property of Trunk Line AI and are not transferable or owned by the client.
- **Custom Work Outside Monthly Services:** For work done outside of the monthly services model (e.g., custom logos, websites, or domains), the client will retain ownership of those items, provided that they are specifically outlined in the original agreement. Any such work must be clearly defined as part of the initial scope and approved by both parties. This ownership applies only to deliverables specifically agreed upon outside of the recurring services.

### 4. Confidentiality

Both parties agree to keep all business-related information, strategies, and proprietary data confidential unless required by law. This includes any sensitive business information shared during the course of the agreement. Both parties agree not to disclose this information to third parties without prior written consent, except as necessary to fulfill the terms of this agreement. **Non-Solicitation:** The client agrees not to solicit or hire any of Trunk Line AI's employees or contractors for a period of [X months] following the end of the agreement.

### 5. Force Majeure

Neither party shall be held liable for failure to perform its obligations under this agreement if such failure is caused by circumstances beyond its reasonable control, including but not limited to natural disasters (e.g., hurricanes, floods), government restrictions, pandemics, labor strikes, or technological failures. In the event of a force majeure, both parties agree to work in good faith to resolve any issues and restore normal operations as soon as possible.

### 6. Indemnification

The client agrees to indemnify and hold harmless Trunk Line AI, its affiliates, employees, and contractors from any claims, damages, liabilities, or expenses arising from the client's use of the services, including but not limited to intellectual property infringement, violations of applicable laws, and third-party claims. The client is also responsible for providing accurate business information, and agrees to indemnify Trunk Line AI for any damages caused by the provision of inaccurate or incomplete data.

### 7. Limitation of Liability

Trunk Line AI is not liable for any indirect, incidental, or consequential damages arising from the use or inability to use our services. Our total liability is limited to the amount paid by the client for the services in question.

### 8. Privacy and Data Protection

Trunk Line AI is committed to safeguarding your privacy and complying with applicable data protection regulations. For more information on how we handle your personal data, please review our Privacy Statement.

### 9. Client Responsibility

The client is responsible for providing accurate business information, including but not limited to company details, contact information, and any relevant data necessary for the successful implementation of services. Additionally, the client must respond to any requests for approval or feedback within **5 business days** to avoid delays in the project timeline.

### 10. Usage Rights and Restrictions

The client is granted a limited, non-exclusive, non-transferable license to use the websites, AI call agents, and chatbots developed as part of the services provided by Trunk Line AI. The client may not modify, redistribute, or reverse engineer the services provided (websites, call agents, chatbots, etc.) without prior written consent from Trunk Line AI. The client may only use the deliverables within the scope of the services as outlined in the agreement. Any usage outside of that scope requires prior written approval.

### 11. Modifications to Terms

Trunk Line AI reserves the right to modify these terms and conditions at any time. Any changes will be posted on this page, and the updated terms will be effective immediately.

### 12. Client Termination Rights

The client has the right to terminate the agreement with [X] days' notice. If terminated early, the client agrees to pay **75% of the remaining balance** of the contract, along with any outstanding fees.

### 15. Contact Information

For any questions or concerns about these Terms and Conditions, please contact us at:

**Trunk Line AI**

A division of LWCompanies LLC

info@trunklioneai.com