

VIRTUAL CONSULT

IMPLEMENTATION GUIDE

SECTION ONE: **PRE-REQUISITS**

Sign up for Calendly

Sign up for Zoom

(Optional) Get a payment gateway (ex: Stripe)

(Optional) Create a Zapier account (for automatically adding leads into your CRM)

SECTION TWO: **PREPARATION**

Sync Calendly with your calendar/diary/schedule

Integrate Zoom with Calendly

Integrate your payment gateway with Calendly

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SECTION THREE: **SETUP**

Please skip to section five if you have the Done-For-You Clinic Marketing System

Set up your name, custom URL and profile picture

Create new event, give it a name & description

Create the questions you need to ask

Add Zoom as the location for your event

Set up your desired availability and event duration

Create custom confirmation & reminder messages

Add a custom Thank-You page to send people to

Add your desired payment options

Create a test appointment for yourself



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SECTION FOUR: CRM INTEGRATION

Please skip to section 5 if you have the Done-For-You Clinic Marketing System

Connect Calendly to your desired CRM

Sync contact info, consult date & time and question answers

Assign a lead source to your contacts

(Optional) Add contacts into an email sequence if applicable

Use the test appointment you created to test the automation



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SECTION FIVE: **DONE-FOR-YOU**

Please follow these instructions if you'd like our team to handle the implementation for you

[Send an email to CMS support](#)

Please include “Online Scheduler Request” in the subject line and make sure to include the following:

- Login credentials to Calendly
- Your appointment types & options
- Available times for each appointment type by office
- Address and contact details for each office (for in-office consults)
- A high quality version of your logo
- Consult length



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SECTION SIX: **MARKETING**

Integrate it on your website

Promote it to your lead list

Add it to social media

Congratulations! You're done!