

2026 Workshop Program*

*This is a general guide and is subject to change. Last update 6 Jan 2026.

	Month	Topic	Activities
The Fundamentals	February 5 th , 19 th	Introduction <ul style="list-style-type: none"> ● Smartphone Basics ● Understanding Data ● Mobile Plan review 	<p>Smartphone basics:</p> <ul style="list-style-type: none"> - what is a smartphone and what we use them for - gestures to control your device - tapping, swiping, scrolling, zooming <p>Fundamentals of mobile data, networks and usage:</p> <ul style="list-style-type: none"> - understanding data and how its measured - the difference between wifi and mobile data networks - connecting to wifi <p><i>Review your current mobile plan and usage to ensure you're getting the best value for your money!</i></p>
	March 5 th , 19 th	Basic Settings to customise your device	<p>Settings and accessibility</p> <ul style="list-style-type: none"> - display, lock screen, phone security / PIN / Face ID. - call settings including adjusting call ring settings Apple ID / <p>Google Account Software updates</p>
	April 2 nd , 16 th	Connecting with Others	<p>Making calls (inc video calling) Managing contacts Messaging Email</p>
Essential Daily Skills	May 7 th , 21 st	Introduction to Apps	<p>What is an app? Finding and installing new apps - Google Play Store / App Store Organising and managing apps on your device. App subscriptions and where to find them</p>

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	June 4 th , 18 th	Camera, Photos & Managing Storage	How the phone camera works, camera storage and sharing How to manage files, apps and storage - inc cloud storage
	July 2 nd , 16 th	Maps, Navigation and Travel Apps	The use of GPS for finding locations Find my phone / location apps Using Travel apps e.g. opal cards, transport NSW
	August 6 th , 20 th	Passwords & Security	Understanding passwords and online safety basics. Passwords vs Passkeys. Password Managers and how they work.
Advanced Skills	September 3 rd , 17 th	Social Media & Entertainment	Overview of social platforms like Facebook, instagram. Popular streaming services for entertainment.
	October 1 st , 15 th	Scams	Commons scams and how to identify them How to protect yourself Resources available to help e.g. scamwatch.gov.au What to do to report a scam
October - GET ONLINE WEEK			
Advanced skills (cont)	November 5 th , 19 th	Health Apps	Health related apps - hot doc, health record, medicare (within MyGov) Using your calendar for appointments Popular Apps to track your health goals Setting emergency contacts