

# 2026 Workshop Program\*

\*This is a general guide and is subject to change. Last update 6 Jan 2026.



	Month	Topic	Activities
The Fundamentals	February 5 <sup>th</sup> , 19 <sup>th</sup>	<b>Introduction</b> <ul style="list-style-type: none"> <li>● Smartphone Basics</li> <li>● Understanding Data</li> <li>● Mobile Plan review</li> </ul>	<p>Smartphone basics:</p> <ul style="list-style-type: none"> <li>- what is a smartphone and what we use them for</li> <li>- gestures to control your device - tapping, swiping, scrolling, zooming</li> </ul> <p>Fundamentals of mobile data, networks and usage:</p> <ul style="list-style-type: none"> <li>- understanding data and how its measured</li> <li>- the difference between wifi and mobile data networks</li> <li>- connecting to wifi</li> </ul> <p><i>Review your current mobile plan and usage to ensure you're getting the best value for your money!</i></p>
	March 5 <sup>th</sup> , 19 <sup>th</sup>	<b>Basic Settings to customise your device</b>	<p>Settings and accessibility</p> <ul style="list-style-type: none"> <li>- display, lock screen, phone security / PIN / Face ID.</li> <li>- call settings including adjusting call ring settings Apple ID / Google Account</li> <li>Software updates</li> </ul>
	April 2 <sup>nd</sup> , 16 <sup>th</sup>	<b>Connecting with Others</b>	<p>Making calls (inc video calling)      Managing contacts      Messaging      Email</p>
Essential Daily Skills	May 7 <sup>th</sup> , 21 <sup>st</sup>	<b>Introduction to Apps</b>	<p>What is an app? Finding and installing new apps - Google Play Store / App Store      Organising and managing apps on your device. App subscriptions and where to find them</p>

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	June 4 <sup>th</sup> , 18 <sup>th</sup>	<b>Camera, Photos &amp; Managing Storage</b>	How the phone camera works, camera storage and sharing How to manage files, apps and storage - inc cloud storage
	July 2 <sup>nd</sup> , 16 <sup>th</sup>	<b>Maps, Navigation and Travel Apps</b>	The use of GPS for finding locations Find my phone / location apps Using Travel apps e.g. opal cards, transport NSW
	August 6 <sup>th</sup> , 20 <sup>th</sup>	<b>Passwords &amp; Security</b>	Understanding passwords and online safety basics. Passwords vs Passkeys. Password Managers and how they work.
Advanced Skills	September 3 <sup>rd</sup> , 17 <sup>th</sup>	<b>Social Media &amp; Entertainment</b>	Overview of social platforms like Facebook, instagram. Popular streaming services for entertainment.
	October 1 <sup>st</sup> , 15 <sup>th</sup>	<b>Scams</b>	Commons scams and how to identify them How to protect yourself Resources available to help e.g. <a href="http://scamwatch.gov.au">scamwatch.gov.au</a> What to do to report a scam
October - GET ONLINE WEEK			
Advanced skills (cont)	November 5 <sup>th</sup> , 19 <sup>th</sup>	<b>Health Apps</b>	Health related apps - hot doc, health record, medicare (within MyGov) Using your calendar for appointments Popular Apps to track your health goals Setting emergency contacts