

COMPUTER ORIENTATION AGENDA

Orientation vs Challenge
Zoom
Email & Hearing From Us
Success Page: Home Base
Downloading Workbook
Community Group
Posting Homework
Replays & Handouts
How to get help



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ORIENTATION

- I'm leading this orientation to help you
 - Find your way around
 - Find your emails from us
 - Get set up for a great challenge
 - Learn how to get help when you need it
- Andrew leads the challenge sessions

ZOOM

This is a Zoom Webinar.

- You won't be on camera
- You can see us, we can't see you
- It's the **SAME ZOOM LINK** every day
- SO SAVE THE LINK!!!

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GETTING YOUR REMINDERS

As soon as you register, a Welcome email goes out.

SUBJECT: [De-Stress Your Mess] access - Save this email!

IF YOU DON'T FIND YOUR EMAIL FROM US IN YOUR INBOX:

Check spam, social, promotions, updates, trash, junk if you don't find emails from us.

Once you find it, take the following 2 steps:

- 1. Drag to inbox
- 2. Reply to it

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ADD OUR EMAIL AS A CONTACT

hello@andrewmellen.com

GETTING YOUR REMINDERS

The BEST way to make sure you get all notifications is to opt-in for text reminders:

go.andrewmellen.com/text

This link is also on the Success Page and in the Community Group

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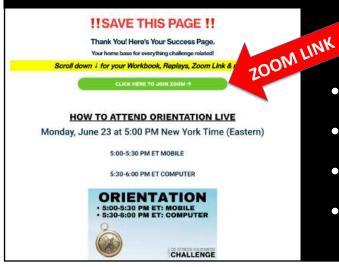
The Success Page is your Home Base

SAVE THE LINK!

go.andrewmellen.com/dym-success

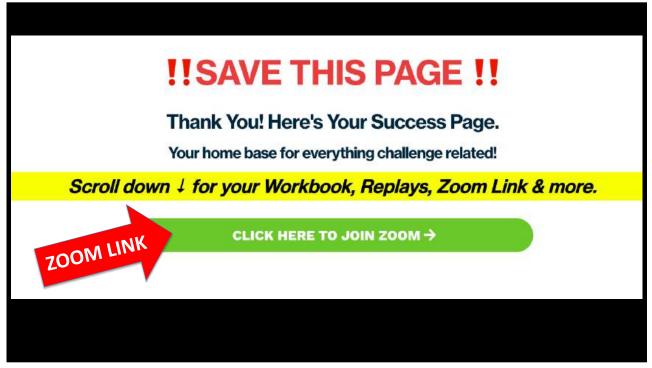
SUCCESS PAGE

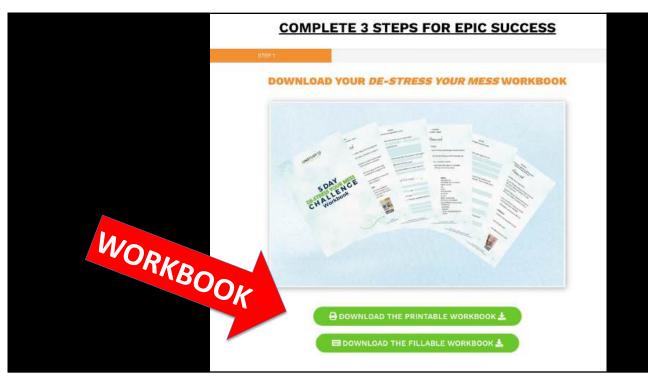
This is the page you go to as soon as you checkout.

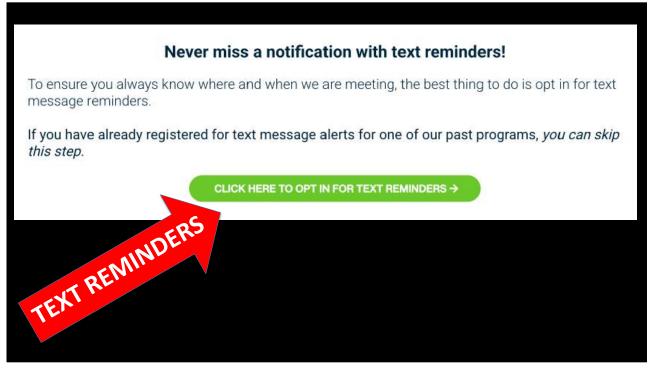


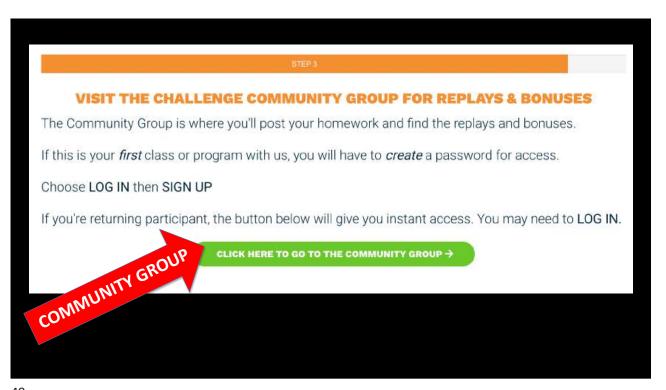
- Workbook PDF
- Zoom link
- Text opt-in link
- Community Group link

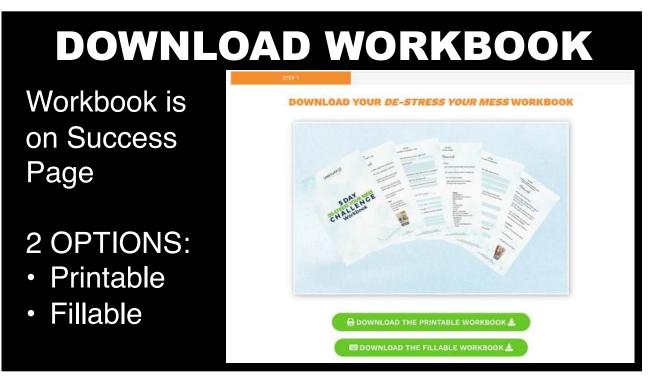
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COMMUNITY GROUP

*IF THIS IS YOUR FIRST TIME AT ONE OF OUR COMMUNITY GROUPS, YOU WILL NEED TO SIGN UP AND CREATE A PASSWORD!

There is a step-by-step video on the Success Page to walk you through creating a password for the first and and finding your way around the Community Group.

IMPORTANT NOTE

You MUST sign into the Community Group using the **SAME email you registered under.**

If you don't the system won't know you're registered for the challenge.

This is the email where you got your receipt.

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FIRST TIME: SIGN UP

There are step-bystep videos to walk you through this on the Success Page.

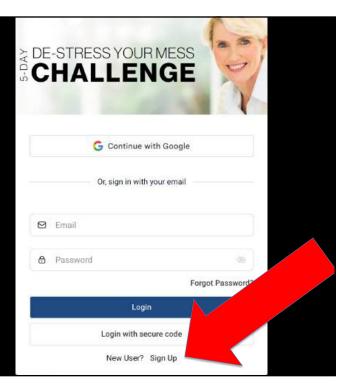
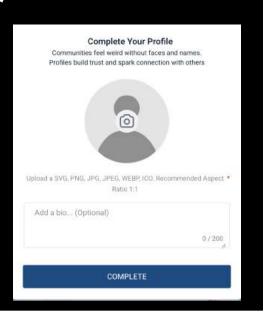


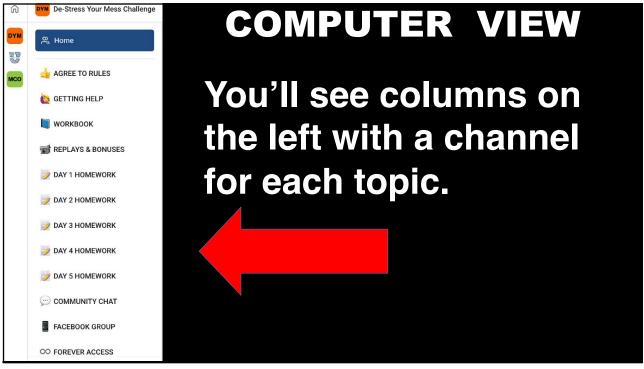
PHOTO REQUIRED

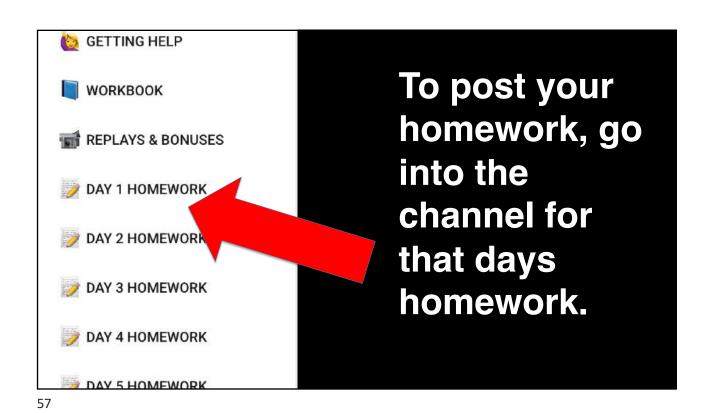
When you create your account, a photo IS required.

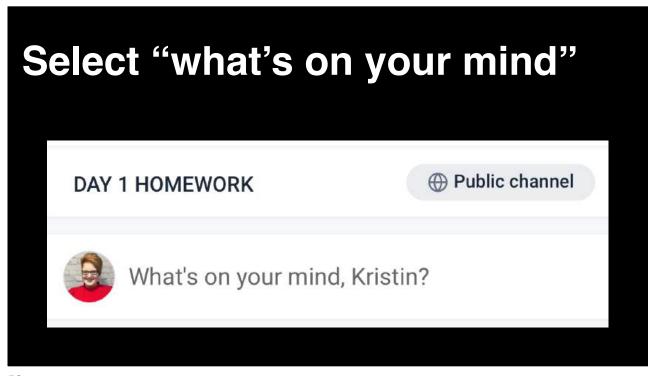
It does NOT have to be a photo of you, it can be ANY photo, a flower, a pet, ANYTHING.

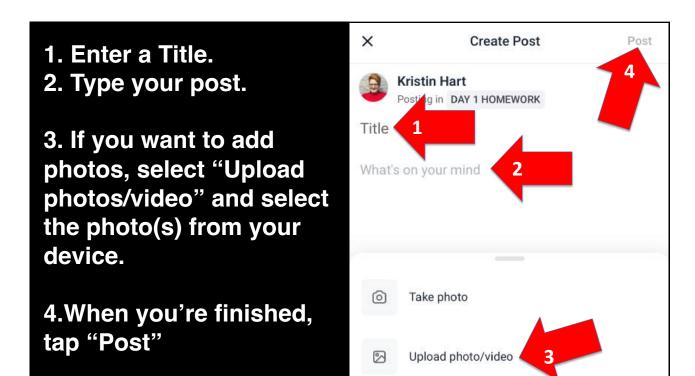


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AGREE TO RULES

☐ GETTING HELP

☐ WORKBOOK

☐ WORKBOOK

☐ REPLAYS & BONUSES

☐ DAY 1 HOMEWO

☐ DAY 2 HOMEWORK

☐ DAY 3 HOMEWORK

LEARNING is at the top on a computer. Q Search tress Your Mess Challenge 🔷 Discussion Learning Members Events Leaderboard EE TO RULES TING HELP DE-STRESS YOUR Featur CHALLEN квоок Kristin Kristin Hart 1mo ago in GETTING HELP AYS & BONUSES COMPUTER: MOBILE: FIND REPLAYS & B... De-Stress Your Mess C 1 HOMEWORK Tech Tips fr A Private Group DBILE VIEW: COMPUTE 2 HOMEWORK Private Group for 5-Day De HOW TO Mess Challenge members



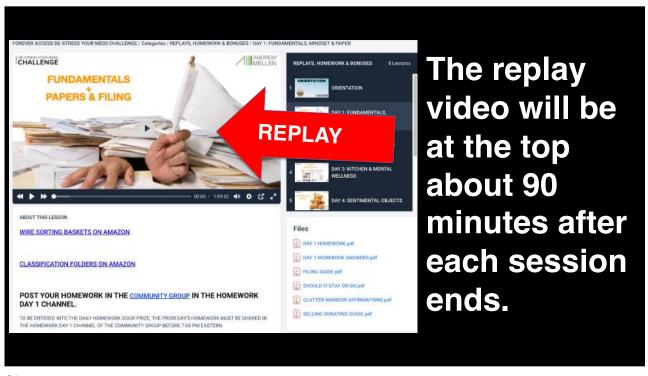
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Replays ONLY become available after each session ends.

These will NOT be visible now.



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HOW TO GET HELP hello@andrewmellen.com

INCLUDE SCREENSHOTS & AS MUCH DETAIL AS POSSIBLE!

Don't post questions for support in Community Group and DO NOT send a chat message to us. We do not monitor it.

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BAD VS GOOD EMAIL EXAMPLES



The link won't work to watch the video.



I'm on the Day 2 replay. When I click the video, it doesn't start playing. I've included a screenshot of the error message I'm seeing.

BAD VS GOOD EMAIL EXAMPLES



I can't download the workbook.



Please remind me where to find the workbook. I thought I had saved the link but I can't seem to find it. Thank you.