

# **Mastery Unleashed LLC**

## **Client & Partner Agreement**

This document contains the terms and conditions for all our products and services.

Online Version: <https://www.MasteryUnleashed.com/agreement>

### **1. Core Values Alignment**

The company's Core Values are found here: <https://www.masteryunleashed.com/values>

As a client or partner, I am agreeing that I will practice operating with the following:

- 1) Absolute HONESTY at all times.
- 2) High levels of AWARENESS at all times.
- 3) High levels of PRECISION at all times.
- 4) High levels of INTEGRITY at all times.
- 5) High levels of RESPONSIVENESS at all times.
- 6) High levels of GENEROSITY at all times.
- 7) High levels of FUN at all times.
- 8) High levels of COURAGE at all times.
- 9) High levels of RECOVERY at all times.
- 10) High levels of COMMITMENT at all times.
- 11) High levels of UNITY at all times.

### **2. HGA-Session**

#### **2.1 Session Intentions**

As a client or partner ...

I understand and accept that my HGA-Sessions are not advice, therapy, or counseling.

My Sessions will equip me with advanced tools and practices that address my specific personal and business intentions.

I accept that the context and purpose of my interactions with my Session-Facilitators and my fellow Session partners is to remind me of my initial intentions and to facilitate me to be unleashed to realize those intentions.

I choose to take 100% responsibility for achieving all my intended outcomes during my Session participation.

I recognize and accept that the core and fundamental purpose of my Sessions is for me to strengthen the practices that allow myself, and others, (i.e. partners, employees, co-workers, customers, family, friends, community, etc), to lucratively fulfill our intentions, with increasing fun, speed, grace, and ease.

## **2.2 Session Preparation**

I agree to take the necessary actions that will allow me to show up to my Session on time, fully present and physically, intellectually, emotionally, and spiritually prepared.

I agree to clear my schedule and my environment so that I am free from all distractions, and I can bring my 100% presence and focused attention to my sessions.

## **2.3 Leading My Sessions**

I agree to be 100% responsible for leading my Sessions and ensuring that I achieve my desired outcomes.

I agree to always be in a position to lead my Sessions, by engaging in the necessary Session preparation.

I agree to EMPOWER my Facilitators and Session partners to fulfill the intentions of my Sessions., I choose to empower my Facilitators and my Session partners to continually engage me in very personal, direct, rigorous, accountable, inspiring, activating and challenging conversations.

I agree to be honest and straightforward, asking questions and making requests and keeping my promises., I agree to maintain a powerful relationship with my Facilitators and my Session partners.

## **2.4 High Trust Level**

I agree to build, measure, and maintain a very high "Trust Level" with the Mastery Unleashed staff and Session partners.

As soon as any detrimental issues are brought to my awareness, then I agree to quickly take the necessary actions to restore my "Trust Level Scores" to the highest levels.

## **2.5 General Confidentiality**

agree to honor the Trust and Confidentiality that is placed in me by the staff, and my Session partners.

I agree to trust that the staff, and my Session partners will honor the Confidentiality that I place in them.

## **2.6 Protecting My Confidentiality**

The Mastery Unleashed facilitators agrees to keep all my information confidential, unless I have given permission to share specific information with others.

## **2.7 Client and Partner Confidentiality**

Unless I have permission to share, I agree to keep all Mastery Unleashed's client and partner information sacred and confidential., I agree to trust that the Mastery Unleashed staff, and Session partners will honor the Confidentiality that I place in them.

## **2.8 Business Processes & Systems Confidentiality**

Unless I have permission to share, I agree to keep all Mastery Unleashed's business process, information systems confidential.

## **2.9 Non-Disclosure Agreement**

I acknowledge that all of Mastery Unleashed's Tools and Practices constitute proprietary trade secrets., I agree to avoid disclosing Session materials to third parties without Mastery Unleashed's written consent.

## **2.10 Non-Compete Agreement**

I agree to avoid, directly or indirectly, except with Mastery Unleashed's written consent, using Mastery Unleashed's written materials, systems, or processes to provide any similar product or service to others.

## **2.11 Client or Partner Intention Of Terminating The Relationship**

When I intend to suspend or terminate my relationship, or future interactions with Mastery Unleashed before the agreed session-end-date(s), then I agree to provide my Facilitators and my Session partners with at least 2 (two) weeks written notice of my intention to withdraw from the Sessions of end my relationship.

In whatever manner my participation is terminated, I accept that it will be up to Mastery Unleashed's exclusive discretion to determine when or if I will receive a pro-rata refund of my pre-paid fees.

Unless I have made other arrangements, I agree to purchase or return all materials belonging to Mastery Unleashed.

## **2.12 Mastery Unleashed Terminates The Relationship**

I agree to accept that Mastery Unleashed, reserves the right to terminate my participation in a Session or in the general organization, when a Facilitator, Mastery Partner, or Company Officer, determines that my continued participation would be in conflict with the intentions of a session, the company vision, the company core values or the company culture.

## **2.13 Refund Agreement**

In whatever manner my participation is terminated, I accept that it will be up to Mastery Unleashed's exclusive discretion to determine when or if I will receive a pro-rata refund of my pre-paid fees.

Unless I have made other arrangements, I agree to purchase or return all materials belonging to Mastery Unleashed.

## **2.14 Protecting the Mastery Unleashed Brand & Reputation**

In what ever manner my relationship with Mastery Unleashed is terminated, I agree to refrain from engaging in any activity or communications that could be perceived as intending to harm the brand or reputation of Mastery Unleashed, its past, present, or future staff, clients, or partners.

## **2.15 Dispute Prevention**

I agree to practice seeking and creating Harmony in all my communications and interactions with the Mastery Unleashed organization.

I agree to practice honoring the latest versions of the Mastery Unleashed core values.,

Whenever I intend to violate any of the Mastery Unleashed Core-Values, I agree to quickly communicate my intentions to do so with the relevant authority in the Mastery Unleashed organization.

## **2.16 Dispute Resolution**

In the event that I have a misunderstanding, disagreement, or dispute, with a member of Mastery Unleashed, I agree to attempt to resolve the issues through direct personal conversations.

If I fail to achieve resolution through direct conversations, then I agree to arbitrate my dispute by utilizing one of the arbitration service recommended by Mastery Unleashed.

In all events, I agree to hold Mastery Unleashed free from consequential damages.

I also accept that Mastery Unleashed's maximum liability for any dispute arising out of my interactions with Mastery Unleashed shall be limited to the total fee or investment amount that I actually paid to Mastery Unleashed.

## **3. Signature**

My signature indicates my full understanding and acceptance of the agreement.

Client / Partner Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_