



PRIVACY POLICY — REBELLION MUAYTHAI (HOOKSAI PTY LTD)

Rebellion Muaythai (HOOKSAI PTY LTD) ACN 619 710 735 respects your right to privacy and commits to safeguarding the privacy of our website users (<https://rebellionmuaythai.com.au>).

This Privacy Policy outlines how Rebellion Muaythai collects, holds, uses, and discloses personal information in line with the Privacy Act 1988 (Cth) (the Act) and the Australian Privacy Principles within the Act.

Collection of Personal Information

We collect and retain personal information you provide to Rebellion Muaythai when you purchase our products and utilise our services. This includes:

- A. Your name;
- B. Your residential, mailing, and email addresses;
- C. Details of products and services you have purchased from us or inquired about;
- D. Additional information necessary to deliver products and services and respond to your inquiries;
- E. Any information about you that you provide through our website or indirectly through our website, social media, or through our representatives;
- F. Information you provide through customer service interactions, surveys, or visits from our representatives.
- G. We also employ tracking technologies such as cookies to recognise your browser each time it visits our site, tracking which pages you visit. Cookies, uniquely assigned to you, enhance your website experience by remembering your preferences and visits.

How We Collect Your Information

Information is collected via:

- Use and access of our website;
- Telephone conversations and correspondence between you and our representatives;
- Actions including requesting quotes, making purchases, registering on our website, subscribing to our mailing list, participating in surveys, expressing interest in services, entering promotions, and posting on our social media pages;
- Third parties such as credit reporting agencies and other contracted service providers.



- Purpose of Collecting, Holding, Using, and Disclosing Information

Rebellion Muaythai utilises your information to better understand your needs and provide superior service, including:

- Completing transactions and delivering products or services;
- Addressing queries or customer service matters;
- Keeping you informed of new products, services, or promotions;
- Enhancing customer experience and facilitating transactions;
- For marketing, research, or planning purposes.
- Quality and Security of Personal Information

Rebellion Muaythai ensures the personal information we collect is accurate, complete, and up-to-date. We safeguard your personal information against unauthorised access, use, or disclosure, employing both electronic and physical security measures.

Access to and Correction of Personal Information

You can request access to or correction of the personal information Rebellion Muaythai holds about you. We will provide access or make the requested changes where feasible, subject to certain conditions outlined in the Privacy Act.

Overseas Disclosure

Rebellion Muaythai may disclose personal information to recipients located outside Australia, ensuring they uphold a level of privacy protection comparable to our standards.

Policy Updates and Contacting Us

This Privacy Policy may be updated periodically. Rebellion Muaythai invites your feedback regarding this Privacy Policy. If you have concerns or wish to make a complaint, please reach out to us directly info@rebellionmuaythai.com.au. For unresolved issues, you may contact the Office of the Australian Information Commissioner.

Rebellion Muaythai is dedicated to the protection of your privacy and handling your personal information with transparency and care.