



No Pass, Full Refund Guarantee Terms & Conditions

NCEExamPrep.com offers an EVERY PENNY BACK, No Pay Full-Refund Guarantee if you do not pass the National Counselor Exam®. The No Pay, Full-Refund Guarantee is based on following the detailed Recommended Study Plan as directed in the Guaranteed Study Package which incorporates the NCEExamPrep Study Manual, the Workshop Videos, and an unlimited number of Chapter Tests and Full-Length Exams. The Recommended Study Plan is designed to prepare you for the exam by following a proven method of study. The Recommended Study Plan will walk you through the material six times and test you on the material seven times during your repetitive study.

We believe that the best preparation is to allow ninety (90) days for study activity, spending 1 to 3 hours each day. For example, some days will require you to spend 2 to 3 hours watching the Workshop Videos. Some days will require you to spend 2 to 3 hours taking a Simulated Exam. Some days will require you to spend 1 to 2 hours scanning a chapter and taking a Chapter Test. Some days will require you to spend 2 to 3 hours reading a chapter and taking a Chapter Test.

However, we realize that some licensure candidates have different time requirements and that is why we developed the 60-day and 30 day packages. Be sure and consider the amount of reading time required as you determine which package is best for your needs.

If you qualify for the No Pay, Full-Refund, Guarantee, NCEExamPrep.com will refund EVERY PENNY you paid (for the study manual, the workshop video, the online testing program, sales tax, and shipping). No Pass....No Pay!

To qualify for the No Pay, Full-Refund Guarantee you will need to:

1. **Be the original purchaser of the NCEExamPrep.com Guaranteed Study Package**
2. **Provide proof of purchase**
3. **Provide NCEExamPrep.com with proof of failing the NCE® Exam**
4. **If you purchased the:**
 - a. 90-Day package - Have spent 90 days of study per the Recommended Study Plan.
 - b. 60-Day package - Have spent 60 days of study per the Recommended Study Plan.
 - c. 30-Day package - Have spent 30 days of study per the Recommended Study Plan.
5. **Have attempted your NCE® Exam within:**
 - a. 110 days of purchase if you purchased the 90-Day Package
 - b. 75 days of purchase if you purchased the 60-Day Package
 - c. 40 days of purchase if you purchased the 30-Day Package
 - d. Have taken no more than five (5) calendar days between any two study activities
6. **Have followed the Recommended Study Plan's process of repetition:**
 - a. A. Take a full-length exam in Simulated Mode (i.e. NOT viewing correct or incorrect answers) (#1 of 7). The minimum requirement to qualify for the Money Back Guarantee is to take one (1) full-length exam. Certainly, you may do more.
 - b. Watch all of the Workshop Videos.
7. **Review Number One**
 - a. After arranging your chapters in order of weakest to strongest (based on the full-length "pre-test") skim the chapter outline and content for the "weakest chapter" and then take a chapter test. The minimum requirement to qualify for the No Pay Guarantee is to take one (1) Chapter Test over each Chapter in order of weakest to strongest. Certainly you may do more.
 - b. Repeat this process for each of the 13 chapters moving from "weakest" to "strongest".
 - c. Take a full-length exam (#2 of 7). The minimum requirement to qualify for the No Pay Guarantee is to take one (1) full-length exam. Certainly you may do more.

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8. Review Number Two

- a. After arranging your chapters in order of weakest to strongest (based on the full-length exam just taken) skim the chapter outline and content for the “weakest chapter” and then take a chapter test. The minimum requirement to qualify for the No Pay Guarantee is to take one (1) Chapter Test over each Chapter in order of weakest to strongest. Certainly you may do more.
- b. Repeat this process for each of the 13 chapters moving from “weakest” to “strongest”.
- c. Take a full-length exam (#3 of 7). The minimum requirement to qualify for the No Pay Guarantee is to take one (1) full-length exam. Certainly you may do more.

9. Review Number Three

- a. After arranging your chapters in order of weakest to strongest (based on the full-length exam just taken) skim the chapter outline and content for the “weakest chapter” and then take a chapter test. The minimum requirement to qualify for the No Pay Guarantee is to take one (1) Chapter Test over each Chapter in order of weakest to strongest. Certainly you may do more.
- b. Repeat this process for each of the 13 chapters moving from “weakest” to “strongest”.
- c. Take a full-length exam (#4 of 7). The minimum requirement to qualify for the No Pay Guarantee is to take one (1) full-length exam. Certainly you may do more.

10. Review Number Four

- a. After arranging your chapters in order of weakest to strongest (based on the full-length exam just taken) skim or read the chapter outline and content for the “weakest chapter” and then take a chapter test. The minimum requirement to qualify for the No Pay Guarantee is to take one (1) Chapter Test over each Chapter in order of weakest to strongest. Certainly you may do more.
- b. Repeat this process for each of the 13 chapters moving from “weakest” to “strongest”.
- c. Take a full-length exam (#5 of 7). The minimum requirement to qualify for the No Pay Guarantee is to take one (1) full-length exam. Certainly you may do more.

11. Review Number Five

- a. After arranging your chapters in order of weakest to strongest (based on the full-length exam just taken) skim or read the chapter outline and content for the “weakest chapter” and then take a chapter test. The minimum requirement to qualify for the No Pay Guarantee is to take one (1) Chapter Test over each Chapter in order of weakest to strongest. Certainly you may do more.
- b. Repeat this process for each of the 13 chapters moving from “weakest” to “strongest”.
- c. Take a full-length exam (#6 of 7). The minimum requirement to qualify for the No Pay Guarantee is to take one (1) full-length exam. Certainly you may do more.

12. Review Number Six

- a. After arranging your chapters in order of weakest to strongest (based on the full-length exam just taken) skim or read the chapter outline and content for the “weakest chapter” and then take a chapter test. The minimum requirement to qualify for the No Pay Guarantee is to take one (1) Chapter Test over each Chapter in order of weakest to strongest. Certainly you may do more.
- b. Repeat this process for each of the 13 chapters moving from “weakest” to “strongest”.
- c. Take a full-length exam (#7 of 7). The minimum requirement to qualify for the No Pay Guarantee is to take one (1) full exam. Certainly you may do more.