



MB VA Claim Solutions, LLC — Terms & Disclaimer

Veteran-led, educational-based coaching. We are not affiliated with the U.S. Department of Veterans Affairs.

Effective date: October 04, 2025

1) Who We Are

MB VA Claim Solutions, LLC (“MBVA”) operates an educational, veteran-led coaching program for Veterans and families who want to better understand the VA disability process. Our role is to teach, organize, and coach—not to file claims or give legal advice.

2) Not Accredited or Affiliated with VA

MBVA is NOT an accredited or recognized Veteran Service Organization (VSO), VA claims agent, or attorney. We are not recognized by—and are not affiliated with—the U.S. Department of Veterans Affairs (VA).

3) We Do Not Prepare or File Claims

MBVA does not assist with the preparation, presentation, or prosecution of VA disability claims. We do not draft or submit forms, argue claims, or represent anyone before the VA. Veterans may file their own claim at no cost using official sites such as VA.gov, or work with an accredited VSO, VA-recognized claims agent, or VA-accredited attorney (many offer free services).

4) Education and Coaching Only—Not Legal Advice

All information and coaching provided by MBVA is for educational purposes only and does not constitute legal or medical advice. You should consult VA-accredited representatives or licensed attorneys for legal advice regarding your claim.

5) Participation is Optional

Using MBVA’s coaching services is not required to submit a claim to the VA. You may achieve a positive outcome without our services.

6) Privacy & Sensitive Information

For your protection, please do not send Social Security Numbers, VA claim numbers, dates of birth, medical records, or other sensitive personal identifiers through our website, email, or text. MBVA will never ask for your government login credentials or your banking login. If sensitive information is ever required, we will discuss safer methods during a call.

7) Communications & Consent

If you share your phone number or email with MBVA, you consent to receive messages about scheduling and coaching. Message & data rates may apply. Reply STOP to opt out, and HELP for help. We aim to message during posted business hours.

8) Fees & Payments

MBVA offers fee-based coaching programs. All pricing will be disclosed prior to enrollment. Coaching fees are for education and guidance only. MBVA never takes a percentage of VA benefits. Coaching fees are based on the complexity of the coaching and strategy time.

9) No Outcome Guarantees

MBVA does not guarantee any specific result. Determinations regarding VA disability benefits are made solely by the U.S. Department of Veterans Affairs. In some cases, VA decisions can reduce, increase, or leave benefits unchanged.

10) Your Responsibilities

You are responsible for the accuracy and completeness of any information you choose to provide, and for deciding whether and how to file a claim. Use MBVA materials for personal, educational purposes only and follow applicable laws and VA rules.

11) Limitation of Liability

To the fullest extent permitted by law, MBVA, its owners, and team members are not liable for any decisions or outcomes made by the VA, nor for any indirect, incidental, or consequential damages arising from the use of our materials or services.

12) Third-Party Resources & Links

Our site and materials may link to official VA resources and other third-party sites. MBVA is not responsible for their content or privacy practices.

13) Changes

We may update these Terms & Disclaimer from time to time. The version posted online or provided to you as a PDF is the current version.

Contact

Questions about these terms? Contact: support@mbvaclaimsolutions.com

Plain-language summary: We teach. We don't file claims or give legal advice. We don't collect sensitive identifiers on our website. We don't guarantee VA outcomes. You decide if coaching is right for you.

This document is provided for general information and isn't legal advice.