

## Terms of Service

Last Updated: 2/4/2025

Welcome to Prime Medicine! By using our website and services, you agree to these Terms of Service. Please read them carefully.

### Prime Medicine

1. This campaign sends appointment information - confirmation & reminder messages to customers once they have booked an appointment with Prime Medicine on website and opted-in to receive promotional and notification SMS from Prime Medicine.
2. You can cancel the SMS service at any time. Simply text "STOP" to the shortcode. Upon sending "STOP," we will confirm your unsubscribe status via SMS. Following this confirmation, you will no longer receive SMS messages from us. To rejoin, sign up as you did initially, and we will resume sending SMS messages to you.
3. If you experience issues with the messaging program, reply with the keyword HELP for more assistance, or reach out directly to [alexleyva@gmail.com](mailto:alexleyva@gmail.com)
4. Carriers are not liable for delayed or undelivered messages.
5. As always, message and data rates may apply for messages sent to you from us and to us from you. Message frequency varies. For questions about your text plan or data plan, contact your wireless provider.
6. For privacy-related inquiries, please refer to our privacy policy:  
<https://storage.googleapis.com/msgsndr/MaX3nJ8U9qiZ5ahIMuXC/media/67a298fe5de7ca3699c6f606.pdf>
7. **Contact Us**  
If you have any questions about this Terms of Service the practices of this site, or your dealings with this site, please contact us at:

### Prime Medicine

2121 East Coats Hwy #210

Corona Del Mar, 92625, California, USA

+1(949)-640-0096

[www.primemedicineoc.com](http://www.primemedicineoc.com)