



## NETWORK NEWSLETTER

September 2024



### New Look & Feel

In the upcoming months, EVP is set to make significant strides in improvement. Among these changes is the transition from EVP Enhanced Voice Processing to EVP Communications. Feel free to explore our new website and follow us on our newly refreshed social media platforms!



### NEW EVP PLATFORM UPDATE

Over the upcoming months, we are embarking on a technology migration to an eagerly awaited platform upgrade. This enhancement will introduce a plethora of new features, including mobile app capabilities, SMS text messaging with speech to text transcription, and many other advancements. Our team is diligently preparing for this transition and anticipates sharing further details as we approach the rollout date.

### CALL FORWARDING

When utilizing our service, it is imperative to establish a forwarding schedule for your office phones. For further information and a detailed explanation of this process, kindly reach out to us at [support@evpinfo.com](mailto:support@evpinfo.com) or call us at 817-488-9387. We're readily available to assist you and provide instructions tailored to your office's specific needs.



[www.EVPComm.com](http://www.EVPComm.com)





## AI VOICE RECORDED GREETINGS

This new feature is currently undergoing implementation throughout our platform. The significance of AI in business operations is undeniable, with its relevance expected to increase substantially in the coming years. Leveraging AI-generated voice recordings enables us to deliver uniform and articulate greetings to patients with each interaction. As the global landscape advances, our aim is to remain proactive in embracing technological advancements. By doing so, we position ourselves to seamlessly adapt and enhance operational efficiency. Moreover, should you prefer to personalize your greetings by recording them manually, rest assured that this option will remain available, as we are committed to supporting your preferences.



## 24/7 Customer Support

We are here for you when you need us!

877-387-3871

## OTHER SERVICES PROVIDED

Our EVP services extend beyond on-call support to encompass data cabling installation and VoIP office phone systems. With a focus on competitive pricing, we invite you to reach out for an estimate if you are considering office upgrades. Furthermore, it is worth noting that our upcoming app will seamlessly integrate with our VoIP phone systems.



Contact us directly or check our website and social media for more information.

[LEARN MORE](#)



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