# The Importance of Continuous Learning for Small Businesses



# **November 18, 2024**

To remain competitive in today's job market, small businesses must offer employees opportunities for continuous learning. A 2021 Boston Consulting Group report highlights that 68% of surveyed employees are willing to train for entirely new roles, signaling a strong desire for skill development. Additionally, an IBM study forecasts that by 2022, over 120 million workers in major global economies will require reskilling as technology accelerates skill gaps.

Notably, LinkedIn's 2021 Workplace Learning Report shows that 76% of Generation Z and 61% of millennials view learning as vital for career success.

Small businesses, in particular, need to prioritize professional growth to compete for talent against larger companies that have more resources to offer such opportunities. Without this commitment, small enterprises risk losing potential and current employees to larger organizations that invest in development.

## **Challenges for Small Businesses**

Historically, small businesses have struggled to offer continuous education due to limited resources and high costs. Although professional training can be expensive, the long-term benefits in productivity, engagement, and profitability often justify the expense. Another challenge is identifying which skills are needed now and in the future. Smaller companies may lack insights into broader market trends, making it difficult to align their training programs effectively. For example, small businesses may fall behind in digital marketing due to a lack of awareness about current lead generation or SEO strategies.

## **Accessible Learning Solutions**

Fortunately, professional education has become more accessible than ever. Unlike in the past, when learning was confined to physical classrooms, today's options include self-paced online courses and live-streamed sessions. Modern digital learning environments are interactive, featuring multimedia elements that engage learners and offer flexibility in terms of where and how they learn.

# **How to Implement Continuous Learning**



#### **Identify Skill Needs**

Research industry trends to understand which skills are essential for your company's growth. For instance, the Boston Consulting Group's report and similar resources can offer valuable insights. Be proactive and consistent in your approach, and remember to include soft skills alongside technical training.



### **Consult Employees**

Find out what skills your employees are interested in developing through surveys or other feedback tools. Align these interests with your business needs to create meaningful learning opportunities. Even without the budget of larger corporations, partnering with local associations or experts can make a significant impact.



#### Lead by Example

Demonstrate your own commitment to continuous learning by participating in professional development and sharing your experiences with your team. This transparency encourages a culture of growth and motivates employees to pursue their own learning paths.

## **Conclusion**

Continuous professional development is crucial for small businesses looking to attract and retain top talent. With the shift toward more accessible and varied learning formats, small businesses have the tools to implement effective upskilling programs. By identifying key skills, aligning with employee interests, and fostering an open culture of learning, small businesses can stay competitive and build a highly motivated workforce.