



## Privacy Policy

### Policy Statement

Revitalise Connecting People Limited (“we”, “us”, “our”) is committed to protecting your personal data. This Privacy Notice explains what information we collect, how we use it, who we share it with, and what rights you have under the UK General Data Protection Regulation (UK GDPR) and the Privacy and Electronic Communications Regulations (PECR).

If you have any questions in respect of this Privacy Notice or how we manage your personal data, please contact us.

**Email:** [lee@revitalise-connect.com](mailto:lee@revitalise-connect.com)

**Tel:** 07855173078

### What personal data we collect and process

We collect and use personal data so we can provide our membership, events, networking and support services. This may include:

- Name and contact details
- Business and membership information
- Communications between you and us
- Payment information
- Cookie and analytics data (see Cookies section)
- Your marketing preferences

**We do not collect special categories of data.**

### Children’s Data

Our services are intended for individuals aged **18+**. We do not knowingly collect personal data relating to children. If we become aware that a child has provided personal data, we will delete this information immediately in accordance with the UK General Data Protection Regulation (UK GDPR). Parents or guardians who believe a child has submitted personal data to us may contact us using the details provided at the start of this notice, and we will action the request promptly.

## How we collect your information

We collect your data **directly** when you:

- Make enquiries or Register or renew for membership
- Register for or attend one of our events
- During a Consultation appointment with us
- Communicate with us via telephone/email/or writing to discuss or use our products / Membership Service
- View our website or Digital Business Card via your browsers cookies (see our Cookie Policy)

We may also receive your data **indirectly** from the following sources:

- Social Media Sites
- Public sources – demographic data, Market Research
- Credit Agencies

## Why we do we collect your information?

We only process your personal data when we have a lawful basis to do so. The main purposes are:

Our Purpose	Our Lawful Basis
To understand your requirements prior to entering into a contract of membership with you	The processing is necessary for the performance of an anticipated <b>Contract</b>
To provide the discussed and agreed membership services by entering into a membership with you	The processing is necessary for the performance of a <b>Contract</b> with you
To run events and networking activities as part of the networking services.	It is in our Legitimate Interests to share contact details between members who have connected at a networking event.
To share contact details of members who have connected at an event	It is in our <b>Legitimate Interests</b> to share contact details between members who have connected at a networking event.
To manage our business operations and comply with any internal policies and procedures	It is in our <b>legitimate interests</b> to use your personal information to ensure that we provide and adapt our services
To notify members about upcoming events	It is in our <b>Legitimate Interests</b> to ensure that members are aware of events they are eligible to attend.
To notify registered users / existing customers about changes to our service	It is in our <b>Legitimate Interests</b> to use your personal information to keep you informed about any changes that may affect you
For Marketing of similar services to existing or previous customers or enquirers	It is in our <b>legitimate interests</b> to use your personal information for marketing purposes where the services being marketed are similar and relevant to you.
For Marketing our services to individuals at incorporated companies	It is in our <b>Legitimate Interests</b> to market our services to individuals representing incorporated companies. Where we do so we

	will always provide access to this notice and the ability to opt out or unsubscribe.
For Marketing of services to purely new customers (non-members)	We rely on <b>Consent</b> for direct marketing to individuals
To share your contact information with other members via our shared members directory	We rely on your <b>Consent</b> to add you to our member directory
To comply with our legal obligations, law enforcement, court and regulatory bodies requirements	To comply with our <b>Legal Obligations</b>
To identify and prevent fraud	It is in our <b>Legitimate Interests</b> to act as a responsible business

Where we rely on your consent you have the **right to withdraw** this consent at any time by contacting us via the contact details at the beginning of this notice.

**Legitimate Interests** - Where the processing of personal data is based on our Legitimate Interests, it is generally where individuals would expect us to use their information in this way. It is also to improve on our service, security and prevent fraud or illegal activity in favour of the wellbeing of our members.

### Who we share your information with?

From time to time we may share your personal information with other companies in the Revitalise Group or with the following third parties for the purposes set out above:

- IT and software providers
- CRM, scheduling and cloud service platforms
- Accountants and professional advisers
- Payment service providers
- Members you directly connect with
- Law enforcement (where legally required)
- Debt recovery agencies (if applicable)
- Selected Third Parties in connection with the sale, transfer or disposal of our business

Where we use external service providers, they act as **Data Processors** and must follow UK GDPR requirements.

### International data transfers

Although we don't process your information outside of the UK or EEA, with today's modern technology some of our service providers may store data outside the UK/EEA (e.g., cloud platforms). When this happens, we ensure appropriate safeguards are in place, such as UK-approved Standard Contractual Clauses or adequacy decisions.

### Automated decision-making or Profiling

We do not process personal data for automated decision making or profiling

## How Long do we keep personal data for?

We will retain personal data in accordance with legal and regulatory requirements and for no longer than is necessary to fulfil the purposes set out in this privacy policy, typical periods include:

- **Membership records:** duration of membership + 24 months
- **Financial records:** 6 years (legal requirement)
- **Marketing data:** until you opt out or withdraw consent
- **Enquiries:** up to 24 months

Once the data is no longer required we will delete your personal data in accordance with our data retention and deletion policy or take steps to properly render the data anonymous, unless we are legally obliged to keep your personal data longer (e.g. for tax, accounting or auditing purposes).

We maintain and review a detailed retention policy which documents how long we will hold different types of data.

The following details the criteria used to establish the retention period set out within our policy.

### Where it is still necessary for the provision of our Services

This includes the duration of any contract for services we have sold to you and for a period of 24 months after the end of any subscription or membership with a view to maintaining and improving the performance of our products, keeping our systems secure, and maintaining appropriate business and financial records. Most of our retention periods are determined on the basis of this general rule.

### Where required by Statutory, contractual or other similar obligations

Corresponding storage obligations may arise, for example, from laws or regulation. It may also be necessary to store personal data with regard to pending or future legal disputes. Personal data contained in contracts, notifications and business letters may be subject to statutory storage obligations depending on national law.

## Your Rights as a data subject

As a data subject, you have the following rights under UK GDPR in relation to your data:

**The Right to Access** – You have the right to request details and copies of personal information we hold. We do not usually charge for this service.

**The Right to Rectification** – You have the right to request that any information be corrected that you believe is inaccurate or to complete any information that you believe is incomplete.

**The Right to Erasure** – You have the right to request that we erase your personal information under certain conditions

**The Right to Restrict Processing** – You have the right to request that we restrict the processing of your personal data under certain circumstances

**The Right to Object to Processing** – You have the right to object to our processing of your data, under certain conditions.

**The Right to Data Portability** – You have the right to request that we transfer the data that we have collected to another organisation or directly to you, under certain conditions.

You also have the **Right to Withdraw Consent** where you have previously provided this at any time. To do so, please contact us using the details at the beginning of this policy.

To exercise any of these rights, please contact us using the details at the beginning of this notice. We encourage you to come to us immediately with any feedback or complaints.

You also have the right to complain to the Supervisory Authority. In the UK, where you wish to report a complaint or feel that we have not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline: 0303 123 1113

Online Enquiries: <https://ico.org.uk/global/contact-us/>

## Contractual Obligations and Consequences

Some personal data is required by law or necessary to provide your membership. If you choose not to provide certain information, we may be unable to offer or continue the service.

## Cookies & Similar Technologies

We use cookies and similar technologies to operate our website and understand how people use it.

Under **PECR**:

**Essential cookies** are permitted under Legitimate Interests

**Analytics and marketing cookies require your explicit consent**

Non-essential cookies will only be set when you choose to accept them. You can withdraw consent at any time through your browser settings or by contacting us.

For detailed cookie information, please see our [Cookie Policy](#)

## External Links

When clicking on external links via our website, where you find us via social media platforms, or where you register or sign up to event platforms please remember, we have no control over the privacy settings on these domains, so please review the privacy information on those sites and set your preferences in line with their own policies and cookie controls separately.

## Networking

We do not record networking events without prior consent of all attendees. Where you attend any virtual event your image and name will be visible to other attendees. Video / Webcam images are optional and can be disabled by you at any time. You also have the option to amend how your name appears should you choose to anonymise this.

Where you collect details of attendees or information shared via chat functions, please remember that you are responsible for and must comply with both the UK GDPR and the PECR (Privacy and Electronic Communications Regulations) in relation to any processing you intend to carry out using these details including any intended marketing of your services.

### Data security

We aim to protect your personal data through technical and organisational security measures to minimise risks associated with data loss, misuse, unauthorised access and unauthorised disclosure and alteration.

We store customer records on devices which have controlled and restricted access. We operate records management and Information security policies which detail physical security, security monitoring, access control and password security measures. We also maintain and use anti-virus and malware software and firewalls at all times.

### Changes to our Privacy Notice

All businesses change from time to time. At Revitalise Connecting People Limited, we keep our Privacy Notice under regular review. This Privacy Notice was last updated on 19<sup>th</sup> November 2025.