

Revitalise Business Club - Membership Terms & Conditions

Operated by Revitalise Connecting People Ltd

Effective Date: 17th November 2025



These Terms & Conditions govern your membership with the **Revitalise Business Club (RBC)** across all tiers: **Virtual**, **Event**, and **Peer**. By joining the Club, subscribing to a membership, or accessing any associated benefits, you agree to the following:

1. Membership Structure

Revitalise Business Club offers two membership tiers:

a) Online Membership (£25 per month)

Provides access to virtual networking events, online community spaces, digital resources, and online-only membership benefits. This tier does not include access to in-person events unless separately booked where available.

b) Full Membership (£35 per month)

Includes all Online Membership benefits plus access to in-person networking events covered within the membership.

- Membership operates on a rolling monthly or annual subscription basis.
- There are **no joining fees** or **exit fees**.
- Your membership begins on the date of your first successful payment and renews automatically unless cancelled in line with Section 6.
- Access to benefits is determined by the membership tier selected at the time of purchase and may be updated periodically. Changes will be communicated with reasonable notice.

2. Cooling-Off Period

This membership is offered **strictly on a business-to-business (B2B) basis**. As such, the **Consumer Contracts Regulations 2013 do not apply**, and no statutory 14-day cooling-off period is provided.

All purchases are treated as business purchases made for business purposes, regardless of whether the member is a sole trader, partnership, or company.

Once payment has been made, **membership access begins immediately**, and the service is deemed to have commenced.

3. Access & Benefits

Benefits vary by membership tier and are subject to change.

These may include:

- Access to online and in-person events
- Business development resources
- Peer accountability sessions
- Member directories listing

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- Promotional opportunities and community support

Access to benefits requires an active, paid membership. If your subscription lapses or is suspended, access will pause until payments are up to date.

3A. Additional Services Offered by Revitalise

In addition to membership benefits, Revitalise Connecting People Ltd provides optional paid services delivered by the CEO. These services are separate from your RBC membership but may include member-only discounts.

1. Bespoke Events

The RBC membership (Virtual, Event, and Peer tiers) includes access to:

- Summits
- Golf Society events
- Workshops

These are included as part of your membership unless otherwise stated.

2. Business Mentorship Services

Available as optional paid add-ons:

- Networking Mastery Sessions
- Business Development Accelerator Programme
- These services are not part of RBC membership. Members may receive discounted rates where applicable.

3. Professional Speaking Services

The CEO also provides professional speaking and training sessions as an additional service. These services are independent of RBC membership and must be booked separately.

- Bookings for mentorship or speaking services will be governed by:
- The general principles in these Membership Terms & Conditions
- Any specific commercial agreements provided at the point of booking

3B. Mentorship Service Terms (Standalone)

The following Terms apply to all mentorship and accelerator services provided by Revitalise Connecting People Ltd. These apply whether purchased by members or non-members.

1. Service Description

Mentorship services include 1:1 sessions, group programmes, accelerator courses, and any business development guidance delivered by the CEO. Content may be delivered online or in person.

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2. Payment Terms

Payment is required in full at the time of booking unless a payment plan is expressly agreed.

Member discounts, where available, apply only if the member is active at the time of booking.

All mentorship payments are non-refundable, as these services involve reserved time and personalised support.

3. Cancellations & Rescheduling

Sessions may be rescheduled with at least 48 hours' notice.

Cancellations with fewer than 48 hours' notice will be treated as a used session.

Programme-based services (e.g., accelerators) cannot be paused or refunded once begun.

4. Intellectual Property

All mentorship materials, frameworks, worksheets, tools, and resources remain the intellectual property of Revitalise Connecting People Ltd and may not be shared, distributed, or reproduced without permission.

5. Client Responsibility

Clients are responsible for implementing actions and strategies discussed during mentorship. Revitalise provides guidance but makes no guarantees of business outcomes.

6. Limitation of Liability

Mentorship services provide strategic and developmental guidance only. Revitalise Connecting People Ltd is not liable for:

- Business outcomes or decisions made based on mentorship
- Losses, missed opportunities, or financial impacts
- Results of implementing or choosing not to implement advice
- These limitations operate alongside Section 11 (Limitation of Liability).

7. Confidentiality

Both parties agree to maintain confidentiality regarding business information shared during mentorship sessions, except where disclosure is required by law.

4. Payments, Billing & Price Changes

Membership subscription fees are billed in advance in line with the billing cycle you choose (monthly or annually). Your subscription will renew automatically unless cancelled in accordance with Section 6. By beginning a membership, you authorise Revitalise Connecting People Ltd to take recurring payments using the payment method you provide.

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You are responsible for ensuring that your payment information—including card details, expiry dates, and billing address—remains accurate and up to date. If a payment fails, we will:

- Attempt to re-process the payment automatically.
- Notify you by email of the failed transaction.
- Allow a short grace period for the payment issue to be resolved.

If payments continue to fail:

- Your membership benefits may be paused or restricted.
- An administration fee may be applied where manual intervention is required.
- Continued non-payment may result in membership termination under Section 7.

Annual Membership Billing

Annual memberships are billed in full upfront. These memberships benefit from lower pricing than monthly memberships because they reflect a 12-month commitment. For example:

- If you sign up on 1st January, your renewal date will be 1st January the following year.
- Early cancellation does not result in a partial refund (see Section 5).

Discounts

Where discounts are available:

- They apply only at the time of purchase.
- Member discounts apply only if your membership is active and in good standing.
- Discounts cannot be back-dated or applied after a purchase has been completed.
- Discounts for additional services (e.g., mentorship) are separate from membership pricing.

Price Adjustments

Membership prices may be reviewed periodically to reflect operational changes or improvements in service. If a price change is required, you will receive at **least 30 days' notice** before the new rate comes into effect. Continuing to use your membership after this notice period constitutes acceptance of the new pricing.

Cross-Reference to Mentorship Payment Rules

Where you purchase additional services such as mentorship or accelerator programmes, the payment terms set out in Section 3B (Mentorship Service Terms – Payment Terms) also apply. These services must be paid for in full unless a formal payment plan is agreed, and all mentorship payments remain non-refundable.

5. Refund Policy

Membership fees are non-refundable, whether paid monthly or annually. This includes situations where:

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- You choose not to use the membership
- You do not attend events, sessions, or community activities
- You cancel partway through a billing period

Annual Memberships

Annual memberships are offered at a discounted rate in exchange for a 12-month commitment. If you choose to cancel before the end of the 12-month period, no refund or partial credit will be issued for any unused months.

Refunds will only be issued where required by law or in cases where Revitalise terminates your membership for operational reasons (see Section 7).

6. Cancellation by the Member

- You may cancel your membership at any time by providing a **minimum of 30 days' written notice** before your next billing date.
- All Cancellation requests must be emailed to: lee@revitalisenetworking.online
- Access to RBC benefits will remain active until the end of your current paid term.
- We reserve the right to terminate memberships immediately for breach of conduct, misuse of community access, or abuse of services—**no refund will be provided**.

7. Termination by Revitalise

We may suspend or terminate your membership immediately, without refund, if you:

- Breach these Terms
- Engage in harassment, abuse, or disruptive behaviour
- Misuse community access, messaging tools, directories, or events
- Violate professional or ethical standards expected within the community

We may also terminate membership for business or operational reasons. In such cases, unused prepaid fees (if any) will be refunded unless termination is due to misconduct.

8. Member Conduct

Members are expected to maintain professional standards at all times, whether engaging online, in person, or through any Revitalise Business Club platform.

Expected Behaviour

Members must:

- Act respectfully and professionally towards all participants
- Contribute positively to discussions and events
- Uphold the reputation of Revitalise Business Club and its community
- Maintain confidentiality of information shared within the Club

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- Use member directories and messaging tools appropriately and in line with community etiquette

Prohibited behaviour

The following behaviours are not permitted under any circumstances:

- Harassment, discrimination, bullying, or intimidation
- Aggressive, abusive, or disruptive conduct
- Unsolicited selling, spam, or misuse of messaging tools
- Misrepresentation of identity, business, or professional credentials
- Sharing confidential or sensitive information without explicit consent
- Any behaviour that undermines the safety, trust, or professional environment of the community

9. Data & Communications

Your personal data is processed in accordance with our Privacy Policy, which complies with the UK GDPR and the Privacy and Electronic Communications Regulations (PECR).

By becoming a member, you agree to receive essential service communications. Marketing communications will only be sent where we have a lawful basis.

Our Privacy Policy is available at: [\[Insert Link\]](#)

10. Intellectual Property (IP)

All content provided by Revitalise, including training materials, tools, templates, recordings, branding, and resources is the intellectual property of Revitalise Connecting People Ltd.

You must not:

- Copy, reproduce, or distribute materials
- Share paid content with non-members
- Use Revitalise branding without permission

Directory information you voluntarily submit remains your own IP, but you grant us permission to display it for membership purposes.

11. Limitation of Liability

Revitalise Connecting People Ltd is not responsible for:

- Business decisions or outcomes resulting from membership
- Actions of third-party speakers, partners, or members
- Losses arising from event cancellations, schedule changes, or technology issues.

Membership provides community access and opportunities but does not guarantee business results.

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Our liability is limited to the maximum extent permitted by UK law and shall not exceed the total fees paid by you in the preceding 12 months.

12. Jurisdiction & Governing Law

These Terms are governed by the laws of **England, Wales, and Scotland**.

Any disputes will be subject to the exclusive jurisdiction of the courts located in **England, Wales, or Scotland**, depending on the member's business location and the appropriate legal venue.

13. Changes to These Terms

We may update these Terms periodically. Changes will be communicated via email or member channels. Continued membership after notification constitutes acceptance of the updated Terms.

Contact Us:

For cancellations, billing queries, or support:

Lee Foster / lee@revitalisenetworking.online