

Terms and conditions for GCSE maths revision programme 2024-5

1. Definitions

In these Terms and Conditions, the following terms will have the following meanings:

"You", "Your"	The Client i.e., the person or persons for which the Tutor provides tutoring services. This will be the Student where the Student is over 18 years old or the Parent or Guardian of a student, where the Student is less than 18 years old.
"We", "Us", "Our"	Mathematical Minds Tuition Limited, a company incorporated in England and Wales with company number 13284871 whose registered office address is 7 Nesfield Grove, Hampton in Arden, Solihull, West Midlands B92 0BQ.
"Tutor"	The person carrying out the Tuition Services.
"Tuition Services"	Agreed services to be carried out by the Tutor: GCSE maths revision programme 2024-5 comprising of Summer Sessions, October half term sessions, February half term sessions, Easter holiday sessions and Exam prep sessions.
"Content"	Anything provided by Us to You as part of the Tuition Services e.g. live event, recording of live event, PDF worksheet / answers etc.

2. General

- We reserve the right to alter these Terms and Conditions.
- These Terms and Conditions are governed by the law of England and Wales and the parties submit to the jurisdiction of the Courts of England and Wales.
- No variation or alteration of these Terms and Conditions by You shall be valid unless approved in writing by Us.
- Each party acknowledges that these Terms and Conditions govern legal rights and obligations between them.

3. Our responsibilities

- Plan and deliver online tuition sessions following the proposed content schedule for GCSE maths revision programme 2024-5.
- Provide a recording of the session to each attendee, after the session is complete.
- Provide PDF worksheet on topics covered in the session plus answers for self-marking to each attendee, after the session is complete.

4. Your responsibilities

- Agree to not give access to or transfer the contents of the session to another person who has not registered for it, in line with the requirements of section 5 'Licence' of these Terms and Conditions.
- Pay for the online tuition sessions in advance in full, in line with the requirements of section 6 'Payment' of these Terms and Conditions.
- Accept and adhere to the requirements of section 7 'Cancellations' and section 8 'Missed Sessions' of these Terms and Conditions.
- Accept and adhere to all other requirements as set out in these Terms and Conditions.

5. Licence

When You register and pay for the online tuition sessions, We will grant You and the Student a limited, non-exclusive, non-transferable, non-sublicensable licence to access, participate in and use the relevant Content for Your and the Student's personal, non-commercial purposes. The licence granted does not give You or the Student any rights in Our Content (including any material that We may licence from third parties).

The licence granted to You and the Student is subject to the following usage restrictions and/or permissions:

- Neither You nor the Student may copy, rent, sell, publish, republish, share, broadcast or otherwise transmit Our Content (or any part of it) or make it available to the public except as permitted under the Copyright Designs and Patents Act 1988 (Chapter 3 'Acts Permitted in relation to Copyright Works'); and
- When You or the Student use any two way livestream facility to access Our Content or event You and the Student must not communicate or make accessible to any other person (who also accesses or participates in it as one of Our customers) anything (by voice, text, image or otherwise) except for a query about or contribution to that Content or event which is proper having regard to the content of it.

You must ensure that the Student complies with the above restrictions, and You will be responsible to Us if he/she fails to do so as if it were You that had failed to do so.

6. Payment

GCSE maths revision programme 2024-5 sessions are to be paid for online, in advance in full using the online booking facility here: <https://bookwhen.com/m2t>. Please note that log in details for the live sessions will only be provided once full payment has been received.

7. Cancellations

In the unlikely event that the Tutor needs to cancel an online tuition session, they will offer a 'catch up' session in the first instance and if You are unable to attend that or choose not to, You will be refunded for the cancelled session.

8. Missed Sessions

Any sessions that have been completed but not attended by Your child cannot be refunded.

If Your child is unable to attend a session, You will still receive a recording of the session, PDF worksheet and answers for self-marking from that session so that they can catch up.

9. Lesson location

All tuition takes place online.

10. Feedback

At Mathematical Minds Tuition, We are committed to providing a high-quality tuition service, and happy tutees (and parents) are key to Our success! Information from Our clients such as how You would rate the tuition service You received from Us, whether or not We met Your expectations and in which areas We could change, can really help Us to improve. If You would like to give Us Your feedback and tell Us about Your experience with Mathematical Minds Tuition, please email Hannah at hannah@m2t.co.uk. We would love to hear from You!

11. Data Protection and Confidentiality

We maintain a strict policy of company, client and Tutor confidentiality and We are committed to protecting and safeguarding Your personal data and that of Your child. Please see Our privacy policy for more detail. By registering and paying for the GCSE maths revision programme 2024-5, You consent to Us processing Your personal data. At the time of booking, We will ask You to provide explicit consent for Us to process Your child's personal data, in accordance with Our privacy policy. Please note if You cannot provide this consent, We will be unable to provide the Tuition Services to You.

12. Your right to cancel

As a Consumer, by default You have a legal right to a "cooling-off" period within which You can cancel the Contract for any reason, including if You have changed Your mind, and receive a refund.

The period begins once You have paid for the Tuition Services (i.e. when the Contract between You and Us is formed) and ends when You or the Student accesses any of Our Content (e.g. attends a live session or downloads or streams), or 14 calendar days after the date of Your payment for the Tuition Services, whichever occurs first.

If You wish to exercise Your right to cancel, You may do so in any way that is convenient for You.

13. Liability

We do not accept any liability for any claims by You arising out of or related to the carrying out of the Tuition Services by the Tutor. We will not be liable for any loss or damage arising directly or indirectly from any act or omission of the Tutor. We can give no warranty, representation or undertaking as to the suitability, honesty or capability of any Tutor nor as to the completeness, truthfulness or accuracy of any information or statement or reference provided by Us or on Our behalf in respect of the Tutor. Verification of all such information and references shall be Your responsibility.

In no circumstances shall Our total liability to You, whether in respect of goods or services and whether based in negligence, breach of contract, misrepresentation or otherwise, exceed the fee payable by You.

We do not exclude liability that is not permitted to be excluded by law, and in particular We do not exclude liability for death or personal injury arising from Our own negligence.

14. Updates to these Terms and Conditions and Our policies

Our policies and these Terms and Conditions are reviewed regularly. We will inform You of any changes to Our policies or these Terms and Conditions as soon as possible and issue updated versions and future bookings will be governed by the terms of the policies in place at that time.

15. How to contact Us

For any questions regarding general enquires, matters relating to the GCSE maths revision programme 2024-5, cancellations or complaints, please use the following contact details:

Contact name: Hannah Woolstenhulme
Email address: hannah@m2t.co.uk