

## **Code of Conduct**

### **Integrity**

Our word is our bond. Through keeping our word, we build trust, integrity and power. Do your very best, in every interaction. If you wouldn't want your child/parent/grandparent/etc. knowing about or copying something you're doing, don't do it!

### **Excellence**

Go the extra mile and do amazing, complete work in every interaction and situation  
Be delighted in the service you are providing and the role you are playing in someone's transformation

Be passionate about your team, our members and our mission

Be an inspiration and leader to those around you

### **Communication**

Use the "THINK" model - True, Helpful, Inspiring, Necessary and Kind

Deliver complete, mindful communications

If you have a complaint, bring it to the person who can do something about it.

Gossip, nattering and fearmongering have no place here.

### **Actions**

Be welcoming, gracious and amazing with people. Always treat them how you'd want to be treated (treat others like how they would like to be treated). If you make a mistake, own up to it, apologize, and move on/fix it. Be forgiving of yourself and others

### **Compassion**

Every person you interact with has something going on (visible or not). Be compassionate with each person you interact with, even if you don't know what they're up against.

### **Emotional Intelligence & Growth**

Be hungry for growth and development

We begin with gratitude - both in spoken and written form.



## **Team**

We are a team, as such, whatever befalls one, befalls us all.  
A rising tide lifts all boats.

## **Inclusion**

Racism, homophobia, misogyny, bullying or any other unkind behavior have no place here

## **Consciousness**

Be good to the earth and each other