

Driven TC Results, LLC - Terms and Conditions & Privacy Policy

Driven TC Results, LLC

Terms and Conditions & Privacy Policy

Terms and Conditions

Effective Date: 03/18/2025

Welcome to Driven TC Results, LLC ("Company," "we," "us," or "our"). These Terms and Conditions ("Terms") govern your use of our website, services, and any related offerings (collectively, the "Services"). By accessing or using our Services, you agree to be bound by these Terms. If you do not agree, please do not use our Services.

1. Services Provided

Driven TC Results, LLC provides virtual transaction coordination services to real estate professionals. We manage the contract-to-close process, ensure compliance, maintain communication, and support administrative tasks during the real estate transaction lifecycle.

2. Client Responsibilities

- Clients must provide accurate and timely information and documents.
- Clients agree to respond promptly to communication requests.
- Clients are responsible for reviewing documents and complying with their brokerage requirements.

3. Limitations of Service

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- We do not offer legal advice or real estate brokerage services.
- We are not responsible for delays caused by third parties, including title companies, lenders, or agents.
- We do not guarantee the closing of a transaction.

4. Payments and Fees

- Clients agree to pay all fees as outlined in the service agreement.
- Payments are due upon receipt unless otherwise agreed in writing.
- Late payments may incur a fee or result in suspension of services.

5. Cancellations and Refunds

- Refunds are not provided once work has begun on a transaction.
- Clients must notify us of cancellations at least 48 hours in advance.

6. Intellectual Property

All content on our website and materials provided to clients (templates, checklists, SOPs) are the property of Driven TC Results, LLC and may not be copied, distributed, or reused without permission.

7. Confidentiality

We respect client confidentiality and will not share sensitive information without consent, unless required by law.

8. Dispute Resolution

Any disputes will first be attempted to resolve through good-faith negotiation. If unresolved, disputes will be subject to binding arbitration under the rules of the American Arbitration Association in the state of Ohio.

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9. Modifications

We may update these Terms at any time. Continued use of our Services after changes constitutes acceptance of those changes.

10. Contact

Questions about these Terms may be sent to: info@driventcresults.com

Privacy Policy

Effective Date: 03/18/2025

This Privacy Policy explains how Driven TC Results, LLC collects, uses, and protects your personal information.

1. Information We Collect

- Contact information (name, email, phone number)
- Business information (brokerage, license, etc.)
- Transaction-related documents
- Payment information (processed via secure third-party platforms)

2. How We Use Your Information

- To provide transaction coordination services
- To communicate with you about your transactions
- To send invoices, updates, and service announcements

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- To improve our Services

3. How We Protect Your Information

We implement secure procedures to protect your information. However, no online transmission is 100% secure.

4. Sharing Your Information

We do not sell or share your information with third parties, except:

- When required by law
- When working with transaction partners (e.g., title companies, lenders) with your consent

5. Your Rights

- You can request a copy of your data
- You can request that we delete your data, subject to recordkeeping requirements

6. Cookies and Tracking

Our website may use cookies to enhance your browsing experience. You may adjust browser settings to decline cookies.

7. Third-Party Links

Our site may contain links to third-party websites. We are not responsible for their privacy practices.

8. Updates to This Policy

We may revise this policy from time to time. Updates will be posted here with the new effective date.

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9. Contact

For questions regarding this Privacy Policy, contact us at: info@driventcresults.com