# Lion Luggage Concierge FREQUENTLY ASKED QUESTIONS



## What is Lion Luggage Concierge?

In short, we make sure you're having a great time and are comfortable between stops and destinations while we babysit your luggage. Try not to be upset with us if your time spent with Lion Luggage Concierge is better than your actual destination  $\bigcirc$ 

#### How do I book my luggage reservation?

Head over to lionluggagetampa.com and select "Book Now". If you have any questions regarding your reservation, call us at (813) 896-2622. You can also come to our office and speak to one of our team members to assist.

#### How much does luggage storage cost?

We keep it simple and affordable at \$7.90 per bag, per day.

#### Is storing bulky luggage more expensive?

While weight isn't an issue, if your bag is oddly shaped (outside the size of traditional box style luggage) please let us know so that we can ensure we have the proper space to accommodate you.

### Can I drop off multiple bags at this location?

Absolutely. Please make a reservation at least one day in advance for orders of 5 items or more.

### Where can I find the address of my luggage storage?

We are conveniently located on airport property at 2202 N. Westshore Blvd Ste 200, Office 290, Tampa, FL 33607. You'll receive a check-in message with the address. Please be sure to check in and an associate will assist you.

# Lion Luggage Concierge FREQUENTLY ASKED QUESTIONS



#### How do I change my reservation?

Give us a call at (813) 896-2622. You can also access and change your reservation anytime using the reschedule or cancellation link in your reservation confirmation up to one hour before your scheduled check-in time. Any orders booked within one hour of check-in can no longer be canceled and will be charged the full day's rate.